

								 		
Community Feedback Register								Date: 24/09/2026		
REFERENCE NO#	TYPE	TOPIC	Date Occurrence	DETAILS	STATUS	REFERENCE NO#	RESPONSIBLE PERSON	RESPONSE PROVIDED	DATE CLOSED	NOTES
1	Resident	Contractor Parking	24/04/2026	Subcontractors parking in the restricted parking zone.	Closed	1	Anthony Hurst	Spoke to the subcontractor and issued a warning. Car was moved.	24/04/2026	
2	Resident	Contractor Parking	6/05/2026	Subcontractors parking in the restricted parking zone.	Closed	2	Anthony Hurst	FDC has addressed the restricted parking zone in a Tool Box Talk and will reiterate it in all Tool Box Talks moving forward. Repeat offenders will be removed off the job.	7/06/2026	
3	Resident	Noisy Work	24/05/2026	6:30 am on Sunday, 24/05/26, there was a noise complaint due to cleaning works in the H25 carpark.	Closed	3	Branko Mihaljevic	UNSW response: Works were part of scheduled maintenance separate from G25 project. Will review with Facilities Management team and make sure maintenance is scheduled within	25/05/2026	
4	Resident	Noisy Work	25/05/2026	Noise complaint associated with early works for the Botany Street Parking Station entry/exit relocation.	Closed	4	Branko Mihaljevic	FDC confirmed a forklift was used to relocate bollards associated with the Botany Street Parking Station entry changeover. FDC advised the bollard relocations was necessary to mitigate potential safety issues related to traffic entering campus and travelling along Botany Street.	25/05/2026	
5	Resident	Contractor Parking	29/05/2026	Enquiry if a worker with hi-vis spotted on Norton Street at 8am was from the G25 project.	Closed	5	Jay Kwon	UNSW response: confirmed the worker was not part of the G25 project.	29/05/2026	
6	Resident	Standing Vehicles	23/07/2026	Construction trucks waiting on Botany Street, just before Oval Lane, obstructing resident's vision when exiting residence	Closed	6	Anthony Hurst	Discussion undertaken with contractors regarding truck lay overs. Advised contractors that any trucks not adhering to instructions will be removed from site.	24/07/2026	
7	Staff	Noisy Work	29/07/2026	Residents of the Mathews Building have raised issues with exposure of loud jackhammering and construction noise and its impact on their neuropsychological assessments. Requested that they be advised on the days and times of noisy works occurring .	Closed	7	Anthony Hurst	Residents of the Mathews Building was provided with a combined E25 and G25 upcoming noisy works programme. Works were scheduled for 22/08/26 and 29/08/26 to construct an acoustic wall in the affected rooms. Acoustic walls have now been installed in the two (2) rooms affected.	29/08/2026	
8	Resident	Contractor Parking	25/08/2026	Resident in Magill St made a complaint to UNSW regarding a street sweeper stationed off site, parking on the street and leaving engine running.	Closed	8	Anthony Hurst	Complaint raised have been passed on to the relevant contractor who have notified their workers to ensure that drivers do not park in those streets moving forward.	26/08/2026	
9	Resident	Contractor Parking	31/08/2026	Resident in Magill St made a complaint to UNSW regarding a street sweeper stationed off site, parking on the street.	Closed	9	Anthony Hurst	The street sweeper will be stationed within the bin enclosure area on Valentine Close when on site, with the driver relocating the vehicle when waste trucks require access to the bin enclosure.	31/08/2026	
10	Resident	Noise	31/08/2026	Complaint received from resident regarding high pitched shrill coming from the tower crane before and after approved construction hours.	Closed	10	Branko Mihaljevic	No evidence obtained that high pitch shrill had come from contractor's tower crane. No actionable item from contractor.	1/09/2026	
11	Resident	Contractor Parking	4/09/2026	Complaint received from resident on Magill St regarding sweeper truck turning off Hospital Rd and parking on Magill St in front of their residence.	Closed	11	Anthony Hurst	Compliant passed on to street sweeping contractor. Advised contractor to notify its drivers of 'no parking zone' in streets surrounding site.	4/09/2026	
12	Resident	Noise - Rock Hammering	4/09/2026	Complaint received from resident on Norton St regarding rock hammering works being undertaken at 5:30PM, outside of approved hours.	Closed	12	Branko Mihaljevic	Matter reviewed with project team and the requirements to adhere to approved construction hours reinforced. A formal notification of non-compliance have been issued to DPHI.	9/09/2026	
13	Resident	Noise - Rock Hammering	12/09/2026	Complaint received from resident on Norton St regarding rock hammering works ceasing at approximately 12:06PM, outside of approved hours.	Closed	13	Branko Mihaljevic	Complaint reviewed with the project team and the requirements to adhere to approved construction hours had been reiterated. A formal notification of non-compliance have been issued to DPHI.	14/09/2026	
14	Residents	Dust and Vibration	15/09/2026	Complaint received from resident on Norton St regarding 'rock dust' found on their clothes line washing and surrounding area. Further comments regarding vibration was raised by the residents of Norton St.	Closed	14	Brank Mihaljevic / Costan Griziotis	Due to prolonged periods of elevated wind conditions over the past week, wind speeds of up to 52km/h was experienced on site both during and after working hours. Dust mitigation measures as outlined in the project's construction environmental management plan had been implemented on site at the time of receiving the complaint. The contractor is committed to minimising impacts on the surrounding residents and will contine to monitor site conditions. Vibration levels recorded for the adjacent SIFR building notes that the peak particle velocity (PPV) did not exceed the criteria for dwellings as set out in DIN4150-3, being 0.3mm/s.	22/09/2026	
15	Residents	Noise	23/09/2026	Complaint received from resident on Norton St regarding a 'whirring' noise originating from the site's tower crane prior to the time of site commencement.	Open	15	Branko Mihaljevic			