



Kingsford Legal Centre Annual Report 2025



Kingsford Legal Centre, established in 1981, is a community legal centre providing free legal advice, casework, law reform and community legal education to people who live, work or study in Randwick City Council and the Port Botany and Mascot Wards of Bayside Council. We also offer specialist sexual harassment, discrimination and employment law services state-wide. KLC is a part of UNSW Sydney Law & Justice Faculty and provides clinical legal education to its students.

Kingsford Legal Centre acknowledges the Gadigal and Bidjigal Clans, the traditional custodians of the unceded Sydney Coast. We pay deep respect to those Elders, past and present and thank them for allowing us to work and study on their lands.

Image by Conor Eivers

*Note on Client Case Studies – all client names in this report have been changed to maintain client confidentiality.

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Front cover: KLC students Adrian, Lawrence and Samin at Daceyville.

Dean's Foreward

This Annual Report once again highlights a dynamic and community-focused year for Kingsford Legal Centre. Each year I am struck by how the Centre manages to deliver high quality services to the community, as well as providing such a rich and varied learning environment for Law & Justice students.

2025 was another year in which students were involved in all aspects of the Centre's work – from working for individual clients, to providing public education or being KLC's friendly face, chatting to people at community events. It is always wonderful to see all the different ways our students are out and about supporting the community and people who need legal help. There is no doubt their time at KLC provides our students with a unique opportunity to deepen their legal knowledge and develop the practical skills that will support their entry into the workforce and a long-term commitment to pro bono work.

The commitment of the profession to the Centre is a particular source of pride and appreciation. The Report highlights the strength of KLC's volunteer and pro bono program in ensuring the Centre fulfils its commitment to providing in-person appointments. In 2025 this provided over 600 students in the Lawyers, Ethics and Justice course with an opportunity to be part of an advice night, providing such valuable exposure to the work of the Centre. Thank you to all the volunteers for their dedication to KLC clients and our students.

2025 opened a new chapter in KLC's history as it commenced operations in the UNSW Health Translation Hub (HTH) in the Randwick Health Precinct. This represents a significant milestone for KLC, as it expands the Centre to a second premises and embeds it within the multidisciplinary

environment of the HTH. The HTH is designed to build collaboration with the health community and across UNSW – it is a transformative vision supported by a world class facility on the corner of Botany and High Streets and seamlessly connected to UNSW main campus. I know the Centre's work, especially the Health Justice Partnership, will continue to grow and flourish in this site.

Lastly, it was an enormous achievement for the Centre to move to a five-year funding agreement from 1 July 2025. Like other community legal centres, the staff of the Centre have operated through periods of funding uncertainty for far too long, and I welcome and applaud the NSW Attorney-General, the Hon Michael Daley MP and the former Commonwealth General, The Hon Mark Dreyfus KC MP, for providing the sector with much greater certainty and support. This is so impactful for the Centre's operations and its ability to plan service delivery into the future.

Once again, I extend my thanks to Centre Director, Emma Golledge, and Deputy Director, Diane Anagnos, all the staff on their team, the incredible volunteers and the firm friends and partners of the Centre in the profession for all the accomplishments of the year.

Professor Andrew Lynch
Dean, UNSW Law & Justice



Director's Report

2025 was a huge year of transition for KLC and the whole CLC sector. It was a year in which we moved to greater funding certainty and could look back at the last 5 years and wonder – how did we survive and in fact thrive through all that?

Most significantly, the culmination of many years of advocacy across the sector resulted in the National Access to Justice Partnership, underpinned by a new 5-year funding cycle that commenced on 1 July 2025. While this agreement did not fully resolve all the issues the sector faces, it did remove some of the most detrimental elements of the funding landscape we had become used to working in. KLC recognises the commitment of the former Commonwealth Attorney General The Hon Mark Dreyfus KC MP and the NSW Attorney-General, the Hon Michael Daley MP to ensure community legal centres have funding stability. We thank our peaks, Community Law Australia and Community Legal Centres NSW for the tireless advocacy to make this a reality.

This agreement had significant consequences for the Centre and allowed us, for the first time since 2019, to breathe out a long sigh of relief that programs we had poured so much work into could now be considered embedded in the Centre. As a consequence, our staff could be provided with the job stability that they more than deserved. This was an important achievement allowing us to plan for the future.

As we finally put to bed the last funding cycle, I would like to thank everyone who worked so very hard to deliver for our community. Over those five years we started new and ambitious programs including the Health Justice Partnership, the Employment Rights Legal Service and the Sexual Harassment and Discrimination Legal Service.

The establishment of those programs at a time of great pressure through the pandemic, the rigors of teaching in a new trimester model and through the instability of funding uncertainty is really a huge achievement for everyone who worked at the Centre at the time. I want to thank all the staff who came in and did the very hard and personally challenging work during this time, many of whom could not stay with us due to the pressures of funding uncertainty. It was never easy and I know we could not have got here today without your efforts to go above and beyond.

There were lots of other highlights this year – our community outreaches continued to boom, our legal education program continued to deliver in huge numbers, and we took possession of the first new "satellite" office for KLC in the new UNSW Health Translation Hub. However, the relief of giving staff the news they had permanent roles was the highlight of the year.

Thanks to all the staff of the Centre for their ongoing support and commitment to the Centre's work, and to our volunteers, community and pro bono partners. The beating heart of the Centre is the people it connects, who together, do their best to make a difference. What more could you hope for.

Emma Golledge
Director, Kingsford Legal Centre



Our Vision

Kingsford Legal Centre works for a fair, just and equal legal system and society. A system where lawyers are educated to be ethical and have an understanding of the needs and impact of the law on our community members who experience inequity and injustice.

Our Values

We are ethical, respectful, informed and committed to achieving equality and social justice for our community. We believe in educating lawyers to respect and understand the needs of the vulnerable communities we serve.

Our Purpose

We work to increase access to justice for people experiencing disadvantage.

We advocate around the values of social justice and human rights.

We collaborate and work in partnership with our community.

We deliver high quality legal services and community legal education.

We argue for systemic change that increases fairness for disadvantaged people.

We teach UNSW Law & Justice students by providing them with real world opportunities to improve the lives of people and communities.

Our Theory of Change

Kingsford Legal Centre believes that a fairer legal system means removing barriers to justice especially for people who experience disadvantage.

We believe that a fairer legal system requires systemic change to achieve social justice and protect human rights.

Key to change is recognition of the impact of colonisation and racism on Aboriginal and Torres Strait Islander People's interaction with justice systems as well as the ways in which gender discrimination and intersectional experience impacts on people's access to justice.



2025 Snapshot – Our Impact

In 2025,

We gave **2,470** legal advices

We did **321** legal tasks writing letters, making calls for clients, advocating for clients

We opened **165** case files to represent clients in their matters

We provided **831** referrals

We developed **22** community legal education resources factsheets and presentations.

We delivered **56** community legal education activities where we presented plain English legal information to our community and community partners

We undertook **71** law reform projects submission writing, providing expert evidence and collaborative campaigns.

We taught over **700** UNSW Law & Justice students who came and experienced the work of the Centre first-hand

“ What our clients said:

- > I'm deeply grateful to the KLC team for their support during a time when I felt helpless. Their assistance with my case helped relieve my stress and empowered me to protect my rights through legal means.
- > Can't thank you enough for the solicitor who helped me and my next of kin, face to face, and for those behind the scenes who discussed my case. I didn't expect the excellent written email summary sent to me with its practical advice.
- > The solicitor was very understanding and empathetic towards my situation. Her support made me feel like she was considering things for my best interest.
- > It is a valued community service, I strongly support it.
- > An amazing organisation that shows understanding and empathy.

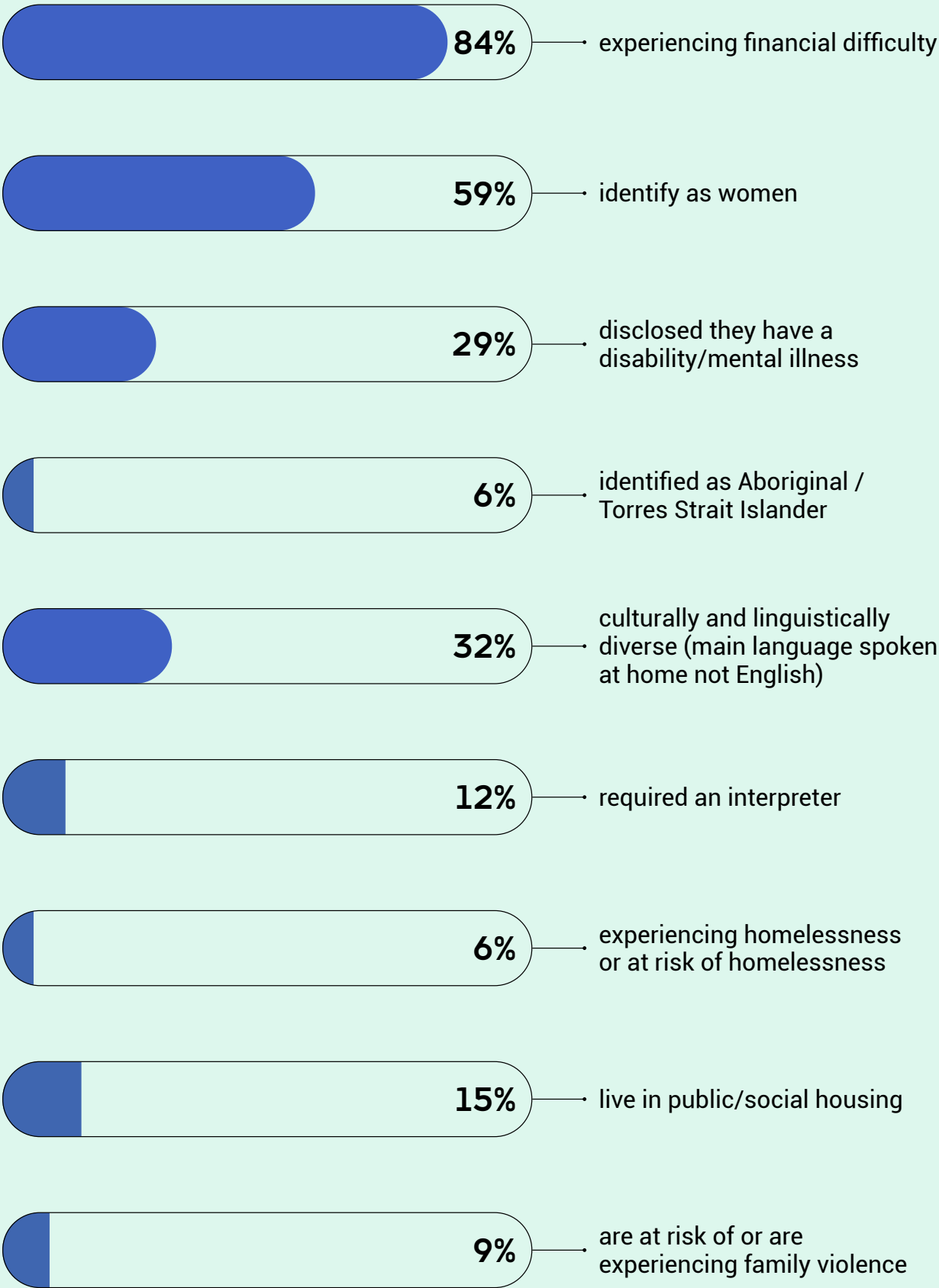
“ What our clients would have done without our help:

- > I would have felt very disempowered, trapped, unaware of my rights and actions I could take, and 100x more distressed. When getting legal advice from your amazing solicitors, I felt very legally supported and I am so humbled at the hard work your whole team does at KLC. I am beyond grateful your service exists and that I was able to access it for free being a UNSW student. In the box below, I ticked it made my money situation 'made it better' because I could not afford a private solicitor, or to pay for legal advice due to financial adversity from my legal situation – so I'm immensely grateful your service was free, that helped enormously, more than words could describe. Thank you.
- > My kids and I would get sicker and nothing would get done.
- > I felt desperate, crying a lot, disturbed and reduced sleep.
- > I was extremely stressed out and I had to seek therapy because of this issue. The help I got gave me a lot of clarity on what was happening and helped me make an informed decision. Everyone there were so helpful and kind – I honestly felt belonged and supported which was a lot considering how anxious I was feeling.
- > Extremely afraid and stressed.
- > I would not of been informed of my rights.
- > I would feel myself hopeless.



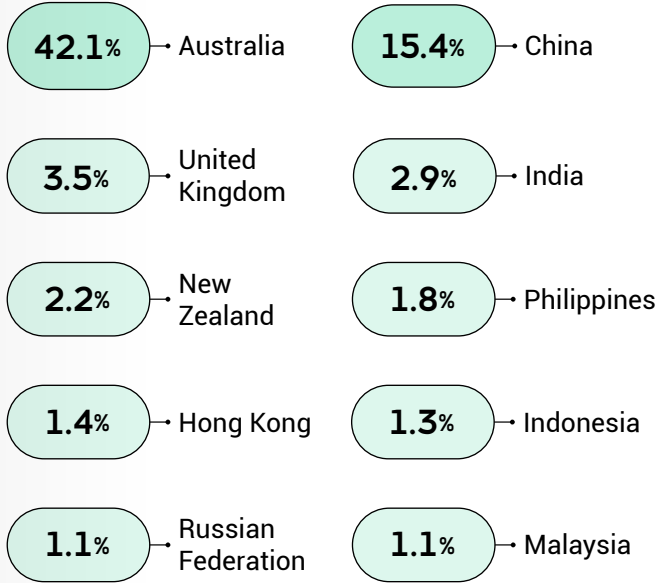
KLC solicitor Claudia Sheridan and student Vinuki

Our Clients

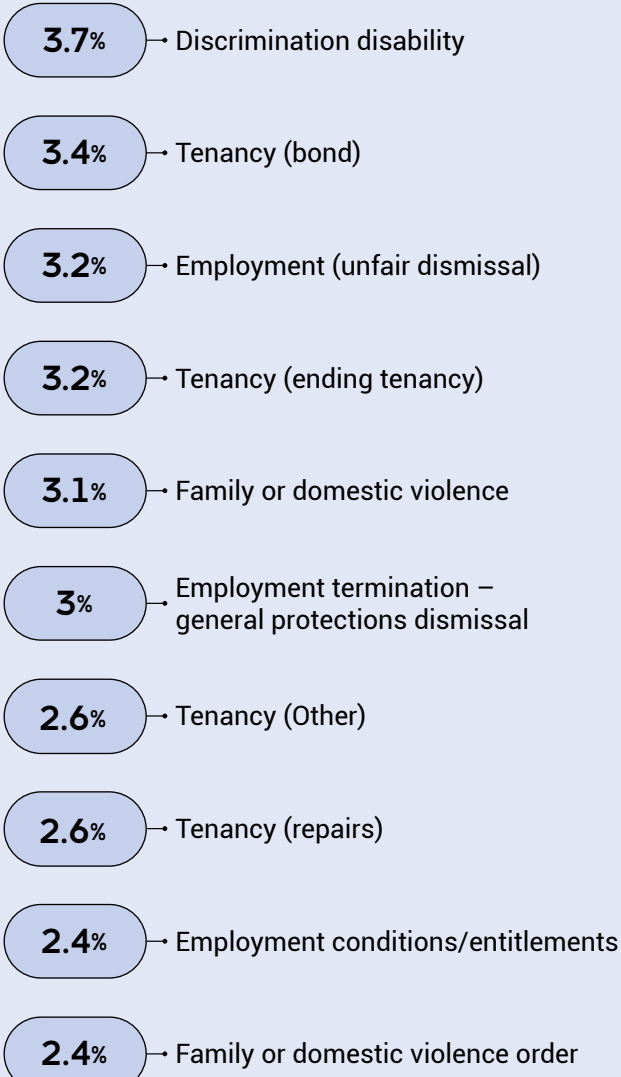


KLC Solicitor Rachel Gregory out in the community

Top 10 Countries of Birth



Top 10 Problem Types



“ Client comments – “Without KLC’s help...”

- > I would not have been treated fairly and definitely there help enabled me to be treated correctly by the relevant workplace laws.
- > I wouldn't know to understand my rights.
- > I would have been under compensated.
- > I would be confused and more depressed.
- > I would have lost my job, my rights and my income.

Legal Services

2025 was a big year as we settled into our new electronic file management system and cracked on with a large volume of advice and casework for our local community and statewide service clients. We saw the benefits of all the hard yards we put in during 2024 in adapting to the new electronic system, even if some of us still yearn for the days of yellow legal pads. Big thanks again this year to Roselle Nunes who continues to lead us into the digital age and makes sure all the systems work.

The start of the year was also a period of uncertainty for our legal team and clients as we awaited details of our new funding agreement. KLC is indebted to how professionally the legal team managed this period all the while working so diligently for clients even when they faced significant personal uncertainty.

We were able to offer clients a wide range of service options this year to ensure access to legal services for all who need them, from video links to home visits. We were happy to see a large number of our advices being provided through our valuable outreach services which are detailed below and allow our local community to get advice from us close to home and community supports.

Our evening advice appointments would not run without the support of an extensive roster of mighty volunteer solicitors who work with UNSW Law & Justice students to provide incredible access to legal advice for people in our area.

We also have the benefit of support from a growing number of law firms who provide their lawyers to us pro bono for legal advice clinics during the day and the evening – more details of these clinics are elsewhere in this Report. These pro bono clinics are invaluable in providing expert advice to people who would otherwise never be able to access it and strengthen the depth of our legal services to the community.

Many of our local community members have benefited from our “Ross Clinic” - a wonderful daytime appointment service provided by long-standing volunteer Ross Buchanan and this continued in 2025. Ross having once been a long-time evening volunteer continued to provide valuable help to people who could not attend in the evening. Ross' clinic was notable for his effectiveness and many clients walked away after he had done a telephone call to clear up an issue, or with a letter drafted for them. This helped so many clients stressed by their legal issue. Our students also drew valuable experience from working with Ross and staff always benefited from the copious chocolates he brought to the Centre. Thank you Ross!

Our KLC lawyers have had a big year, including running cases at the NSW Civil and Administrative Tribunal, Fair Work Commission and Federal Circuit Court (to name a few). We have managed a significant case load covering housing repairs, discrimination, unfair dismissals, unfair loans and pleas/mental health applications in criminal matters.

Thank you to all the KLC lawyers who worked hard to provide high quality services to our clients in 2025: Anita Will, Claudia Sheridan, Colleen Gonzales, Dianne Anagnos, Emily Ingram, Fiona Duane, Georgia Haack, Joe Murphy, Jordan Daly, Laura Cottam, Maria Markoulli, Naomi Delaney, Nina Ubaldi, Oliver Ray, Rachel Gregory, Rian Terrell, Tallulah Bur, Tempe McMinn, Tess Deegan, Tom Gumley.

Huge thanks go as always to our amazing Herbert Smith Freehills Kramer Secondees in 2025: Esther Ahn, Sarah Elmasri and Alisha Mathias.

Our legal practice was supervised by Fiona Duane (Principal Solicitor) and Tess Deegan (Acting Principal Solicitor) this year, with Tess filling in during Fiona's parental leave. Laura Cottam was Acting Senior Solicitor backfilling Tess during this period.

A huge thank you to Tess and Laura for stepping up in the Acting roles in 2025.



Foreground: KLC Solicitor Laura Cottam and Herbert Smith Freehills Kramer secondee Alisha Mathias



Client case study Housing justice after 15 years of disrepair

KLC assisted Lauren* who has lived in social housing since 2010. She asked for KLC's help as she had been living with significant disrepair for the whole of her tenancy, including leaks, mould and electrical issues. As a result, this had impacted on her health considerably. We acted for Lauren and applied to the NSW Civil and Administrative Tribunal for orders that the landlord carry out the repairs and pay Lauren compensation for failing to keep the premises in a reasonable state of repair.

Through our advocacy the matter was resolved and the landlord agreed to pay \$10,000 in compensation to Lauren and to undertake the very significant repairs to the property.

This result was a huge weight off Lauren, and she was thrilled with the outcome and grateful for KLC's help. She sent the following feedback about KLC solicitor Joe Murphy who acted for her:

“Have I told you how awesome you are at this. Your time at uni was worth it for me at least.”

Community Outreach

Kingsford Legal Centre operates outreach clinics to increase the accessibility of our service. In 2025 we also ran a number of 'pop-up' clinics on social housing estates and participated in events with our local community organisation partners.

Service and frequency where outreach was provided

Kooloora Community Centre – Bilga Crescent, Malabar

- > Fortnightly Tuesdays during school term (Terms 1 & 2)
- > **Target clients:** Drop-in advice clinic for public housing tenants in South Ward of Randwick City Council

La Perouse Aboriginal Community Health Centre

- > Monthly service hubs
- > **Target clients:** Our local Aboriginal community

Hub@Lexo – Lexington Place, South Maroubra

- > Weekly Wednesdays
- > **Target clients:** Drop in advice clinic for public housing tenants in South Maroubra

South Eastern Community Connect – Mascot

- > Fortnightly Wednesdays
- > **Target clients:** Fortnightly outreach clinic targeting older clients; clients with disability; CALD clients living in the Botany Ward of Bayside Council

Long Bay Correctional Centre – Malabar

- > On request – in conjunction with prison welfare workers
- > **Target clients:** Civil law outreach to 1,300 inmates – by telephone and visits to Correctional Centre

Prince of Wales Hospital and Maroubra Centre

- > Through our Health Justice Partnership. Attendance weekly at POWH and fortnightly at Maroubra Centre, and as required.
- > **Target clients:** Patients receiving treatment at the hospital either as in or out patients and consumers at the Maroubra Centre, run by the Eastern Suburbs Mental Health Service.

“ What our casework clients told us...

- > The service I received from KLC transformed my life, I could have died on the street if I haven't received help from KLC. As a new immigrant who had no prior knowledge of Australian legal system, you supported me with all the resource you have. The lawyers are super nice, calm, they explained things I didn't understand to me thoroughly, I cannot appreciate more, I am grateful for the help I have received from anyone in KLC. More centre like KLC should exist in Australia to help people with their legal issues.
- > KLC makes justice accessible, great service from Oliver and Rach. I have already recommend KLC to my friends.
- > Tallulah saved me. She gave me hope again and I couldn't see a way out. She was the best person for me and for anyone else for that matter going through severe domestic violence and sexual assaults.
- > I am incredibly grateful for the support and guidance provided by KLC, especially by my lawyer and her team. Their professionalism, patience, and dedication gave me strength during one of the most difficult times in my life. I truly appreciate their expertise, the time they spent listening to my story, and their unwavering support throughout the process. I couldn't have asked for better legal assistance. I am incredibly thankful for the help I received. You truly made a difference in my life, and I deeply appreciate everything they have done. Thank you for all that you do!
- > I am an older person, I really appreciate the help I received from KLC.



Client Story Tenancy support for women experiencing domestic violence

KLC has helped several women who faced a penalty from their landlord after experiencing domestic violence.

Annie* had been renting her property for more than a year without any issues. A family member who Annie was no longer in contact with came to the property and caused damage to her door when they were trying to get in.

Annie's landlord pursued her for the cost of repairing the damage, even after Annie repeatedly explained that the law in NSW says tenants are not responsible for damage caused by DV.

With assistance from KLC, Annie's landlord eventually stopped pursuing Annie for the money.

KLC was happy to see further protections for victims of DV in tenancy situations passed by the NSW Parliament in September 2025 (the *Residential Tenancies Amendment (Domestic Violence Reform) Act 2025*).

Our Impact Casework Clients

In 2025 we surveyed our casework/ representation clients and found:

92.5%

who came and experienced the work of the Centre first-hand said our help lowered their stress.

81.5%

were satisfied with the service they received from their solicitor.

100%

felt that the solicitor helped them to understand how to deal with their legal problem.

89%

were happy with the outcome of their case.

87.5%

of clients with specific cultural or other needs felt that these needs were met.

100%

of clients would recommend KLC to other people.



(l-r) Student Declan, KLC Solicitors Tom Gumley and Nina Ubaldi at Kooloora Community Centre

Generalist Clinic

KLC's generalist clinic is the core service through which we provide legal support to our local community. Our generalist clinic is aimed at providing advice and representation to people in a flexible, accessible way to increase access to justice for the people of South East Sydney.

Our network of community outreach services is central to achieving this goal. On a weekly basis KLC lawyers and students work in partnership with community hubs and social services to link community members with legal and other supports. Our main outreaches are at The Hub@ Lexo in Lexington Place, Maroubra ("Lexo"), South Eastern Community Connect in Mascot (SECC) and the La Perouse Aboriginal Community Health Centre at Yarra Bay.

There are multiple barriers to accessing legal supports for people in our local area. For this reason, our generalist clinic provides appointments and contact with lawyers in a range of different ways, including:

- > advice appointments in the evenings or during the day – at KLC or at one of our outreach locations;
- > appointments by phone, video or in person;
- > home visits or nursing home visits; and
- > appointments supported by interpreters, social workers or other support people.

Our generalist clinic covers a long list of legal issues, including domestic violence, employment law, housing and tenancy, criminal law, fines and debt. We have strong relationships with other services in our area that provide essential social and counselling support to people experiencing hardship with these issues and also refer clients to us who really need our help.

Our Impact/Outcomes

Generalist Clinic (excluding in-catchment employment law)

1710 → Advices

198 → Legal Tasks

98 → Representation Matters

1154 → Advice clients

“ What our clients said about us....

- > I would like to thank everyone in KLC who helped me, I am very happy, very professional.
- > Very professional, very supportive team, give people hope, the experience is beautiful, everyone has been delightful, making people comfortable, keeping people updated, I wish there are more people working there.
- > I was floored by how intelligent, patient and helpful the solicitor who called me was. I am so grateful.
- > I'm grateful – overwhelmed with gratitude. I feel so indebted to KLC.
- > Dear Kingsford Legal Centre Team, I am deeply grateful for the time, effort, and kindness you have shown in assisting me with my tenancy matter. I know you went above and beyond, even working late to help me, and that truly means so much to me. Your patience, professionalism, and dedication have not only given me a clearer path forward but also reassured me during such a stressful time. I feel incredibly fortunate to have received your guidance, and I cannot express enough how much I appreciate your commitment to helping people like me. Thank you from the bottom of my heart for your hard work, your generosity, and the invaluable support you have provided. Your kindness will stay with me, and I hope I can pay it forward someday.
- > I really appreciate your time with my matter it has lifted a massive weight from my shoulders moving forward with my life.
- > I would just like to say that the team I spoke to were so very kind and understanding. That really mattered to me in my current situation.



Client Story

Assisting clients through our community outreach at The Hub@Lexo

Tiana* was shocked and upset when she found two Tribunal orders in her mail saying she owed thousands of dollars. Without her knowledge, her landlord (a community housing provider) had taken her to NCAT and obtained orders requiring her to pay a huge amount in rental arrears, and a hefty end of tenancy charge from her previous tenancy. As a single mother who was not working, Tiana couldn't afford these payments on top of her regular rent. She was extremely stressed and confused when she saw the orders had been made in her absence. She had never spoken to lawyers before but had heard that KLC gave legal advice at The Hub @ Lexo.

KLC gave Tiana advice at Lexo and then represented her at NCAT against her landlord. We successfully argued that both matters should be re-opened. This gave us the opportunity to negotiate a more manageable instalment plan for Tiana and reduce the total debt owing by more than \$4,500.

This new arrangement gives Tiana a better chance of sustaining her new tenancy and frees up more of her income to meet essential household expenses. Without KLC's advocacy, Tiana likely would have fallen behind in her rent payments and been at risk of losing her home.

KLC sees clients like Tiana every week at our drop-in service at The Hub @ Lexo. This service is vital in picking up people who would otherwise not find legal help, but who need us the most. Outreaches like Lexo work because they are accessible and trusted by the community, and we're privileged to work there.



KLC Student Eco, KLC Solicitor Rachel and KLC Student Geena at The Hub@Lexo

In 2025 we surveyed our advice clients and found:

- 80% → said that our help lowered that stress.
- 43% → of clients felt that our help made a difference to their money situation.
- 25% → of clients felt that our help made a difference to their housing situation.
- 33% → of clients felt that our help made a difference to their safety.

Employment Law Clinic

KLC provides employment law advice and casework to people in our local catchment via our employment law clinic. Through this service in 2025 we have supported workers who are being underpaid, people who have been fired without explanation and women who have experienced discrimination when returning to work after parental leave.

We have a fortnightly face to face evening advice clinic that ensures that workers in our part of Sydney have access to timely, free legal advice about their employment. Our solicitors often turn around advice quickly to people who are facing the end of the 21-day time period for making a dismissal complaint at the Fair Work Commission. As always, we find this time limit restrictive and unfair for workers who must focus on filing a legal complaint when they are in financial crisis.

In 2025, KLC ran several cases for local workers in the Federal Circuit Court, the Fair Work Commission and the NSW Civil and Administrative Tribunal. We are thankful for the support we received from many pro bono partners for this work, notably Gadens for 'phone a friend' advice. Many others have contributed in the background to some of our long-running cases – you know who you are – we are eternally grateful to have such generous and smart friends to call!



Client Story Great outcome at Fair Work Commission

Tao* contacted ERLS for help after being dismissed from his job in a warehouse. Previously, Tao's employer had converted him to casual employment after he returned to work from extended sick leave – even though he had originally been a permanent employee for years. KLC represented Tao in the Fair Work Commission after his employer argued against his application being allowed to go ahead. KLC solicitor Claudia was able to negotiate a resolution in Tao's matter and he received a financial settlement equivalent to around 6 months' pay and a conversion of his dismissal to a resignation. Tao was thrilled with the outcome and grateful for our assistance and said:

“I would like to sincerely thank you for your help in assisting me with this matter. Your gentle nature made me feel comfortable throughout all discussions over the phone and face to face.

KLC's Employment Rights Legal Service Solicitor, Claudia Sheridan.



Deputy Director Di Anagnos and solicitor Rian Terrell with students Kelly and Aryan presented an employment law legal education session organised by the Indonesian Consulate General in Sydney.

Employment Pro Bono Partners

Huge thanks this year to our Employment Clinic partners who have continued to tirelessly provide expert advice to KLC and ERLS clients through our weekly pro bono roster:

- > HWL Ebsworth
- > Holding Redlich
- > Dentons
- > Bartier Perry

A further thank you to Gadens, who have provided fortnightly assistance to ERLS clients through a pro bono clinic model since 2024.

We were also fortunate to be hosted Dentons for a training session on casual employment which was provided to ERLS and KLC staff as well as our volunteer solicitors. Particular thanks to Ashlee Nealon and Jennifer Moran of Dentons for their excellent presentation.

Last but not least, we had the support of several barristers throughout 2025 in providing support with some of our litigation matters. A special thanks to Andrew Naylor, Adam Guy, Miles Foran, Hannah Robinson, Eliza Sarlos and Jacob Saulwick.

Our Impact/Outcomes

Generalist Employment Law (catchment)

149 → Advices

6 → Legal Tasks

15 → Representation Matters

“ From our clients What would have happened without KLC's help

- > I would still be very distressed, keeping going back to the place where I have started.
- > I would have let go of the matter – they would have gotten away with what they were trying to.
- > I would not have been treated fairly and definitely there help enabled me to be treated correctly by the relevant workplace laws.
- > I would have lost my job, my rights & my income.

Employment Rights Legal Service

The Employment Rights Legal Service is a collaborative project that we deliver in conjunction with Redfern Legal Centre and Inner City Legal Centre to vulnerable workers across NSW.

It was another busy year for ERLS with demand for the service high. Lawyers across the services were kept busy assisting clients in dismissals, underpayments and discrimination matters. Demand for this service continued to outstrip our resources, especially with the pressure of the 21-day time limit to file certain dismissal matters at the Fair Work Commission.

We also undertook significant community legal education and law reform projects, including making submissions to the Competition Taskforce on the proposed reforms to non-compete clauses and other restraints on workers, as well submissions to NSW Parliament in response to the inquiry into workers compensation legislation in NSW. As part of our CLE program, we worked with Sydney Multicultural Services to deliver sessions on key employment rights with different groups of migrant workers in Sydney.

Joe Murphy, Colleen Gonzales and Claudia Sheridan worked at the Centre as our ERLS Solicitors in 2025.

Dianne Anagnos was the KLC representative on the ERLS Steering Committee which continued to meet regularly with representatives from Redfern Legal Centre and Inner City Legal Centre to ensure smooth collaboration and sharing of resources. The Steering Committee also managed the huge job of completing an evaluation of the service for the period 2021-2024.

“ Our clients said

- > The solicitors I have interacted with so far have been exemplary. I can't praise your staff & support higher. I am deeply grateful.
- > Excellent outstanding team.
- > Very satisfied with the solicitor, professional, easy to communicate with.

ERLS Underpayment at Work factsheet translations

Culturally and linguistically diverse and migrant communities are particularly vulnerable to exploitation in the workplace, so they are a priority client group for the ERLS project.

A common issue these clients tell us about is being chronically underpaid their entitlements – we often hear our clients tell us that they are being paid below minimum wage, or not receiving penalty rates, overtime or superannuation. This is a major systemic issue, so we had our ERLS Underpayment of Work factsheet translated into even more languages by adding Korean, Indonesian, Arabic and Vietnamese. These are a great addition to take to our community legal education sessions so we can explain to workers very clearly what their entitlements are!



Our Impact/Outcomes Employment Rights Legal Service

156 → Advices

3 → Legal Tasks

19 → Representation Matters

ERLS Evaluation Report

In 2025, all three legal services involved in delivering ERLS thought it was a good opportunity to pause and consider the effectiveness of the service which commenced in 2021.

We commissioned NSF Consulting to undertake an independent evaluation of the groundbreaking collaborative service for the period 2021-2024. As part of the evaluation over 32 stakeholders were interviewed about the service. The Report found that ERLS assisted more than 2,000 people from 82 per cent of LGAs in NSW and was providing a high impact and cost-effective service model that greatly benefitted its clients. It also found that ERLS was a well-rounded program, offering multilingual resources, education and training for generalist solicitors working in CLCs across NSW on top of its direct client work. The Report concluded that ERLS represented excellent value for money, servicing over 1,000 people a year through legal support and advice, with volunteers also contributing approximately \$1.5 million dollars to the value of ERLS.

The Report highlighted the great work done by ERLS in this collaborative statewide service, but noted that there is so much more work to do to protect workers in NSW. Vulnerable workers in NSW need help from multiple sources including unions, community organisations and free legal assistance services, and greater funding for ERLS would allow it to meet more unmet legal need together with these partners.

The ERLS contact details are:

T: 02 804 3270

E: coordinator@erls.org.au

W: www.erls.org.au



Client Story Lost job and housing

Mary* relocated to Australia on a visa sponsored by her regional employer. She worked full-time for them and lived on the premises. Following some minor mistakes and a brief argument with another co-worker, Mary was immediately dismissed from employment and asked to leave her home, putting Mary's employment, housing and visa at risk all at once.

KLC filed an unfair dismissal application to the Fair Work Commission to argue that Mary's dismissal was harsh, unjust, and unreasonable and Mary's employer tried to argue that Mary had resigned.

KLC represented Mary at a conciliation with her employer and were able to negotiate a settlement for 9 weeks' pay, amounting to almost \$15,000. KLC were also able to coordinate assistance for her to other specialist services for housing and migration assistance.

Our Impact

Surveyed ERLS advice clients reported:

83% → Strongly Agree/Agree the service was easy to contact.

100% → Strongly Agree/Agree that we listened to them.

100% → Strongly Agree/Agree that the solicitor helped them understand how to deal with their problem.

100% → Strongly Agree/Agree they know where to get help in the future.

75% → know more about their rights and responsibilities.

100% → of clients would recommend the service.

83% → of clients felt that our help made a difference to their stress.

Family Law / Family Violence Clinic

Demand for legal assistance in Family Law and Family Violence matters was again strong in 2025. In particular, demand exceeded our capacity to assist with advice and representation in victims support matters. In these matters we prioritised assistance to people who had experienced sexual and domestic violence but inevitably we had to make some hard decisions about who we could give ongoing assistance to based on our limited resources.

Recognising this demand, we prioritised delivering community legal education presentations to community workers to help them navigate the victims compensation system for clients who cannot receive legal support.

This year saw the addition of a new outreach advice clinic at the Jacaranda Women's Hub in Pagewood, allowing us to connect to a new community service and reach more women including those experiencing domestic or family violence. KLC also remained an active member of the Eastern Suburbs Domestic Violence Network (ESDVN), a critical local community of practice, made up of many local domestic and family violence services and supported by local councils.

We continued to offer a family law advice night remotely – a big thank you to Coleman Greig for their continued support of this clinic and all our family law volunteer solicitors - this pro bono assistance significantly increases our capacity to provide family law advice.

This year thanks go to KLC solicitors Anita Will, Georgia Haack and Emily Ingram for working into KLC's family law and domestic violence clinic.



Client Story Redress for long running violence

KLC represented a client who had experienced multiple sexual assaults in a past relationship and wanted to apply for Victims Support.

Like many victims-survivors, the client did not want to report these sexual assaults to Police, so we supported the client to complete a Sexual Assault Reporting Options Questionnaire (SARO).

We also liaised with her counsellor to get a report about the psychological injury caused by the sexual assaults.

Initially, Victims Services only awarded her a \$1,500 recognition payment. We felt that Victims Services had made an error and helped the client apply for internal review of the decision.

As a result of our advocacy, Victims Services reconsidered their decision and granted a \$10,000 recognition payment – the highest amount payable for this type of violence.

This case highlights some of the challenges that clients face navigating the system without legal support – and raises a concern that people are being awarded the lowest amount for significant sexual violence. We continue to advocate for the need to better recognise gendered harm and psychological injury in the scheme.

“ Our clients said

- > Thank you to all on your team. Anita your help was unprecedented heroism to my life in that time. So grateful to all. Have the greatest year.
- > I just wanted to thank you for meeting with me today. I felt genuinely supported and uplifted by the time I spent with you both. It was a pleasure to experience such genuine care and thoroughness – it really makes a difference. I left our session feeling lighter, clearer and grateful. The team on reception were also very pleasant and helpful so many thanks to them too.
- > If KLC hadn't helped me, I wouldn't have been able to continue protecting myself and my family from domestic violence.
- > Because of the help I received from Georgia my application for Victims Compensation Scheme was approved today. I just received the approval email. Thank you

Jacaranda Women's Hub Outreach

KLC commenced a new drop-in legal advice outreach in June at the Jacaranda Women's Hub at Pagewood. Bayside Women's Shelter and Bayside Council operate the Jacaranda one-stop-shop providing a safe space for women and their children to learn new things, make new connections, and access support and information. Our solicitor Georgia Haack attended the Hub monthly on Tuesday mornings to help women with their legal problems.

In November, KLC solicitor Georgia and UNSW Law & Justice students, Cheng and Yerin delivered a workshop for community workers at the Jacaranda Women's Hub. The workshop focused on how to prepare victims support applications for victim-survivors of family/domestic violence. The workshop participants commented that they feel much more confident and skilled up and that they would take these skills back to their organisations and be better equipped to help their clients.

L-R Student Yerin, KLC Solicitor Georgia, student Chen and Jacaranda Women's Hub Manager Vicki Johnston



Remembering the lives lost to domestic and family violence

KLC staff members Samantha and Georgia attended a very moving vigil in honour of Domestic Violence Remembrance Day, which is the first Wednesday in May. The vigil, held at High Cross Park in Randwick, is organised yearly by the Eastern Suburbs Domestic Violence Network and Randwick City Council, and is held to honour all the women who have lost their lives through domestic and family violence. On average, one woman a week in Australia is murdered by someone known to them. A rose was laid at the DV Memorial at High Cross Park for every woman that was killed at the hands of domestic violence in 2024, a staggering 79.

Outcomes

- 9.5% of all KLC clients reported experiencing/at risk of family violence.
- 234 advices were given relating to Family Law/Family Violence.
- 48 legal tasks were provided relating to Family Law/Family Violence.
- 24 representation matters were opened relating to Family Law/Family Violence.



Health Justice Partnership

KLC works in a health justice partnership (HJP) with Prince of Wales Hospital and the Eastern Suburbs Mental Health Service. Our HJP is a collaboration between our service and the health services with the aim of supporting people with health conditions who need specialist and accessible help with their legal problems. Our work aims to support long term wellbeing for our clients.

Like most of KLC's programs our HJP reached the end of its funding cycle in June 2025 and we spent the first half of the year awaiting news on the funding of the service. While the funds under the National Access to Justice Partnership were welcome, the delayed roll out created real issues in service planning and created stress and uncertainty for KLC staff.

In 2025 our HJP solicitors continued to visit the Prince of Wales Hospital on a weekly basis, as well as seeing clients in the community to provide advice and assistance across a range of legal matters, including criminal law, tenancy, debt, family and domestic violence matters. 2025 saw an increase in referrals for helping older people in the community with preparing enduring guardianship and powers of attorney documents. We worked hard to meet this demand as much as possible, given the peace of mind these documents can provide and how important that can be to prevent financial abuse.

2025 was an exciting year with the opening of UNSW's Health Translation Hub – a project that took many years of planning. KLC has a dedicated space in this state of the art building that is built around multi-disciplinary collaboration, meaning that KLC has a presence on upper campus right next to Prince of Wales Hospital and embedded with UNSW Health Clinics.

Our HJP continued to provide legal education, training and support for health workers, and collaborated with our health partners to deliver information sessions to the community. Our experience through our HJP also informed our law reform and policy work. Our HJP legal work in assisting older patients with planning ahead documents, as well as patients with criminal law problems who are experiencing mental illness, informed submissions that KLC made in relation to responding to mental health emergencies and the *Draft National Plan to End the Abuse and Mistreatment of Older People*.

2025 was also a year of growth for the HJP. We commenced an additional regular outreach to the Maroubra Centre, a multi-disciplinary community-based mental health service in Maroubra Junction. The Maroubra Centre is run by our health partner, the Eastern Suburbs Mental Health Service. This outreach has allowed us to reach more people with complex legal needs who may not otherwise seek legal help. We have enjoyed meeting and working closely with the amazing staff at the Maroubra Centre as part of this outreach.

KLC solicitors Tempe McMinn, Naomi Delaney, Fiona Duane, Tess Deegan, Rachel Gregory and Dianne Anagnos worked into the HJP this year, but it was such a big year that everyone in the Centre supported the work of the HJP.

We thank our HJP Steering Committee for all of their support and guidance for the project in 2025. In 2025, the Committee was comprised of Bianca Janovic (Pro Bono Counsel at Herbert Smith Freehills Kramer), Antonia Ottavio (Director, Eastern Suburbs Mental Health Service), Liz Browne (Director of Operations, Prince of Wales Hospital), Emma Golledge (Director, KLC), David Carter (Associate Professor, UNSW Law & Justice) and Darren Wagner (former Peer Support Worker).

Our thanks also to Herbert Smith Freehills Kramer for their ongoing support for the HJP and their financial contribution to the project in 2025.

Client Story Mental Health Diversion

KLC's HJP work continues to highlight the unfairness caused when people experiencing mental health crises are criminalised. Through this project KLC solicitors have developed expertise in advocating for mental health diversions through the Local Court.

This year we assisted Alyssa* who lives with schizophrenia and who had been receiving treatment for many years. She was referred to us by one of our health partners when she was charged with threatening behaviour in a public place. Her health had deteriorated after her medication dosage was dropped. Alyssa's offence happened during an acute deterioration of her illness and she was taken to hospital for treatment as an involuntary patient. Alyssa had not committed any prior serious offences and was generally very compliant with treatment. The whole episode was very distressing for her.

KLC represented Alyssa in Court and made an application that the charge be dismissed under section 14 of the Mental Health and Cognitive Impairment Forensic Provisions Act 2020. We worked together with her social worker and treating psychiatrist to gather the evidence needed to support the application. The Court dismissed the charge on the basis that Alyssa complied with a treatment plan.

We whole-heartedly agreed with the Magistrate's comments that Alyssa's offending was linked to the decrease in her medication. Alyssa and her parents were relieved by the outcome after a long period of uncertainty and stress for them all. KLC was well placed to work closely with her health professionals to put this treatment plan to the Court.

KLC's new office in the UNSW Health Translation Hub

The Health Translation Hub (HTH) building, next to the Prince of Wales Hospital, opened in late 2025 to much excitement. The HTH is a major UNSW initiative that integrates health research, training and direct service delivery with an aim to improve health services for communities.

The opening of the building in 2025 gave KLC its first ever "satellite" office at the HTH right next to Prince of Wales Hospital and the Eastern Suburbs Mental Health Service's in-patient units. KLC has space with other UNSW Health Clinics, creating further opportunities for inter-disciplinary learning and referrals. We will also be able to have appointments with out-patients at the HTH, further increasing KLC's accessibility. The space will also accommodate KLC students who will have an opportunity to have greater exposure to our HJP work as well as the other health clinics at UNSW.

The convenient location of the HTH next to the hospital means we are able to work more effectively for our HJP clients and provide greater opportunities for our students to be involved in this work.

KLC HJP Solicitor Naomi Delaney at the HTH





The panel for the event, Associate Professor Daniel Joyce, Associate Dean (Research) Law & Justice, Professor Bronwen Morgan, Director of Impact and Engagement and Professor of Law, Aaron Cogle, Executive Director NAPHWA, Associate Professor David Carter and our own Deputy Director Dianne Anagnos.

Health Justice in Action – Research, Advocacy and Practice

UNSW Law & Justice hosted a panel focusing on Health Justice in Action- Research, Advocacy and Practice. The panel explored the different ways that laws and systemic barriers continue to impact health, social and economic outcomes for communities.

KLC took part in this unique event to highlight its HJP work, which has assisted over 600 clients since it commenced in 2019. We drew attention to the practical benefits of embedding legal services in health settings and tackling legal, social and financial problems in collaboration with health workers to achieve better outcomes for our clients.

We were honoured to share the panel with our amazing Law & Justice colleague Associate

Professor David Carter. David heads up the **Health + Law** team that works to improve access to legal assistance and quality of life for people living with HIV and Hepatitis B, and works together with other organisations with the same aims, including the **National Association of People with HIV Australia (NAPWA)**. NAPWA was also represented on the panel by its Executive Director, Aaron Cogle. David and Aaron outlined the ways that stigma and unfair policies still negatively impact health and legal outcomes for people living with HIV and Hepatitis B.

It's affirming and exciting for KLC to work with colleagues and partners to assist our community and to work towards UNSW's broader strategies, including the Sustainable Development Goals.

Client Story Overwhelming debt

Marlee* was referred to us through her mental health social worker, who identified that she had over \$12,000 in credit card debts. She was overwhelmed and distressed about these debts and was completely unable to get ahead with repayments due to mounting late fees and only being able to make minimum repayments. She was scared about what the impact of the debts might be.

KLC, with the assistance of Marlee's mental health worker, advocated on her behalf to her bank, outlining the unfairness of the loans and their negative effect on Marlee's health.

Following our work, the bank agreed to waive the outstanding debt in its entirety. When we told Marlee the good news, she said she was crying with relief that she no longer had to worry about the debts and could concentrate on her mental health and family. A great outcome for our client and for KLC!

Outcomes

195 → HJP Advices

75 → HJP Legal Tasks

38 → HJP Representation Matters

“ What our clients said about us...”

- > Thank goodness the lawyers and advice provided were impartial and to genuinely to help the poor, suffering people going through tough and difficult times.
- > I didn't have the money to hire a lawyer, so I spent the past month studying my case to represent myself. Now I feel confident that my case is in the right hands. While the team is reviewing my case and documents and we wait for the FOI/ GIPA letters, I finally have some peace of mind knowing I am not alone in this stressful journey... I used to feel powerless facing the other side's lawyers, but now I feel safe, supported, and less financially and legally pressured, simply hoping to regain the normal life that any innocent person deserves.
- > Extremely positive experience. Naomi was extremely helpful.

“ Client comments – “Without KLC's help....”

- > I would be very lost. KLC lawyers took the time to go through my paperwork and provide advice and guidance.
- > I think it would've delayed me sorting out my power of attorney and guardianship, both of which I needed to obtain peace of mind.

Sexual Harassment & Discrimination Legal Service

KLC continued to provide specialist advice, support and representation to clients in the Sexual Harassment and Discrimination Clinic in 2025, as well as providing a number of community legal education sessions and contributing to a range of law reform submissions. We supported many vulnerable clients in the key discrimination jurisdictions, with a number of successful conciliations at Anti-Discrimination NSW, the Fair Work Commission and the Australian Human Rights Commission. We increased our experience of different dispute types by running more cases in the sexual harassment jurisdiction at the FWC, and also a flexible work arrangements dispute at the FWC. We also commenced a number of claims in the Federal Circuit Court in 2025.

A major hurdle for clients is the length of time between making a complaint to the AHRC and having it actioned, as it can be over a year before AHRC has the resources to conduct a conciliation. A large part of our law reform work this year focused on making submissions in response to proposed reforms to the *Anti-Discrimination Act NSW* and the *Disability Discrimination Act*. Some of our key recommendations included greater funding for ADNSW and AHRC to reduce wait times for complainants. A key part of our work is often supporting clients through these lengthy delays, which can be distressing.

We continued our successful presentations on sexual harassment and being a supportive bystander to school students in our local area and beyond and expanded our presentations to include UNSW students who are club executives of UNSW student clubs and societies through UNSW ARC.

In 2025, solicitors Laura Cottam (Acting Senior Solicitor), Colleen Gonzales, Tallulah Bur and Claudia Sheridan worked into this clinic.



KLC students and Acting Principal Solicitor Tess Deegan (5th from left) at Sydney Girls High School

KLC continues our work in schools

We continued our successful sexual harassment CLE program for young people in 2025. Throughout the year, we provided 13 presentations to students at a diverse range of schools, including some of our local schools: JJ Cahill, Matraville Sports High Sydney Boys and Girls High Schools and Sydney Secondary College in Balmain.

We also commenced two new collaborations with law firms - we presented at law firm Colin Biggers Paisley for Year 10 students from their mentoring program with Shalvey High School, and partnered with King & Wood Mallesons to provide small group activities on sexual harassment as part of their TalkLaw program at Matraville Sports High. These collaborations allowed us to bring some of our successful activities and KLC law students to assist the lawyers from the firms to present in a more engaging way.

In 2025, we also commenced a fruitful partnership with UNSW Arc, who present regular workshops to their student club executives on a range of topics. We provided 3 different presentations throughout the year to over 200 students each session. Our KLC students enjoyed the additional challenge of presenting to their peers.

Many of our presentations this year involved multiple repeat presentations to cover over 100 students in one day. Dividing the year group into smaller sessions allows us to do small group activities with the students, which is led by our KLC students. This small group work is consistently rated by the school students as their favourite part of the CLE, due to the engaging comics and scenarios that we use, which were developed by previous KLC students. We look forward to another successful year of our schools program in 2026!

“ What the high school students said about our training...

- > I like how the presentation included all areas of learning about sexual harassment and taught us the difference between sexual harassment and sexual assault.
- > That it was very succinct and easy to understand!
- > It was informative.
- > The engaging speakers
- > It was easy to understand and nicely formatted
- > I liked the groupwork – especially discussing the different scenarios. Having the phone numbers and places to contact was also helpful.
- > The depth of information, “sexual assault” vs “harassment” taught me something new.
- > It addressed many parts of sexual harassment; it was in depth and informative.
- > I liked how there was an opportunity to work in groups instead of as a cohort so that we can ask questions and get better understanding.
- > It was insightful.

Client Story

Sexual harassment

During her employment, Stephanie* was sexually harassed by her supervisor in very serious circumstances. She also experienced disability discrimination and she was given a hard time about attending appointments to manage her condition. While all this was happening, she was then informed by management that she was being made redundant. This was obviously a hugely distressing situation for Stephanie and KLC acted for her in her complaints against her employer and her harasser.

After a long process we were successful in obtaining financial compensation for Stephanie from both her employer and individual harasser, a written reference for her period of employment and a commitment that the employer would undertake further staff training in sexual harassment and discrimination.

KLC represented Stephanie in a situation that was both legally and emotionally complicated. We achieved both individual outcomes for Stephanie and systemic outcomes that will make the workplace safer for all current and future employees. Stephanie described what happened as a shadow that followed her around and said that the events had completely changed the trajectory of her life and career.

After the complaint was resolved, Stephanie said:

“I just wanted to say a big thank you for everything you’ve done to support me through this process. It wasn’t easy to go through something so personal – but having you in my corner made a huge difference. You made a really difficult time feel a bit more bearable, and I always felt like you genuinely cared.

This experience has been life-changing. It’s helped me reconnect with my voice, and it’s made me want to help others just like you helped me. I’m hoping to move into advocacy or support work so I can make a difference in other people’s lives too.

Thank you again for being part of this chapter in my journey. I truly appreciate it.

We are grateful that Stephanie trusted us with her matter and that we were able to assist her through making her claim and moving forward with her life towards a better future.



Small Steps Sexual Harassment Conference Hobart

KLC solicitors Tallulah Bur and Laura Cottam attended the annual sexual harassment-focused “Small Steps, Safer Workplaces” conference, hosted in lovely Hobart by the Women’s Legal Service Tasmania. The conference brings together people working in sexual harassment and employment law from all over the country. Tallulah and Laura presented, on the topic “When workplace sexual harassment is also sexual assault – a civil lawyer’s perspective”. This presentation drew on recent cases run by the Centre where sexual harassment has overlapped with sexual assault. The presentation went very well, being both well attended by conference participants, and receiving a lot of positive feedback, including a plan by the conference organisers to have a second expanded session on the topic in next year’s conference!

“ What our clients said about us...

- > I want to thank you for your assistance with this matter. I very much appreciate how kind and compassionate you were in hearing my story. Before speaking with you I was unsure and afraid to pursue this matter further, however, after receiving your advice, I felt empowered to do what was right. How can I ever thank you for making me feel justified and brave.
- > Thank you so much for the amazing service you provide. You and the way you dealt with me and my concerns was truly superb. As a person with a disability it is unfortunately rare to feel like I am truly seen and heard. You did this for me and I am eternally grateful. I would just like to add that the matter went to conciliation with the ADNSW and my claim was successful!
- > Thank you for all your help over the last couple of years. I really appreciate it. Having your support was honestly a protective factor that kept me alive during some of the hardest months I have faced with my mental health. I am truly grateful and thankful for all your support.

Bellingen – Mid-North Coast Conference

KLC solicitor Tallulah Bur had the pleasure of travelling to Bellingen in 2025 to present at the Mid North Coast Community Legal Centre’s annual training conference. She ran a discrimination training session to colleagues from MNCLC and Disability Law NSW.

Tallulah’s session covered everything from the basics of discrimination law coverage to the practical aspects of representing clients in conciliations. The group discussed case studies and preparing for conciliations. We really appreciated the opportunity to share some of our experiences and talk about the ins and outs of discrimination law with our CLC colleagues.

Outcomes

307

Sexual Harassment/Discrimination Advices

50

Sexual Harassment/Discrimination Legal Tasks

30

Sexual Harassment/Discrimination Representation Matters

76

Sexual Harassment/Discrimination Referrals/Information

Access for our Aboriginal and Torres Strait Islander Community

KLC works to ensure our local Aboriginal and Torres Strait Islander community have access to a culturally safe and appropriate service. KLC aims to do this through our Aboriginal access strategy which provides a responsive, flexible and holistic service to our clients. We also respond directly to legal issues affecting our community as part of our law reform and legal education work.

In April 2025 we sadly farewelled our Aboriginal Community Access Worker Trei Stewart. We were lucky to benefit from Trei's deep connection to the local community and wish him well on his next endeavours.

We continued to work collaboratively with other agencies in 2025 to ensure strong pathways for Aboriginal and Torres Strait Islander community members. In 2025 we participated in the service provider days at La Perouse which is a great opportunity to meet other agencies working with the community.

KLC staff members along with students Donia, Faith, Eco and Jaspal had an absolute ball at the 5th South-East Block Party at South Maroubra, where we shared a stall with our friends from Redfern Legal Centre. The Block Party is a free community event which celebrates our wonderful community. It is the passion project of local rapper Kobie Dee, organised by Weave and sponsored by Randwick Council. The music line-up was amazing and thousands of locals of all ages came together to enjoy the party. KLC's Aboriginal Community Worker Trei Stewart did a great job MCing the event and long time friend of KLC Ronnie Timbery opened the event with a beautiful Welcome to Country.



The Block Party!

Gujaga La Perouse Cultural Tour

KLC staff were privileged to go on the Gujaga Foundation Cultural Tour of La Perouse on a beautiful (but very windy) day in 2025. La Perouse local Uncle Rodney Ella took us around the "La Pa" loop, talking us through the history of the area through sharing his wonderful childhood memories of growing up there. Uncle Rodney's warmth and generosity with sharing his stories with staff made it a fun and fascinating insight into growing up in a strong community in this slice of paradise.

He also talked about some of the amazing Aboriginal led environmental and cultural projects that Gujaga undertake which will create opportunities for young people for generations to come and benefit our community and environment. Thanks Uncle Rodney and all at Gujaga.



Client Story DFV / Victims Support

KLC represented a First Nations woman who had recently left a violent relationship. As a result of an ADVO made by police, the perpetrator was required to move out of their private rental and had stopped contributing to rent. The client had a young child and was falling further and further behind in rent. She wanted to move as she did not feel safe at the home but did not have funds to pay bond and other relocation costs. We supported the client to apply for the Immediate Needs Support Package (INSP), and she was granted \$3,750 to help her pay for rent and storage. We will also help the client apply for a recognition payment when she is ready

Impact/Outcomes

6%

of KLC's clients identified as Aboriginal and Torres Strait Islander and they received 17.5% of casework services.

Law Reform and Advocacy

KLC's law reform work aims to address systemic injustice and improve the lives of our clients and community.

In 2025 we had a sustained focus on improving Australia's compliance with human rights. We once again worked collaboratively to help coordinate the NGO sector's response to Australia's Universal Periodic Review, and we supported our colleagues at NSW Parliament to call for a Human Rights Act for NSW.

We also continued our advocacy for better anti-discrimination laws, with submissions on the *NSW Anti-Discrimination Act*, the *Disability Discrimination Act* and assistance animals.

Lack of affordable housing continues to be an issue in our local community. In our submission to the NSW Government on social housing and homelessness, KLC argued we desperately need more social housing, and that housing needs to be adequately maintained. Housing policies need to be improved to make social housing easier to access, and to better support vulnerable tenants.

KLC solicitors Nina Ubaldi and Oliver Ray worked as our law reform solicitors in 2025.



Case Study

Improving anti-discrimination law

KLC used our expertise in anti-discrimination law to advocate for reform at the state and federal levels. We made a submission to the NSW Law Reform Commission's long-awaited review of the *NSW Anti-Discrimination Act*. We called for simplified legal tests for discrimination and better coverage for people left in the gaps of anti-discrimination law. Our submission drew on the experiences of our clients who have been let down by outdated anti-discrimination legislation.

At the Commonwealth level, we advocated for reforms to the *Disability Discrimination Act*. We argued for a positive duty to prevent discrimination, simpler legal tests, and closing gaps in protection. We also made a submission on the legislative and policy framework surrounding assistance animals. We explained some of the challenges our clients have faced accessing services with an assistance animal and emphasised that schemes governing assistance animals should be accessible, including for people in regional areas and on lower incomes.

R-L KLC students Wendyl and Madeleine and solicitor Georgia Haack at NSW Parliament launch of HRA campaign



Outcomes

In 2025 KLC engaged in over 71 law reform activities across all our projects, including:

- > **Universal Periodic Review to the United Nations of Australia's Human Rights Compliance** – coordination of NGO response and submission
- > Submission to the *Disability Discrimination Act 1992 (Cth)* Review
- > Submission to the **NSW Law Reform Commission on the Review of the Anti-Discrimination Act 1997**
- > Submission to **Consultation Paper on the National Principles for the Regulation of Assistance Animals**
- > Submission to **NSW Housing Have Your Say**
- > Submission to **Consultation Draft of the National Plan to End the Abuse and Mistreatment of Older People 2024-2025**

Partnerships

In 2025 we continued to work collaboratively with a range of NGOs on law reform issues, including:

Australian Centre for Disability Law
 Australian Lawyers for Human Rights
 Community Legal Centres NSW
 Community Legal Centres Australia
 Employment Rights Legal Service
 Equality Australia
 HIV/AIDS Legal Centre
 Human Rights Law Centre
 Immigration Advice and Rights Centre
 Indigenous Peoples' Organisation – Australia
 Inner City Legal Centre
 Justice and Equity Centre
 Redfern Legal Centre
 Western NSW Community Legal Centre
 Women's Legal Service NSW
 Youth Law Australia
 +over 100 human right organisations across Australia as part of the UPR.



KLC Solicitor Oliver Ray and National Commissioner for Aboriginal and Torres Strait Islander Children and Young People, Sue-Anne Hunter. Universal Periodic Review Embassy Briefing



Case Study

Australia's human rights record under scrutiny at the United Nations

Every 4-5 years, Australia appears before the United Nations Human Rights Council to have its human rights record scrutinised. As part of this process, called the Universal Periodic Review, Australian civil society comes together to highlight key human rights issues and put pressure on Australia to do better.

In 2025 KLC (together with the Human Rights Law Centre, Indigenous Peoples' Organisation – Australia and Community Legal Centres Australia) coordinated a joint report on Australia's human rights record, pulling together input from over 100 non-government organisations about the state of human rights in Australia. As part of our recommendations, we called on the Australian Government to implement a Federal Human Rights Act, to raise the age of criminal responsibility, to address systemic injustices facing Aboriginal and Torres Strait Islander people through truth-telling, self-determined solutions to justice problems and domestic implementation of the UN Declaration on the Rights of Indigenous Peoples, to implement comprehensive anti-discrimination reform, and to take action on gender-based violence.

Kingsford Legal Centre solicitor Oliver Ray travelled to Canberra to brief diplomatic representatives from over 40 countries, equipping delegates with information to critically evaluate Australia's human rights record. Oliver presented alongside Australian Human Rights Commission President, Hugh de Kretser, and National Commissioner for Aboriginal and Torres Strait Islander Children and Young People, Sue-Anne Hunter.

Australia appeared before the United Nations Human Rights Council on 26 January 2026. Several key recommendations from member states raised human rights issues highlighted by NGOs in our report

Community Legal Education

Once again delivering high quality and practical community legal education (CLE) was a key focus of the Centre this year. As a result, it was another varied and busy year for the Centre where we delivered this education in so many different locations. Once again, our students were integral to the design and delivery of our CLE, learning valuable skills around communication and plain English along the way!

We presented on a wide range of topics and locations, from scams at the local library to a session on tenancy repair issues at the Maroubra Hub@Lexo. We also continued to deliver our popular sessions to community workers, on topics such as police powers and seniors rights.

A special highlight of the year was our workshop at the Jacaranda Women's Hub for community workers on filling out Victims Support applications. It was a practical and useful session to address the common hurdles that domestic violence support workers face with helping their clients apply for compensation.

KLC solicitor Rachel Gregory was responsible for coordinating the CLE program in 2025.

KLC surveyed participants at our CLE sessions in 2025 and their responses include:

100%

felt the information presented was clear and to the point

97%

felt the session was useful

Scams Education Sessions

In 2025 we noticed that we had been seeing many clients affected by scams, so we developed a community legal education session for both community members and community workers.

KLC solicitors Nina and Rian and students Geena and Meygol spoke with community members about scams at Bowen Library in Maroubra Junction in March. The session covered tips on how to spot scams and what people can do if they or their loved ones have been impacted by a scam.

Geena and Meygol ran a 'spot the scam' quiz; we are pleased to report that attendees passed with flying colours! We followed this up with a session for community workers on spotting and dealing with scams in April. The session was very well attended and the community workers felt it was a useful and timely session. In June we visited our friends at the Eastlakes Probus to chat through how to protect themselves from online scams.

KLC Students Meygol and Geena presenting on Scams



Preventative legal education to our local community

We supplemented our regular advice outreach to our local public housing community through the Hub@Lexo by also running regular legal education sessions this year. One such session was on money and debt problems, with KLC students Lina and Jess along with KLC solicitor Colleen, chatting to local residents about how to identify that a money problem was a legal issue and reminding people that there are always options to seek hardship variations and pauses. This legal education focusses on early intervention to encourage people to seek advice as early as possible from our weekly outreach. Once again our students did a sterling job!

Outcomes

In 2025 KLC delivered

56

CLE activities

22

CLE resources

across all of our funding streams.

Community legal education activities & resources in 2025 included:

- > Indonesian, Arabic, Korean, Filipino and Vietnamese translations of the ERLS Underpayment Factsheet
- > Presentation on Police Powers to SECC Youth Group
- > HJP Presentation on Managing Confidentiality and Conflicts
- > Presentations to South Maroubra tenants on Disability Support Pension, Consumer Issues, Phone Plans and Public Housing Repairs at the Hub@Lexo
- > Sessions to local community workers on Disability Discrimination, Police Powers, Seniors Rights, Enduring Powers of Attorney and Guardianship, and Legal Basics.
- > Presentation on Scams to Eastlakes Probus Group
- > Presentation on Race Discrimination to Sydney Multicultural Community Services Russian and Chinese speaking groups
- > Presented eight sessions on Sexual Harassment to schools

KLC in the Community

Getting out into our local community is always a priority for us. KLC takes every opportunity to speak to our community to ensure that we understand the concerns and legal issues of our clients more deeply. We believe that our clients are experts in their own lives and communities and our role is to listen and support them in how they want to respond to justice challenges. We work very closely and collaboratively with community organisations that share our values and are trusted by community members.

Our community events work in tandem with our outreaches to provide opportunities to engage informally. All KLC staff participate in this work along with our students. It is a key part of our consultation processes and promotion of the Centre.

In 2025 staff participated in a wide range of community events including:

- > Mirrabooka social housing estate Pop-Up with JNC
- > La Perouse Aboriginal Community Services Hub events
- > Mental Health Month Events at South Coogee and Namatjira social housing estates with JNC
- > Healthy Pets Day at South Coogee social housing estate with JNC
- > Seniors Event at Bowen Library
- > Lexo Block Party
- > Hub@Lexo Community Morning Teas and Christmas Party
- > Visit and leaflet Eastlakes, Hillsdale, Daceyville, Mascot, Matraville and South Coogee social housing estates
- > Healthy Aging Expo in Eastlakes, organised by Bayside Council and SESLHD

A huge thank you to our community organisation partners, in particular JNC, Hub@Lexo and SECC for working closely with us in 2025 to get the best results for the community.



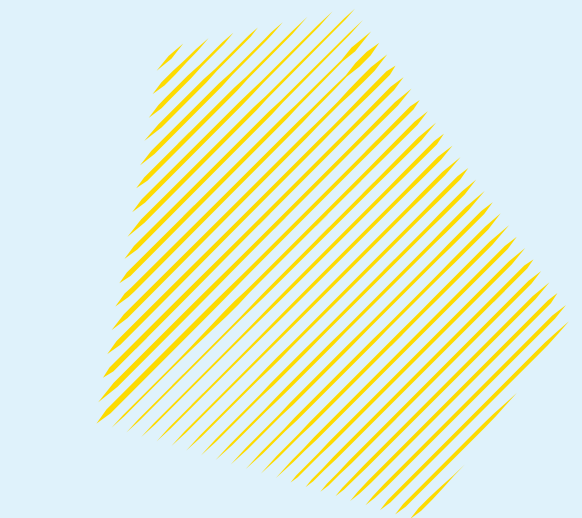
Mental Health Month Events with JNC

KLC staff and students, along with many other local services, had the opportunity to visit the South Coogee and Namatjira social housing estates to celebrate Mental Health Month events organised by JNC. KLC had a stall where we could meet community members, chat about our service and distribute information about our service all while sticking temporary tattoos on the kids. Solicitors from KLC attended and were ready to provide on the spot advice to any community member who needed it. All of us at KLC love the opportunity to get out of the office and immerse ourselves in our community

“I just wanted to say thank you to KLC for attending the Mental Health Month event last week and the week before. KLC’s presence added so much value to the day. Please pass on my thanks to Rachel, Georgia and the other KLC staff who attended. Looking forward to collaborating in the future.

Lia Moore – Community Engagement Facilitator JNC

(LEFT) KLC Solicitor Rachel Gregory, Students Samin & Emily, HSKF Secondee Alisha Mathias at Namatjira Housing Estate for the JNC Mental Health Month event



Outcomes

134 — Stakeholder Engagement Activities

Clinical Legal Education – Our Courses

KLC delivers clinical legal education courses for students of Law & Justice UNSW. This offers students a way of experiencing how the law operates in practice with a focus on reflecting on the law's impact and ethical issues in a structured way.

Once again, our students continued to excel in their work for our clients and worked with empathy and professionally in our community.

As well as offering elective places to students in Terms 1 and 3 we also supervised PLT students as part of the UNSW Law & Justice PLT Program during Term 2. Students in Lawyers, Ethics and Justice attended KLC across all three terms in 2025. We also taught a great cohort of students in the Foundations Enrichment II course in Term 2."

“ What our students said

- > Really appreciated the exposure of what the law looks like in real life, not only in relation to what the processes look like but also re what its limitations and strengths are and getting to see that being played out in real life.
- > I actually made so many good friends, and the practical experience is so entertaining. you also get to see so many different legal issues and broader societal problems you didn't even know existed.
- > It was an exceptional experience, and I feel super grateful and lucky to have taken part.
- > The best thing about the course was that it made me feel more confident in my personal abilities. It gave me a chance to actually see the practical aspects of law and re-affirmed my belief that I am choosing the right career for myself

Our courses

Kingsford Legal Centre offers a range of courses and clinical components to UNSW Sydney Law & Justice students.

Interviewing Component in Lawyers, Ethics and Justice

Students interview KLC clients and write a reflective assignment based on this experience. These students are taught interviewing skills by KLC solicitors and spend an evening at the Centre interviewing clients and working with our amazing volunteer solicitors. This year we had over 700 students from this course attend the Centre.

KLC Community Law Clinic (1 Day and 2 Days) & KLC Employment Law Clinic (2 Days)

In these courses students develop their understanding of access to justice and social justice through their exposure to all aspects of the Centre's work. They also develop interviewing, drafting, submission writing and communication skills. Students are asked to think critically about the law, the legal system and the place of clients within it. Students work on client files, answer client calls, and work on law reform activities and community education projects under the supervision of clinical supervisors for one to two days each week. There is also a weekly two-hour seminar program and daily one hour student-led meeting for reflection on substantive issues of law and justice questions.

1st Year: Foundations Enrichment II

This is a course for first year Indigenous students focusing on communication skills, legal interviewing and the legal assistance sector. In 2025 we had 11 students in this course who learnt more about the context of KLC's work and developed their knowledge to the legal issues faced by students. This was the biggest cohort we have had for a while and although we couldn't fit into the meeting room at KLC this was a nice problem to have!



KLC students Vinuki, Wendyl and Amelia

Indigenous Pre-Law Visit

Kingsford Legal Centre hosted a visit by pre-law Indigenous students organised by the Nura Gili Centre. The Nura Gili Centre is key to improving Indigenous access to, and retention in, tertiary studies in the University. The Faculty of Law & Justice pre-law program is a well-developed program with an introduction to various areas of law and excursions to expose students to a wide variety of University activities. KLC once again gave students exposure to the work of KLC as part of the Faculty and what students can expect to do when they come to the Centre as part of their studies.

International Journal of Clinical Legal Education Conference

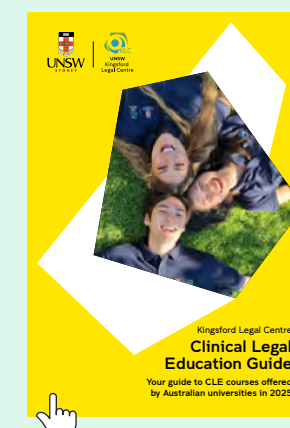
KLC Director Emma Golledge and Deputy Director Dianne Anagnos attended the International Journal of Clinical Legal Education Conference (IJCLE) hosted by Monash University in November 2025. It was a great opportunity to meet with clinical education academics from across the world and hear about what's happening in other law schools. We were privileged to deliver a workshop with Sally Anderson, Lecturer and Ross Hyams, Associate Professor from Monash University on supervision in clinical legal education.

Celebrating the updated Clinical Legal Education Guide!

In 2025 KLC published the updated Clinical Legal Education Guide. This publication includes valuable information about clinical legal education courses offered in Australian universities. It is great to see this publication back and full of amazing experiential courses for students after the very significant impact of the pandemic on clinical offerings.

The updated Guide showcases the huge range of clinical programs offered to law students across all parts of Australia, and it is wonderful to see how they have broadened in range and scope. This reflects the interest and desire of law students to be exposed to the operation of the law and the impact of legal problems in real life. Once again, there have been significant innovations from educators about how to integrate clinical programs into busy law curricula, and how to widen the subject scope of clinics and to move into areas of emerging legal need.

We hope that this Guide will inspire students to consider an experiential course as part of their studies and that we as educators can learn from each other and the great innovations in this space.



Clinical Legal Education – Our Students

We had another outstanding cohort of students in the Centre in 2025. Students experienced all aspects of the Centre's work from client appointments, casework, attending Tribunals and Court hearings, delivering community legal education and undertaking law reform work. This work was supported by regular meetings and the weekly KLC class where students can share and reflect on their work in the Centre, as well as learn more about specific aspects of community law.

It's an exciting privilege to teach students close to the end of their degree who are thinking about their future careers and how they can make a difference in the world. KLC's clinical legal education model allows students to learn in a way that gives them space to reflect from practice and learn from each other. As they join the profession and other roles, our students remain our biggest supporters and contributors to our work in the long term – they always come back to the Centre, one way or another!

On a historical note, former KLC students will be relieved to know we still award the KLC Paddle every term. This ancient and auspicious prize started in the days before we were on campus (circa Rainbow St) and is awarded for students who make "notable" contributions to the Centre. Students who win the paddle have a lifelong right to come see their paddle and show their parents their etched name on it! Luckily there is no shortage of nominations every Term! Students compete for this prize without knowing its existence till the last week of Term.



Claire Blomeley awarded the Nicky Block Memorial Prize in 2025

Nicky Block Memorial Prize for 2025

Every year KLC has the good fortune to award the Nicky Block Memorial Prize in memory of outstanding UNSW Alumni and KLC volunteer solicitor Nicky. The award recognises an outstanding contribution by a student in the KLC course. This year we awarded it to Claire Blomeley, who was exceptional across all aspects of KLC's work. Claire was awarded her prize for her maturity, well rounded skills and her commitment to KLC clients. Once again there were many outstanding students to choose from!

Claire reflected on receiving the prize:

“I am honoured to have been awarded the Nicky Block Memorial Prize. My time at KLC has been a highlight of my degree to date, and to be recognised by a group of solicitors I respect and admire so much is incredibly meaningful. KLC was such an affirming experience for me and is hopefully only just the beginning of my journey in community law. I cannot thank the team enough for their support and guidance throughout the term.”

Thank you to the Block family for their ongoing support of KLC and our students and congratulations Claire!



T1 Students



Paddle winner for T1 Max

“What did our students enjoy about the course in 2025?”

- > The client-facing nature of the course. Really appreciated the exposure of what the law looks like in real life, not only in relation to what the processes look like but also re what its limitations and strengths are and getting to see that being played out in real life.
- > I enjoyed working with a variety of solicitors, learning and talking to them, each person is unique and interesting in the way they do things with legal tasks and appointments. All of these different perspectives are super useful in a learning context.
- > The best thing about the course was that it made me feel more confident in my personal abilities. It gave me a chance to actually see the practical aspects of law and re-affirmed my belief that I am choosing the right career for myself.
- > This was genuinely the course that I enjoyed and learned the most from out of all the other courses over the term. All the solicitors are very helpful and knowledgeable. I appreciate the opportunity to work at KLC.
- > I just want to say thank you for the opportunity to contribute to the wonderful work of the centre and also to be able to learn so much from so many wonderful solicitors and administrative staff. It was genuinely one of the best experiences and would 100% recommend to all other students.
- > Very thankful for this experience, getting to really step outside my comfort zone with regard to client facing work. And very grateful for being able to contribute to such a meaningful centre.

KLC Community Law and Employment Law Students 2025

Term 1 2025

Aryan Jani	Jaspal Singh	Michael Hutchison	Sarthak Sharma
Daniel Pacheco	Jessica Houston	Michelle Li	Saskia Heyen
Declan Lee	Ju-Mi Heo	Miranda Feletar	Supriya Singh
Donia Metwally	Ke Yang	Miriam Ly	Thareni Parameswaran
Eco Lim	Kelly Li	Neha Mallikarjuna	Violet (Jinyoung) Park
Faith Sheridan	Lina Zaioor	Nicole Nguyen	Xanthe Waite
Geena Blackwood	Maxwell Wang	Sally (Haneul) Song	Yang Chew
Harini Uthayan	Meygol Menhaji	Sandy (Qishan) Li	

T1 Students



Term 3 2025

Adrian De Araujo	Holly (Xin Yi) Zhang
Alice (Wing Hei) Chau	I-yee Loi
Alice (Siyu) Zhu	Joseph Bellia
Amelia Billiris	Josephine Sa
Angus Chung	Lawrence Qiu
Bronte Jackson	Leanne (Layan) Mahmoud
Brooklyn (Pok Yin) Leung	Lucy Crawford
Cheng Chen	Madeleine McMahon
Chi Zhang	Manasa Renduchinthala
Christine Hu	Marie Khoury
Christine Kanaris	Michelle Alimhamzah
Cindy Ly	Niduni Jayasinghe
Claire Blomeley	Samin Nazari
Easha Malik	Tiffany Kwan Ting Liu
Ellie Bennetts	Vinuki Kodagoda
Emily Chang	Wendyl Luna
Emily Hoare	Yerin Choi
Emma Zheng	Zach (Zachary) Andrews
Eva (Yongxian) Wu	

Our Volunteers

Once again, our volunteers were the backbone of our evening advice service, the heroes without whom we literally could not have achieved what we did in 2025! We have a roster of over 120 volunteers who attend the Centre after work four evenings a week. Together our volunteers supported and advised thousands of clients and mentored over 700 Law & Justice students who experienced our advice nights.

Special thanks to daytime volunteer Ross Buchanan for his busy daytime appointment clinic and to Will Drolz-Parker for his continuing tech support.

In 2025 we celebrated our volunteers with significant years of service, from 10-30+ years of service. A special mention to our longest serving volunteer Dave McMillan at over 30 years of service. Dave still keeps his practising certificate even after retirement for us, and our clients are so lucky to have his thorough advice!

Other notable mentions at over 20 years of service were Mary O'Connell, Ross Buchanan Sylvia Hobbs and Arturo Norbury – not sure how they managed that as they don't look a day over 25!! Arturo notably received this feedback from a client he helped this year: "Thank you so much for your big help. It meant so much to me, just like heroes saving my life. Truly appreciated."

At 10+ years of service we recognised Jeane Wells, Gina Block, Marie-Louise Scarf and Fiona Robson.

And at over 5 years of service we recognised Jude Mangione, Angela Zekanovic, Damian Finan, Brian Nguyen, John Bartrop, Paolo Remati, Nanette Reuben and Lynley Bond (Mackay).

In 2025 we also recognised the volunteer who attended the most times in the year – congratulations and thanks to Nathan Leivesley who won vol sol with most attendances this year at an impressive 17!

Thank you for their very long commitment to KLC – we love you guys!!



KLC Veteran Volunteers of 20+ years
– Mary O'Connell, Ross Buchanan and Arturo Norbury with Sam and Di from KLC



KLC Volunteer of over 30 years
– Dave McMillan



Marie-Louise Scarf finally gets her bag after 10+ years of service!

“ What our clients said about our volunteers

- > I'd like to provide some positive feedback, to pass onto her and the team – her advice was outstanding. The best legal service I've spoken with.... The advice at Kingsford Legal Service was incredibly comprehensive, evidence based, clear and detailed. I felt highly legally supported and it was clear she had put a significant amount of time into my case with researching, finding sections relevant to the unique scenario, and the clear step-by-step options she suggested in ranks of high priority, was outstanding. I'm blown away by the level of legal support I received.
- > Dear KLC family, I hope this email finds you well. I want to extend my heartfelt gratitude for your unwavering support and expert guidance. Your professionalism, kindness, and calm presence gave me great confidence throughout the process. Thank you for standing by me – I truly appreciate all that you've done.
- > Thank you for such incredible advice, it was truly amazing. She was incredibly helpful. Please pass this positive feedback on, it's given so much hope, to such a complex legal situation.
- > I had an appointment with a very helpful and informative man and I wanted to express my sincere gratitude for his advice and compassion. I have already had a fantastic result with the real estate deciding to refund our full bond. Thank you again for your invaluable support.

KLC Volunteer Solicitors 2025

Abinaya Sundar
Alain Labrooy
Alana Halliday
Alex Dimakopoulos
Alex Robinson
Alexander (Alex) Romano
Alicia Chisholm
Anais Menounos
Angela Zekanovic
Annie Achie
Annita Becirevic
Ariza Arif
Arturo Norbury
Ashley Chan
Brendan O'Reilly
Brian Nguyen
Chloe Elkerton
Christopher Goutama
Cortnie Brown
Courtney Lawes
Damian Finan
Daniel Date
Dave McMillan
Deborah Lum
Doyle Myles
Edmund Poon
Eisha Farrukh
Elizabeth Chapman
Emma Croskery
Emma Croft
Emma Wiggins
Evie (Eibhlin) Murrant
Fiona Thatcher

Francesca Snyder
Gina Block
Grace Lancaster
Harry Lawless
Heather Anderson
Imogen Lewis
Irfan Yusuf
Jack Fogl
Jackie Radom
Jade Bond
Janice Wong
Jeane Wells
Jemima Stratton
Jennifer Min
Jessica McEwen
John Bartrop
John Naoom
Jordan Creasey
Joshua Ayoub
Jude Mangione
Julia Lane
Kaitlyn Loo
Karen Smyth
Karen Smyth (Ngai)
Karolyn Liu
Keiran O'Sullivan
Larissa Svetlov
Lauren Jones
Leo Kohn
Leon Monaco
Liam Zisis
Lily Zhang
Liz Lindberg

Lloyd Rakei Rogers
Lucia Pante
Lucinda Anderson
Lucy Hee
Lynley Bond (Mackay)
Madison Kelly
Marea Wilson
Margot Lees
Maria Markoulli
Marie-Louise Scarf
Mary O'Connell
Meesha McLeod
Meg Harrington
Michael Swan
Michael Lin
Michaela Manila
Michelle MacMahon
Mihia Tomoana
Mitheran (Mith)
Selvendran
Myumee Hossain
Nancy Ma
Nanette Reuben
Naomi Massa
Natasha Tan
Nathan Leivesley
Nigel Salmons
Owen Fischbein
Paolo Remati
Patrick Tighe
Pavithra Jaidev
Ravi Dutta
Rebecca Lennard

Rebecca Wilkinson
Renee Magee
Rhianon Brazier
Riley Boughton
Rita Hajjar
Rohan Balani
Ross Buchanan
Sam Akon
Sam Hutchinson
Sam Troutman
Samin Raihan
Sarah Himmelhoch
Sebastian Flaherty-Tesoriero
Seth Lee
Sherine Al Shallah
Simone Luca
Stanley Tao
Stephanie Mano
Stephen Gordon Wilson
Sue Mahony
Supachai (Korr) Osakit
Sylvia Hobbs
Tasmina Alamgir
Teagan Wood
Thomas De Martino
Thomas Gumley
Thomas Miletich
Timothy Sunggi Ardie
Tracy Chan
Tyrone Kelly
Will Drolz-Parker
Zachary Gomes

Our Staff



Director
Emma Golledge



Deputy Director
Dianne Anagnos



Principal Solicitor
Fiona Duane
(Jan-Feb) (Family Leave)



Senior Solicitor
Tess Deegan
(Jan-Feb)
Acting Principal Solicitor
(Mar-Dec)



Solicitor/Clinical Supervisor
(Community Legal Education)
Rachel Gregory



Solicitor/Clinical Supervisor
Colleen Gonzales

Locum Solicitors
Thomas Gumley (Apr-June)
Maria Markoulli (Apr-May)



Rian Terrell



Health Justice Partnership Solicitor
/Clinical Supervisor
Tempe McMinn
(Jan – May)



Naomi Delaney
(June – December)



Employment Rights Legal Service Solicitor
Joe Murphy
(Jan-May)
Volunteer Officer (Dec)



Claudia Sheridan
(May – Dec)
SHD Clinic (Jan-Apr)

Sexual Harassment/Discrimination Clinic



Solicitor/Clinical Supervisor
Laura Cottam
Acting Senior Solicitor
(Mar-Dec)



Tallulah Bur



Volunteer Officer/Solicitor
Jordan Daly



Family Law/Family Violence Solicitor/Clinical Supervisor
Anita Will
(Jan-Mar) (Family Leave)



Emily Ingram
(Jan-Jun)



Georgia Haack
(Feb-Dec)



Law Reform And Policy Worker/Clinical Supervisor
Oliver Ray



Nina Ubaldi



Aboriginal Community Access Worker
Trei Stewart (Jan-Apr)



Herbert Smith Freehills Kramer
Esther Ahn (Jan-Mar)



Sarah Elmasri (Feb- Sept)



Alisha Mathais (Sept-Dec)



Centre Operations Manager
Denise Wasley



Senior Administrator
Roselle Nunes



Reception/Admin Assistant
Samantha Durward



Administration/Triage Support
Ranya Nadi



Ann Yang

Our Steering Committee

Big thanks to KLC’s Steering Committee for their valuable support and input into KLC’s work this year. KLC’s steering committee provides strategic support to further the Centre’s aims and mission and provides sage advice along the way.

The Committee met three times during the year in March, August and November. Thank you to Associate Professor Sean Brennan for his generous chairing of the committee in 2025. Sean has been Chair of the Steering Committee since 2019 and is definitely one of our biggest supporters. We really appreciate his commitment to our service.

Professor Michael Kidd AO FAHMS resigned from the SC in 2025 as he took up a new position and we wish him all the very best in his new challenge.

KLC staff welcomes the Steering Committee’s commitment and support of the Centre and looks forward to working closely with its members again in 2026.

KLC 2025 Steering Committee Members



Associate Professor Sean Brennan
Chair, UNSW Sydney Law & Justice Faculty
Meetings attended: March • August • November



Anne Cregan
Partner Gilbert & Tobin
Meetings attended: March • August • November



Janis Dunnicliff
Westpac and ex-KLC secondee solicitor
Meetings attended: March • August • November



Rebecca Lawrence
Faculty of Law & Justice Executive Director
Meetings attended: August



Professor Andrew Lynch
UNSW Sydney Law & Justice Dean
Meetings attended: August • November



Jason O'Neil
Faculty of Law & Justice Lecturer
Meetings attended: March • August • November



Angelique Vrisakis
Senior Legal Counsel UNSW Legal
Meetings attended: March • August

Our Pro Bono Programs

Herbert Smith Freehills Kramer Seconded Program

For over 30 years HSFK has provided KLC with a secondee to the Centre on a six-month secondment. During their time in the Centre secondees are involved in all aspects of the Centre's work and maintain our outreach at South Eastern Community Connect.

They are completely integral to our work and vital in delivering services to our community. We really could not do what we do without them! A huge thank you to HSFK for the ongoing commitment to our Centre, which extends beyond our secondees to include supporting our Health Justice Partnership.

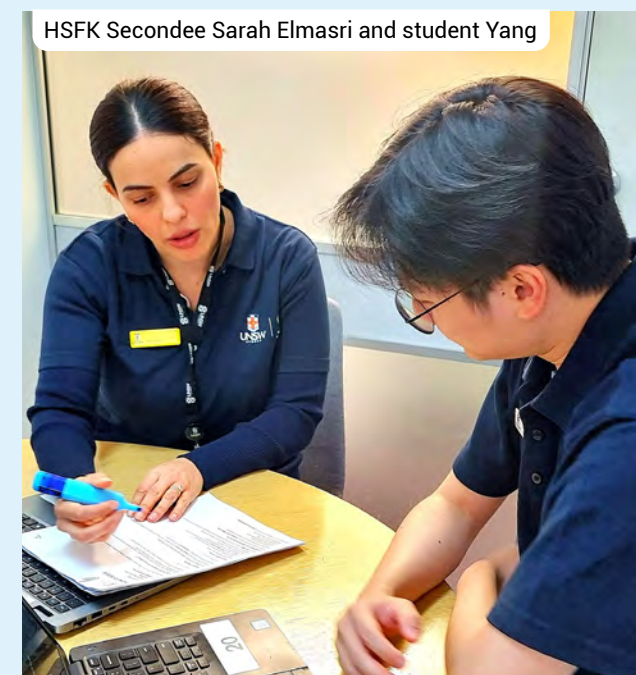
In 2025 we were lucky to have Esther Ahn, Sarah Elmasri and Alisha Mathias as our secondees for the year. Once again they continued to go above and beyond for our clients and flexed their community law and advocacy skills while they were with us.



Nathan Leivesley from McCullough Robertson taking out the prize for most attendances in 2025!



Sage (SECC), Alisha (KLC HSFK Secondee), Mike (SECC), Ash (KLC Student), Eli (SECC)



HSFK Secondee Sarah Elmasri and student Yang

Pro Bono Partners

Thanks to our Employment Law Pro Bono clinic partners: HWL Ebsworth, Holding Redlich, Dentons, Bartier Perry and Gadens who continued their support of KLC and our community. The employment law clinics enhance our ability to provide timely access to expert employment law advice. This program also offered a great opportunity to our students to work with these employment specialists.

Thank you also to Wotton + Kearny, Gilbert + Tobin and Maddocks for their continued support on our evening advice clinics. These clinics provide stable rosters for three of our advice clinics per fortnight, which allows us to guarantee appointments for our clients.

Thank you to Coleman Greig Lawyers. Coleman Greig provided family lawyers on a fortnightly basis to help respond to increasing community need for family law assistance.

In 2025 McCullough Robertson joined our evening advice roster and it has been awesome working with them. A special shout out to Nathan Leivesley who attended the most nights out of any volunteer lawyer at an impressive 17!!!

“ What our clients said about our HSFK secondees

- > Thank you so much you done a lot for me. Make me cry but full of joy today and am proud of your services today fill me confident. Thank you so much your support. God bless you Sarah.
- > My family and I are so happy. I don't know how to express my feelings for how much you have helped me. I feel like such a weight has come off my shoulders.
- > I am dumbfounded by your expertise, kindness, compassion and the way you worked above and beyond your responsibilities. Thank you – you are the best!
- > Esther, the solicitor is extremely knowledgeable and compassionate and helped a lot! She is AAA++. Thank you for providing service with Esther!

Kingsford Legal Ctre



Statement of Financial Performance
For the Year Ended December 2025

		2025
	Note	\$'000
Revenue		
Research Revenue:		-
Donations & Bequest - Draw downs		18
UNSW Contributions		-
Faculty Contributions	1	1,035
Other Restricted Revenue	2	1,638
Commercial Activity - Fees for Service		-
Sundry Other Revenue		1
Total Revenue		2,692
Expense		
Salaries, Oncosts and other staff costs		3,007
Scholarship Stipends		2
Contract & Consulting Services		45
Repairs and Maintenance		-
Consumables		7
Travel		20
Equipment Non Capitalised		2
Entertainment		4
Marketing		6
Miscellaneous Expenses		94
Total Non-People Costs		180
Total Expenses		3,187
TOTAL CONTRIBUTION – SURPLUS/(DEFICIT)		\$ (494)
Depreciation		-
SURPLUS / (DEFICIT) after Depreciation		\$ (494)
Cashflow Funded Capital Expenditure (CAPEX)		-

- NOTES:
1. Other Research Revenue includes internal fund transfers.

2. Restricted Funds - Cash at year end\$ 213

3. Funds available in Division of Philanthropy\$5

Certified correct to Ledger:

Michelle Sebastian-Pillai
Finance Business Partner, UNSW Law & Justice and Business School
Dated: 03.02.2026

Acknowledgements

Kingsford Legal Centre is grateful for the funding received from UNSW Sydney Faculty of Law & Justice and by the Australian Government, NSW Government and the Public Purpose Fund through the Community Legal Centres Program administered by Legal Aid NSW.

Kingsford Legal Centre would also like to acknowledge the support provided by:

- > Herbert Smith Freehills Kramer for their ongoing secondee program and support to our Health Justice Project through project donations and support of the Steering Committee.

> UNSW Estate Management for their donation of proceeds from their plant sale.

> Randwick City Council for its donation to the Centre.

> The Hub@Lexo and Randwick City Council for providing the venue and their support of this multi-service outreach hub.

> Kooloora Community Centre for providing the venue and their support of our outreach service

> South Eastern Community Connect for providing the venue and their support of our outreach service

> Prince of Wales Hospital and Eastern Suburbs Mental Health Service for their ongoing support of our HJP, service partnership and contributions to the HJP Steering Committee.

> The following law firms for their participation in the employment law clinic: HWL Ebsworth, Holding Redlich, Dentons, Bartier Perry and Gadens.

> Maddocks, Mallesons, McCullough Robertson, Hicksons Hunt and Hunt, and Gilbert + Tobin for their contribution to our advice clinics.

> Wotton + Kearney for their ongoing pro bono support on our advice nights and their donation.

> Coleman Greig for their pro bono support on our family law advice night.

> The Block family for their support of the Nicky Block Memorial Prize.
- > Our amazing UNSW Law & Justice Faculty colleagues, our new colleagues in the Health Translation Hub, especially Clinics Manager Chloe Yarwood, UNSW Legal Office and UNSW colleagues generally.

> Community Legal Centres Australia and Community Legal Centres NSW.

> Ross Buchanan for all that he does for the Centre.

> The many friends in the legal profession who took our calls or acted pro bono.

> Our friends, students, supporters, allies, volunteers and mates.





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SYDNEY



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