

UNSW Innovation Hub

AI Framework



CRIICOS Provider Code 00098G



Collaborating with AI

in the UNSW Innovation Hub

- a. **Context** is key
 - b. We keep in mind the evolving realities of AI.
 - c. Current Realities / Current Strengths / Current Weaknesses
- a. **Consider** the impact
 - b. We take responsibility for the _____ impact.
 - c. Environmental / Ethical / Security
- a. **Confirm** data permissions
 - b. We confirm which data we can use, and how it can be used.
- a. **Craft** your query
 - b. We generate useful outcomes by tailoring our prompts to the task.
- a. **Check** the output
 - b. We keep a human in the loop.
- a. **Curate** and **Compose** with **Clarity**
 - b. i) We select, iterate and refine.
 - b. ii) We are the final authors.
 - b. iii) We are transparent.
- a. **Current** when **Curious** and **Connected**
 - b. We continue learning.
 - c. Knowing / Exploring

Developing a Layered Framework

We acknowledge AI capabilities and considerations are rapidly and regularly changing. This framework is designed to guide our use of AI, allowing us to evolve at pace, without needing burdensome updates for each iteration of technology.

In our team’s experience, areas of context constantly shift and our practices need to adapt accordingly. A layered approach to defining our ways of working with AI allows for stability at a high level and agility in the details.

Layer a. – The 11 C’s.

The top layer is written as a set of actions. The structure is a consistent process to step through.

For you:

What is a significant enough step in your approach that it should be called out at the top level?

Layer b. – Statements of Intent

A series of practical affirmations. A collectively agreed and simple articulation of what we *do* when using AI.

What behaviours and actions are important to apply in the context of your work?

Layer c. – Categories of Detail

Where needed, this layer provides structure for the detail to follow. These categories are designed to be consistent, allowing the detail below to adapt.

What parameters and focus areas are important to your team, both practically and culturally?

Layer d. – The Detail

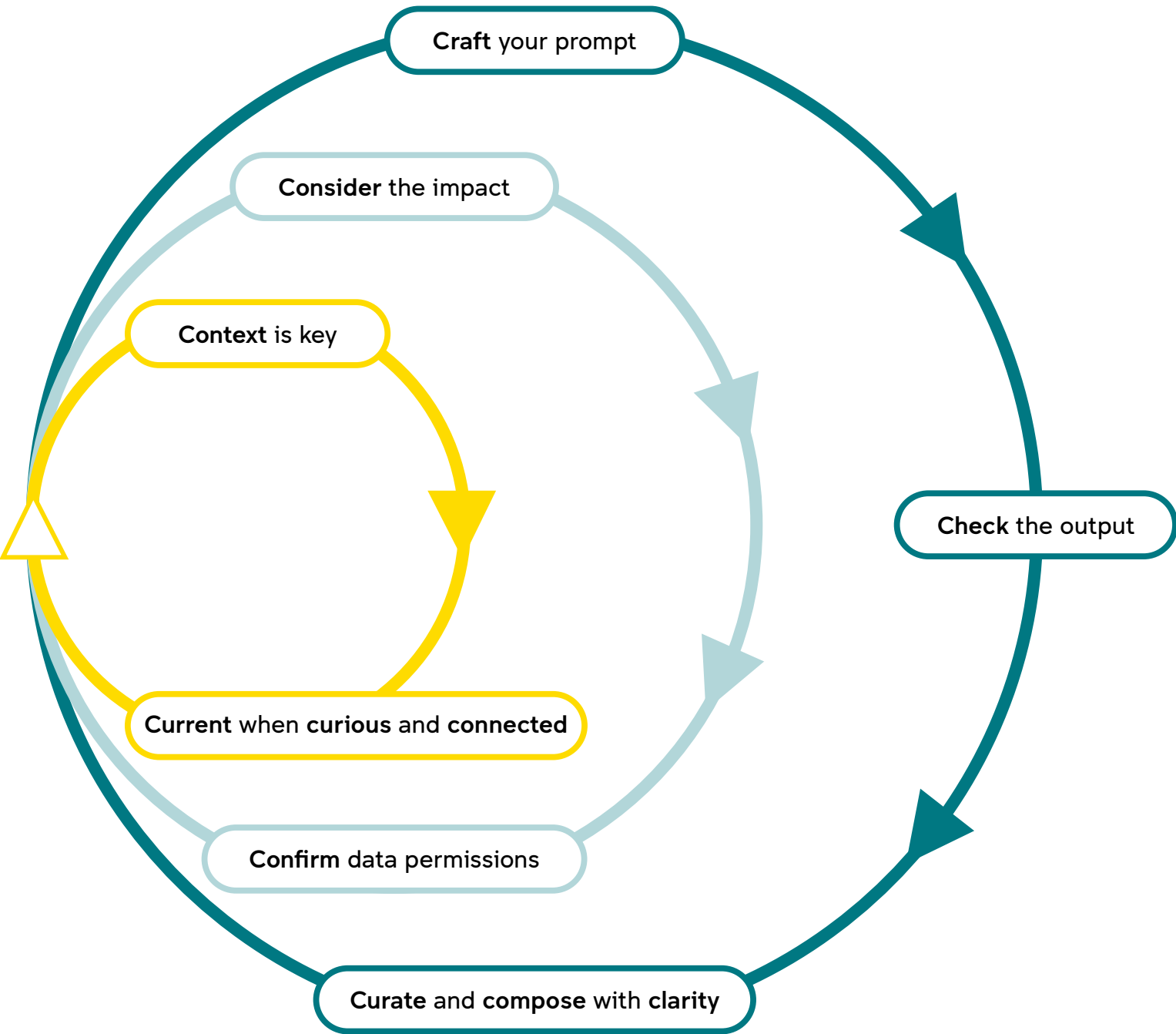
Not included in this PDF is the layer of context based on current information, research-backed good practice and UNSW guidelines. Some details will have longer lifespans, others will change as the technology and human structures around it change. We log, share and update these details in a living and flexible format.

What references and guidelines are relevant and important to your team?

Layers a., b. and c. are designed to be reviewed over longer periods of time, while Layer d. is a living part of the framework.

All layers have a role to play. The detail informs the practice. Each higher layer is a distillation and reminder of the full context below.

Navigating the 11 C's of AI
(a diagram)



Two more layers:

Above left, a quick reference diagram articulating how to apply the 11 Cs.
Above right, a brief manifesto which ties it all together in the language of our team.

These are designed to connect with visual and/or textual thinkers.

For you:

How does your team process and retain information? What formats and language would be helpful to them?

Collaborating with AI
(a manifesto)

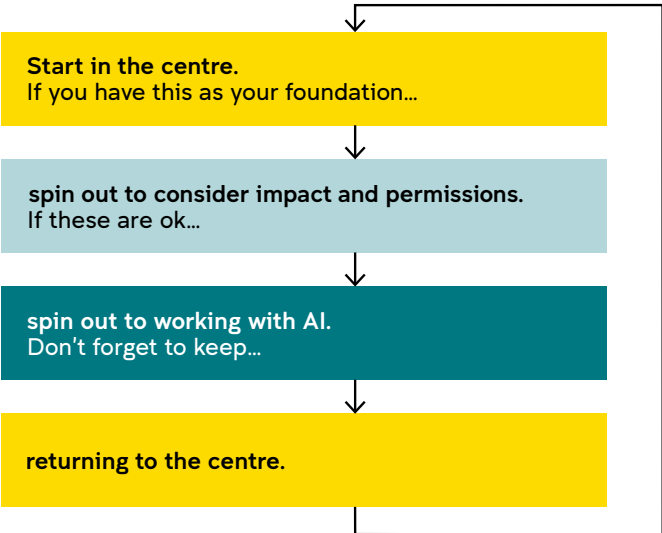
In the Innovation Hub, we're **curious** and **connected**.

Mindful of **context**, we thoughtfully **consider** the big questions. Some things we must **confirm** beforehand, others are found in the squiggle. We keep honing our **craft**, and **checking** assumptions.

We **curate** from the curated to **compose** *our own* compositions - finding and providing **clarity**.

We stay **current**, which happens when you're **curious** and **connected**.

Applying the diagram:



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