

Conflict of Interest Disclosure and Management Procedure

Version	Approved by		Approval date	Effective	e date	
1.2	Chief People Officer		16 May 2024	16 May 2	2024	
Procedu	Procedure Statement					
Purpose		The Procedure sets out the steps to be taken under the Conflict of Interest Disclosure and Management Policy to: identify a conflict of interest disclose a conflict of interest manage a conflict of interest and fulfil the obligations of the supervisor of the employee when a conflict of interest has been disclosed.				
Scope		This Procedure applies to all employees in respect of all their UNSW work, duties and functions, including when using UNSW resources, when participating in UNSW-related activities such as work-related events or travel, conferences or sabbaticals, and in any other circumstances in which an employee is acting for, or representing, UNSW.				
Are Local Documents on this subject permitted?		☐ Yes, however Local Documents must be consistent with this University-wide Document		⊠ No		
Procedure Processes and Actions						

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1. Introduction

The <u>Conflict of Interest Disclosure and Management Policy</u> places an obligation on all employees to act appropriately when a conflict arises, or may be seen to arise, between an employee's private interests and their duty to UNSW.

The Conflict of Interest Disclosure and Management Policy requires all employees to:

- disclose any actual, perceived or potential conflict of interest
- comply with any management plan in place to manage or resolve the conflict.

This Procedure sets out the steps to be taken by employees and their supervisor (typically the Head of School or Director of Business Unit) to support compliance with the UNSW *Conflict of Interest Disclosure and Management Policy*.

2. Identifying a conflict of interest and the conflict of interest test

The first step in disclosing a conflict of interest is identification.

Conflicts of interest may not be obvious. Sometimes the circumstances can give rise to more than one type of conflict of interest, whether actual, perceived or potential. A conflict of interest does not always involve an opportunity to gain an advantage. Sometimes a conflict of interest involves avoiding a disadvantage. Usually, the advantage or disadvantage is financial, but this is not always the case.

It is not always easy to decide when private interests or duties are, or might be, in conflict with obligations owed to UNSW.

The key test is:

• whether a staff member could be influenced, or appear to be influenced, by a private interest in carrying out their duties to UNSW.

The test is objective – what is essential is that consideration is given as to how a situation may appear to a reasonable observer. The question to ask is:

what would a reasonable observer, unconnected to the situation, think?

Guidance and assistance in identifying a conflict of interest can be sought from:

- the staff member's supervisor, Head of School, Faculty Executive Director or Director of Operations
- Human Resources Business Partners
- the UNSW Legal & Compliance Office
- the Director, Business Development and Commercialisation for matters related to spin out and start-up companies, commercialisation of IP and research with external parties where the staff member has an interest.

An employee or supervisor who is uncertain about whether a situation involves an actual, perceived or potential conflict of interest should seek advice before determining if a disclosure is required. Where an employee remains unsure about whether a conflict of interest exists or there is debate between an employee, supervisor and advisors about whether there is a conflict of interest, a disclosure should always be made.

3. Disclosing a conflict of interest

It is the responsibility of the employee to disclose the conflict of interest as soon as it is identified.

The *Disclosure of Interests Form* must be used to disclose the conflict of interest. In completing the *Disclosure of Interests Form* full details of the conflict of interest must be provided so that UNSW can properly assess and manage or resolve the conflict. The details to be disclosed include:

- The nature of the private interest involved in the conflict of interest. For example, does the conflict of interest involve a personal or family relationship, professional or a financial interest? Financial interests include any right, claim, title or legal share in something having a monetary value or equivalent, including (but not limited to), shares, share options and the right to receive remunerations such as salary, consulting fees, allowances, discounts or other similar payments.
- Details of the ownership or control of any relevant external entity. This includes:
 - full details regarding the nature of the external entity such as whether it is a company, trust or partnership
 - directorships, shareholdings and any other interests (including equitable interests) held in the external entity
 - > if the entity is engaged in any business, details of that business and details of how that business relates to the business or activities of UNSW.
- Whether the conflict of interest involves University resources or research conducted by the University

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- Whether the conflict of interest may involve procurement of goods or services by the University (including the amounts expected to be paid by the University)
- Benefits/detriments to any person, including the staff member themself, and any third person (whether family member, close friend, business associate or other person with whom the employee has a personal relationship), and any entity:
 - In which the employee has an interest
 - In relation to which the staff member holds a position or office to which the employee provides services.

A completed Conflict of Interest Disclosure Form will be provided to the Head of School (for academic employees) or the Faculty Executive Director or Director of Operations (for professional employees) to approve. It is then the responsibility of the approver to ensure the employee has proposed a plan to manage or resolve the conflict – see 4 - Managing a Conflict of Interest below.

In some situations, the person approving the disclosure may also be subject to a conflict. In such cases, the matter should be escalated to the supervisor of that person.

A copy will also be provided to the relevant HR Business Partner who will ensure the disclosure is recorded on the central UNSW Conflict of Interest Register maintained by the Chief People Officer.

Researchers must also disclose conflicts of interests to ethics committees, and to other third parties which expect such disclosure, eg grant funding bodies such as the Australian Research Council. These disclosures are required in addition to the completion of the Conflict of Interest Disclosure Form. Disclosures made to UNSW under this policy do not absolve researchers of other obligations with respect to conflicts of interest.

4. Managing a conflict of interest

Once a conflict of interest is identified and disclosed, the next step is to manage the conflict.

It is sometimes thought that a conflict of interest is sufficiently dealt with if it is disclosed. This is not the case. Disclosure is only the first step and is necessary for the supervisor or research integrity advisor to decide if further steps need to be taken to manage the conflict of interest properly.

Where a conflict of interest has been identified and subsequently disclosed, it is the responsibility of the employee to:

- assess the conflict of interest, and
- develop a proper management plan.

Further details about the obligations of the approver are detailed below in 6 – Approver Responsibilities.

While an employee should propose a plan to manage a conflict of interest, their approver will need to approve the proposed management plan. Approvers may propose amendments to the plan and should discuss these with the employee. Once agreed, the employee will be required to co-operate with the management plan and supervisors will participate in the monitoring and review of that management plan to ensure that the conflict is properly managed.

In making their assessment of an appropriate course of action, including the development of a management plan, employees and approvers should have regard to the '6 Rs' of conflict of interest management¹ in the table below:

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^{1 1} Used with permission from the WA Public Sector Commission: https://icg.wa.gov.au/conflicts-interest, accessed Nov 2017 (see also https://www.icac.nsw.gov.au/ArticleDocuments/232/Managing-conflicts-of-interest-in-the-nsw-public-sector_June-2019.pdf.aspx)

Register (disclose)	Recording the disclosure of a conflict of interest in a register is an important first step. It will then be necessary to assess the situation and determine an appropriate management plan. There may also be a requirement to disclose it to a funding body, research or industry partner, journal/publisher or ethics committee, in accordance with the terms of funding agreements, research contracts or other contractual or policy requirements.
Restrict	It may be appropriate that the employee's involvement in the matter be restricted. For example, the employee may need to refrain from taking part in debate or decision-making about a specific issue. It may also be necessary to restrict access to information relating to an issue which is the subject of the conflict of interest.
Recruit	An independent third party may need to be engaged to participate in, re-do, oversee or review and report on the integrity of a decision-making process or transaction.
Remove	Removing the employee from involvement in the matter altogether may be the best or only option in some circumstances.
Relinquish	An employee may be required to relinquish their personal or private interests, or another role or appointment they have, to ensure there is no conflict of interest. This could include, for example, requiring that shares are disposed of in a company, or requiring that the employee resign from a Board or from membership of a club or association.
Resign	Resignation from UNSW (or terminating a relationship with UNSW) may need to be considered if the conflict of interest cannot be managed or cannot be managed according to the agreed management plan.

An employee, or approver who is uncertain about whether a proposed management plan meets the requirements of this Procedure should consult with their Human Resources Business Partner (who may also seek advice from the UNSW Legal & Compliance Office).

5. Monitoring and review

Obligations in relation to disclosing a conflict of interest do not end with the establishment of a management plan. They are on-going and employees are required to review their circumstances regularly.

Accordingly, employees are required to report annually on any conflict of interest disclosure. In each report, an employee must advise:

- whether the conflict of interest still exists
- what actual steps, consistent with the management plan, have been taken to manage the conflict
- whether the circumstances have otherwise changed such that the management plan should be amended to manage any new issues relating to the conflict of interest.

The type of changes which will normally be required to be disclosed are when there is a change in any of the matters disclosed or required to be disclosed.

Employees will be expected to disclose annually and on an ongoing basis as potential conflicts become apparent.

Consideration will be given by the supervisor and if required the Chief People Officer (or their delegate) as to whether the conflict of interest can still be managed and, if so, whether the management plan needs to be amended.

In addition, if there is any material change in circumstances which affects the disclosure before annual reporting is due, an employee should notify their supervisor as soon as they become aware of the change. This is particularly important in circumstances where the change means it is no longer possible to take the steps necessary to comply with a management plan.

Any amendments that arise in these circumstances are to be recorded in the *Disclosure of Interests Form* and will be recorded on the Conflict of Interest Register.

6. Approver responsibilities

Head of School (for academic employees) or the Faculty Executive Director or Director of Operations (for professional employees) as approvers have an obligation to ensure that a conflict of interest, once disclosed, is managed appropriately, including by ensuring that the disclosure is submitted through the proper channels for inclusion on the Conflict of Interest Register.

Upon receiving a conflict of interest disclosure from an employee, approvers are required to:

- ensure the employee who has made a disclosure develops a plan to manage the conflict of
 interest, having regard to the '6 Rs' of conflict of interest management outlined in 4 Managing
 conflicts of interest, the principles and responsibilities set out in the Code of Conduct and Values
 and the Conflict of Interest Disclosure and Management Policy.
- seek appropriate advice as needed from the relevant Human Resources Business Partner, Legal & Compliance Office, Director, Business Development and Commercialisation or the Pro Vice-Chancellor Industry and Innovation.
- refer consideration of whether disclosure is required or consideration of a proposed management plan is required, to Human Resources
- ensure that all employees who have disclosed a Conflict of Interest comply with the requirements of the management plan, including the monitoring and review of the Conflict of Interest disclosure.

It is essential that a management plan for a disclosed conflict of interest is implemented and maintained. It is the joint responsibility of the relevant employees and the supervisor to ensure that the plan is correctly implemented.

7. Role of Chief People Officer

If any matter concerning the Policy and Procedure cannot be resolved at the level of an employee and the approver, the matter should be referred to the Human Resources Business Partner, who will coordinate the matter being considered by the Chief People Officer.

The ultimate approving authority for determining the following matters rests with the Chief People Officer:

- Whether there is an actual, perceived or potential conflict of interest between the employee or private interest and the interests of UNSW
- Whether a conflict of interest can be managed or whether it requires the employee to either relinquish the private interest or resign
- Whether a proposed management plan deals with the conflict of interest in accordance with the Policy and this Procedure
- Whether, following disclosure by an employee of changes related to the private interest, the
 conflict of interest can still be managed or now requires the employee to either relinquish the
 private interest or resign, or cease engagement with UNSW
- Whether, following disclosure by an employee of changes related to the private interest, a
 Conflict of Interest Management Plan needs to be updated.

The Chief People Officer may refer any Conflict of Interest Management Plan for further advice to, for example, a Deputy Vice-Chancellor, Director, Risk or General Counsel, or may refer back to the employee's supervisor for further action.

8. Conflict of interest register

Copies of all conflict of interest disclosures and management plans will also be submitted online to Human Resources and will be recorded on a central register which is maintained by the Chief People Officer. The Chief People Officer (or delegate) will review disclosure forms and management plans for compliance with the Policy and this Procedure.

9. Failure to comply with this Procedure

Non-compliance with the requirements of this Procedure by an employee or approver, including refusing to take action as directed to resolve or manage a conflict of interest, may lead to:

 misconduct or other disciplinary proceedings against the employee, including termination of employment;

- referral to and action being taken by external agencies such as the Audit Office of NSW, NSW ICAC, ACT Integrity Commission and the NSW or ACT Ombudsman, ethics committees, publishers, funding agencies; and/or
- legal action against the individuals concerned.

Accoun	Accountabilities					
Responsi	ble Officer	Chief People Officer				
Contact Officer Director,			Employee Relations			
Support	ting Information					
		Independent Commission Against Corruption 1988 (NSW)				
Legislativ	ve Compliance	Integrity Commission Act 2018 (ACT)				
		University of New South Wales Act 1989 (NSW)				
		Corporations Act 2001 (NSW)				
		Privacy and Personal Information Act 1998 (NSW)				
		Foreign Influence Transparency Scheme Act 2018 (Cth)				
Parent Document (Policy)		Conflict of Interest Disclosure and Management Policy				
		Disclosure of Interests Form				
Supporting Documents		Guidelines published by the Research Integrity Unit: 'Conflict of interest – Recognising and managing conflict of interests in research'.				
		National Institute of Health Financial Conflict of Interest (FCOI).				
		Code of Conduct and Values				
		Complaints Management and Investigation Policy and Procedure				
			Third-party Arrangements Manual			
		Finance Policy				
		Fraud and Corruption Prevention Policy				
		Gifts and Benefits Policy				
Related D	ocuments	Gifts and Benefits Procedure				
		Gift Acceptance Policy				
		Paid Outside Work by Academic Staff Policy				
		Privacy Policy				
		Public Interest Disclosure (Whistleblowing) Policy and Procedure				
		University of New South Wales (Professional Staff) Enterprise Agreement				
		University of New South Wales (Academic Staff) Enterprise Agreement				
Superseded Documents Conflict of		Interest Disclosure and Management Procedure, v1.1				
File Number 2021/00		2021/0064	06418			
Revision History						
Version	Approved by	01 "	Approval date	Effective date	Sections modified	
1.0	1.0 President and Vice-		4 March 2021	15 March 2021	New Procedure	
1.1	Vice-Chancellor		24 February 2022	14 March 2022	Amendments to Section 2; 3; 4; 6; 7 and 9 to change the approver of Disclosure of Interests Forms.	

1.2	Chief People Officer	16 May 2024	16 May 2024	Amendment to align with Code of Conduct and Values and reflect current position titles and responsibilities.
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