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Kingsford Legal Centre Annual Report 2017

Kingsford Legal Centre is a community legal centre providing free legal advice, casework, law reform and community legal education to people who live, work or study in the Randwick City Council and the Port Botany and Mascot Wards of Bayside Council (ex-Botany Council). We specialise in discrimination law and provide advice New South Wales wide on discrimination problems. KLC is a part of UNSW Sydney Law Faculty and provides clinical legal education to its students. To find out more about our services our contact details are:

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Facebook www.facebook.com/kingsfordlegal/ **Twitter** @kingsfordlegal

Kingsford Legal Centre acknowledges the Gadigal and Bidjigal Clans, the traditional custodians of the Sydney Coast. We pay respect to those Elders, past and present and thank them for allowing us to work and study on their lands.

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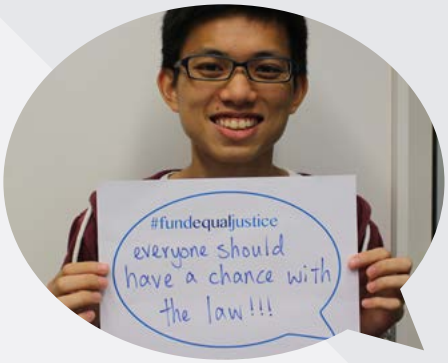
KINGSFORD LEGAL CENTRE MISSION STATEMENT

Kingsford Legal Centre is committed to social justice and to promoting access to, and reform of, the legal system.

We aim to provide quality legal services to the community and to promote excellence in clinical legal education whilst fostering a critical analysis of the justice system.



Justice should be priceless!

Everyone should have a chance with the law!!!

To protect vulnerable people against discrimination

THOUSANDS will have nowhere else to go

For FREE legal help when you need it most!

Because everyone deserves the chance to be heard!!

Dean's Foreword

2017 was a very busy and productive one for Kingsford Legal Centre and UNSW Law Faculty in general as we strive towards the delivery of the University's 2025 strategy. This has meant a year of change as well as growth which has seen our faculty continue to rate very favourably in all international ratings.

The unique opportunity that every law student at UNSW enjoys, is participating in at least one clinical component at KLC over the course of their studies. All students do this through Lawyers, Ethics and Justice and in addition they have the option of studying at the Centre for 2 full days a week in a Community or Employment Law Course when they are nearing the end of their studies. Students' experience of clinical legal education at KLC continues to be very positive, as evidenced by their comments throughout this report.

The breadth and range of community legal education and law reform work of KLC's staff is impressive. This year the Centre led two Australian civil society coalitions in reports to the United Nations Human Rights Committee and the Committee on Economic, Social and Cultural Rights. This creates a further unique learning experience for our students who have the opportunity to develop skills beyond advice and casework. Further, KLC gives students the chance to work with other professionals in fields such as social welfare and health to work towards solutions which are much more wholistic and thus often have a longer-lasting impact for clients. Overall, the work of KLC is valued by our Faculty and we continue to wholeheartedly support its endeavours into the future.

2018 is going to be another challenging but ultimately rewarding year for KLC. I have the utmost confidence in the incredible staff of the Centre whose professionalism, patience and kindness will ensure that the service meets the needs of both its students and its clients.

Professor George Williams
Dean, UNSW Sydney Faculty of Law

Director's Report

2017 was a very hectic and tumultuous year for Kingsford Legal Centre and the community legal sector generally, but also an exciting and productive one.

The first half of the year was dominated with funding uncertainty which was very unsettling and can have a negative impact on our ability to continue to provide service to our community members and our students. I think, however, that KLC weathered the storm admirably and that is in no small part due to the incredible support we received from all of our stakeholders.

In 2017 KLC achieved a NSW award from the Australian College of Educators. The award is for Social Justice and Community Service and recognises the work of KLC, which links the University and its law students with social justice work. Further, KLC Office Manager Denise Wasley received an Australia Day Community Service Award for her outstanding service to the community of the City of Randwick. This award reflects KLC's commitment to delivering a community development model of service to our clients and our focus on our large housing estate community.

We remained prolific in law reform in 2017. One of the achievements that I think I am most proud of is the work Law Reform Solicitor Maria Nawaz and I undertook, in partnership with the Human Rights Law Centre, to coordinate Australian NGO's submission to the United Nations Human Rights Committee review of Australia's compliance with the ICCPR in October. Maria and I led the NGO delegation in Geneva In October for the UN Human Rights Committee's review. This was the culmination of months of very hard, but ultimately satisfying work.

Continuing internationally, in 2017 KLC staff played a major role in the organisation of the Global Alliance for Justice Education (GAJE) 9th International Conference in Mexico. I was honoured to lead the conference committee and both Dianne Anagnos and I presented at the conference. It is an extraordinary opportunity to learn about clinical legal education as pursued around the world, from Gambia to Peru! I am always struck by how favourably KLC compares internationally.

Thanks, as always must go to our hard working, dedicated, incredible staff whose commitment to our clients and students ensured that KLC remained a centre of excellence. Thanks also to our wonderful volunteers who are essential to our excellent, high quality service provision. Also, a big thanks to our Management Committee members, funders, community partners and sector colleagues – all of whom enrich our work so much.

KLC is looking forward to working with all of our stakeholders in 2018 and beyond.

Associate Professor Anna Cody
Director

Aims And Objectives Of Kingsford Legal Centre

01 To educate tomorrow's lawyers by:

- giving students an opportunity in a clinical supervised setting to work for disadvantaged clients
- developing student understanding of how the legal system works and its impact upon disadvantaged clients
- providing students with an opportunity to reflect upon social justice issues, the legal system and the role of lawyers within it including the values and objectives underpinning the work of community legal centres
- assisting students to understand the integral role that systemic advocacy and community legal education play in legal service provision

02 To improve access to justice for residents of the Randwick Local Government area and Port Botany and Mascot wards of Bayside Local Government area by providing free legal advice and assistance including specialist employment advice

03 To reduce discrimination through the provision of specialist legal advice and representation on discrimination matters to residents of NSW and those who are discriminated against in NSW

04 To enhance people's knowledge of, and access to, appropriate legal services through the dissemination of information and by making and receiving referrals

05 To promote access and equity in all areas of the organisation including service delivery, legal education, community education and policy work

06 To ensure Kingsford Legal Centre is respectful of Indigenous cultures and people

07 To improve the community's knowledge of the legal system and the capacity for people to enforce their legal rights, by delivering community legal education

08 To undertake systemic advocacy, including law reform, and to represent the interests of clients and the local community on social policy and administration of justice issues

09 To create partnerships with other community organisations on legal issues

10 To maintain an efficient infrastructure for the Centre to provide support for staff, volunteers and students and outcomes for clients

Clinical Legal Education/Teaching

Clinical legal education is a way of teaching law, legal procedure and ethics. In Australia when we talk about clinical legal education we mean a style of teaching and learning where students are engaged in legal work for real clients and then analyse and reflect on this experience in a structured way.

Our courses

Kingsford Legal Centre offers a range of courses and clinical components to UNSW Australia Law students. These are:

1st Year: Foundations Enrichment II: This is a course for first year Indigenous students focusing on communication skills, legal interviewing and the legal aid system.

2nd/3rd Year: Interviewing Component in Lawyers, Ethics and Justice: Students interview KLC clients and write a reflective assignment on it. These students are taught interviewing skills by KLC solicitors and spend five hours at the Centre in an evening legal advice session interviewing clients and working with volunteer solicitors.

KLC Community Law Clinic (1 Day) and (2 Days) & KLC Employment Law Clinic (2 Days) : These are courses in which students develop their understanding of issues of social justice as well as developing interviewing, negotiation, drafting, submission writing and advocacy skills. We teach students to think critically about the law, the legal system and the place of disadvantaged clients within it. We do this through students working on client files, answering phones, working on law reform and community education projects under the supervision of clinical supervisors for one to two days each week. There is also a weekly two hour seminar program and daily one hour tutorial program for reflection on substantive issues of law and justice questions.

Legal aid and Global Justice Lawyering: Issues in Practice: This course teaches students about models of legal aid provision in Australia, as well as internationally. It also teaches students about models of working with disadvantaged communities such as community lawyering, public interest lawyering, cause lawyering, social change lawyering. The course is an intensive course over 2 weeks in December. This course is not a clinical course however students work on complex case studies based on clients from KLC as well as completing an advanced interviewing clinical component at the Centre.

Other teaching and learning achievements in 2017

Australian Clinical Legal Education – Designing and Operating a Best Practice Clinical Program in an Australian Law School – ANU Press

KLC Director, Associate Professor Anna Cody, along with some of Australia's leading clinical legal education academics – Adrian Evans, Anna Copeland, Jeff Giddings, Peter Joy, Mary Anne Noone and Simon Rice – published the above book in 2017. It is the culmination of many years of research. The book sets out in detail the many complex issues associated with developing law students' public-interested professionalism in an Australian context. It also offers very practical guidance on how to construct and operate a best practice clinical program. The book is available to purchase in hard copy or free download at: http://press.anu.edu.au/publications/australian-clinical-legal-education

Ability/Disability, How do we Incorporate Teaching about this in our Clinics?

KLC Director Anna Cody presented a paper at the International Journal of Clinical Legal Education Conference in early July. In the paper Anna presented findings about how disability issues are taught within the curriculum of a clinic in Mexico as well as clinics at UNSW Sydney. She explored concepts of ability/disability and the social and medical understandings of these concepts. Anna led the group in exploring the most effective means for teaching issues within a clinical setting. Anna asked the central question, how do we as clinicians ensure we don't maintain stereotypes or prejudice in our teaching.

Australian College of Educators (ACE) Award

KLC achieved a NSW award from the Australian College of Educators. The award is for Social Justice and Community Service and recognises the work of KLC, which links the University and its law students with social justice work.

Global Alliance For Justice Education (GAJE) Conference

GAJE is a global alliance of educators committed to achieving justice through education. Every 2 years GAJE hosts an international conference with delegates at each conference representing every region of the world. These conferences are aimed at promoting the exchange of information and experience among people involved in justice education around the world. KLC Director Anna Cody was the lead on the conference organising committee this year with the Conference being held in Mexico in December. KLC also took the lead on the Fee Waiver/Grant Committee for the conference.

Anna Cody and KLC Principal Solicitor Dianne Anagnos both presented papers at the conference as well as being facilitators in the Train the Trainers part of the Conference.

Indigenous Access Initiatives

During 2017 KLC continued to make a significant contribution to the Law Faculty's commitment to increasing the numbers of Indigenous students studying law. KLC is an active participant in the Indigenous Legal Education and Research Committee.

Classes on Working with Indigenous Clients and Communities

The seminar program for students includes a class on working with Indigenous clients and communities in order to provide greater insight and skills for students.

Winter School Program for Indigenous High School Students

KLC hosted Indigenous high school students during the Winter School program involving Year 10, 11 and 12 students. The students came to the Centre to learn a bit more about the law and what happens at law school. They enjoyed meeting other students and staff as well as debating real life legal problems and deciding what they should do.

Indigenous Pre-Law Visits

KLC hosted a visit by pre-law Indigenous students organised by the Nura Gili Centre. The Nura Gili Centre is key to improving Indigenous access to, and retention in, tertiary studies in the University. The students came from around Australia and were mostly school leavers. The Faculty of Law pre-law program is a well-developed program with an introduction to various areas of law and excursions to expose students to a wide variety of University activities.

Statistics

2017 was another busy year for KLC. Here is the statistical breakdown of our services.

INFORMATION AND ADVICE	
Information only	888
Advices	1594

ADVICE – Problem Type Top 10	
Employment Conditions/Entitlements	153
Employment Other	150
Disability Discrimination	134
Employment Unfair Dismissal	102
Road Traffic and Motor Vehicle Regulatory Offences	85
Credit and Debt Owed by Client	74
Tenancy Other	69
Injuries Compensation	62
Credit and Debt Owed to Client	60
Neighbourhood Disputes Complaints about Neighbours	56

Casework

CASEWORK –	
Open at period start	60
New cases opened in period	78
Total cases open during period	138

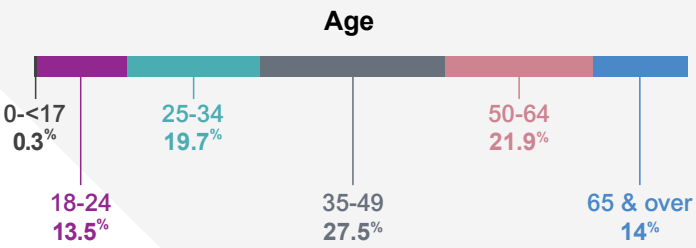
Legal Tasks

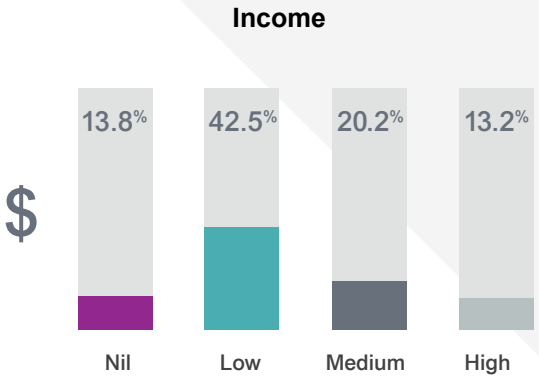
LEGAL TASKS (Minor Assistances)	
New legal tasks opened in period	148

Client Demographics

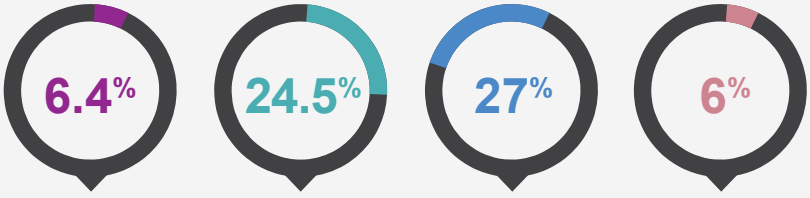
CLIENTS	
New Clients	960
Repeat Clients	302

Gender/Sex	
Female	53%
Male	45%
Other	2%





Aboriginal and Torres Strait Islander / Disability /
Main Language Spoken at Home Not English / Interpreter Used



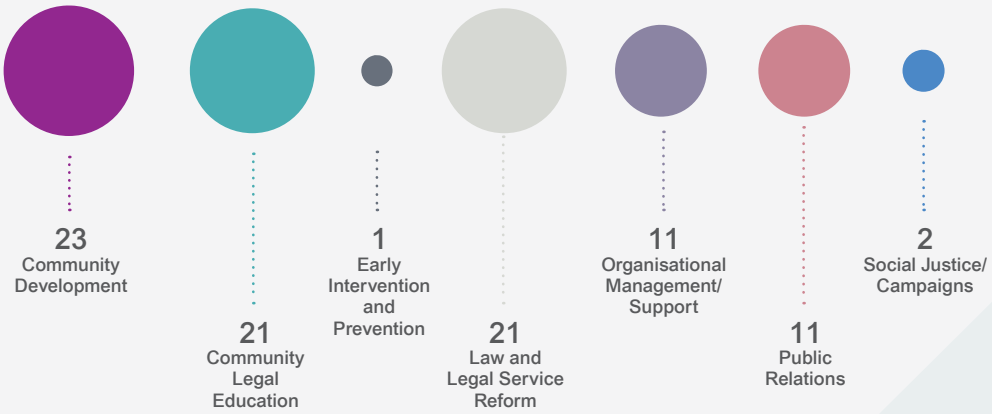
Aboriginal and Torres Strait Islander
% of clients identifying as Aboriginal and/or Torres Strait Islander

Disability
% of clients with a disability

Main Language Spoken at Home Not English
% of clients

Interpreter Used
% of clients

Non-Casework Projects – Opened In 2017



Advice and Casework

Each week KLC offers over 35 daytime and evening appointments for clients at our Centre and at our outreaches. We also see clients who have difficulty attending the Centre by visiting them in their home, in hospital, nursing homes or in jail.

In 2017 we:

- provided 1594 advices;
- provided 148 legal task assistances (small matters); and
- opened 78 major cases.

KLC could not have helped all these clients without the hard work and dedication of our wonderful team of solicitors, Emma Golledge, Dianne Anagnos, Anna Cody, Natalie Ross, Maria Nawaz, Tess Deegan, Anita Will, Fiona Duane as well as our secondee solicitors from Herbert Smith Freehills: Ellen Temby, Rafe Andrews and Olivia Kelly.

Significant thanks are also due to our roster of over 70 volunteer solicitors whose contribution allows KLC to offer evening appointments three nights a week. This volunteer contribution is crucial to the provision of high quality, free legal advice to our community.

Discrimination Law Practice

KLC specialises in discrimination law and provides a state-wide service in this area of law. The breakdown of discrimination cases and advices in 2017 are:-

Type of Discrimination	No. of Advices Given	No. of Legal Tasks	No. of Other Representtions
Discrimination disability	123	7	4
Discrimination race	48	2	3
Discrimination Other	27	1	3
Discrimination sex/ gender	25	2	5
Discrimination pregnancy	18	-	2
Discrimination age	14	2	-
Discrimination sexual orientation	3	-	-
Discrimination marital status	4	-	-
Discrimination religion	2	1	-
Discrimination Political Beliefs	2	-	-
Total	**266**	**15**	**17**

Disability Discrimination- Access to Transport

Disability discrimination was the highest category of discrimination work for KLC in 2017. An example of this type of work is a case where we helped Yifen (not her real name) to achieve a great outcome in a complaint against a transport provider for discriminatory treatment by their employees. Yifen lives with significant physical disability and was prevented from travelling to necessary appointments because the transport provider would not make adjustments for her disability. She did not have any alternative travel options. With our representation at a conciliation conference Yifen was able to settle the matter on the basis that the transport provider pay her financial compensation as well as providing training to its staff.

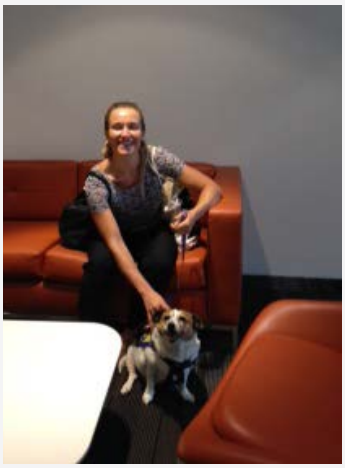
Sex Discrimination/Sexual Harassment Matters

KLC regularly represents clients at conciliation conferences in their employment and discrimination complaints. We have recently been involved in a significant number of sexual harassment matters. In 2017 these cases and advices involved a wide variety of employers and professions. An example involves our client Belinda (not her real name), who was employed in the bespoke tourism industry, and was subjected to negative comments about being a working mother as well as sexual harassment by one of her managers. The incidents Belinda experienced in the workplace had a huge impact on her life, forcing her to resign from her job at short notice. Belinda was then unable to work for a number of months due to the psychological stress the incidents had caused. As a young, single mother caring for a young child the financial and emotional strain was great. With KLC's assistance at a conciliation conference in November, the complaint was resolved with the former employer agreeing to make an ex gratia payment of $10,000 to Belinda as well as committing to provide staff training on appropriate workplace behaviour. Our client was incredibly grateful for KLC's assistance to achieve this result and now feels she is able to move forward with her life.

Sexual Harassment Complaint

KLC also represented Brodie (not his real name) in a sexual harassment complaint. Brodie was the victim of sexual harassment by the owner of the labouring business that employed him. The sexual harassment took the form of inappropriate comments and texts sent to Brodie over a significant period. Brodie was so distressed by the harassment that he left his employment. The complaint was resolved at a conciliation conference with Brodie being

paid compensation and the business agreeing to run training about sexual harassment in the workplace for all staff and management. Our client was very pleased with the result – he was an extremely vulnerable, low income earner and would not have been able to make a formal complaint against his ex-employer without KLC's help.



Anita Will at Tribunal with client's assistance dog

Generalist Law Practice

Great Outcome in Victims Compensation Reassessment- 5 Years Later

KLC has continued to be actively involved in raising awareness of the inadequacy of the NSW Victims Compensation scheme. This inadequacy is highlighted by Frieda's (not her real name) case. Frieda first came to KLC over 5 years ago. She needed help to apply for victims compensation after surviving repeated child sexual assaults by a family member. KLC helped Frieda to apply, and made detailed legal submissions for compensation. Unfortunately, the victims compensation scheme changed while we were still waiting for a determination of her application, and she only received $10,000 under the new, less-generous regime. This was devastating for Frieda, who was still receiving regular treatment and counselling as a result of the assaults. KLC once again helped her when Victims Services announced the re-assessment scheme for victims who had lodged applications prior to the legislative amendments. The new determination took another year to finalise, but this time Frieda received a much better result, with an additional $35,000 being awarded to her. Although this amount still does not go far enough to compensate her, it will go some way towards helping her to achieve some financial stability for her family. It was a long time coming, but we are relieved that Frieda has finally received some recognition for the injuries and trauma she suffered and survived.

Victims Compensation Claim

Kym (not her real name) was the victim of severe domestic violence by her ex-husband over a decade. The violence included multiple sexual assaults. KLC represented Kym to make four separate applications to Victims Services and three of these applications were successful, with our client being awarded a total of $21,500. $20,000 of this amount was for two series of sexual assaults. Under the current victims compensation regime the maximum award for the years of domestic violence that did not involve sexual assault and for which there is no medical evidence of "grievous bodily harm" is only $1,500. KLC is currently working on a campaign with other CLCs to increase these insufficient payments for victims of domestic violence.

Student Advocacy Matter

KLC Solicitor Natalie Ross and student

Where possible, KLC seeks to provide students with the opportunity to appear for clients in the Local Court under our Student Advocacy program. The students are closely supervised by a KLC solicitor. An example from 2017 is Daria's (not her real name) case. Daria was charged with possessing a prohibited drug and had to attend the Local Court. Daria had previously attended the local Police Station seeking help for finding her lost wallet. When she emptied her bag to find identification the Police found two prescriptions tablets in her bag, and charged Daria with the offence as she could not prove that she had a prescription for the tablets. Daria was very vulnerable, with a history of mental illness, homelessness and other issues. She was not eligible for representation from Legal Aid for these charges. Tahlia Jennings, a KLC student, interviewed the client and built a relationship of trust with Daria. Tahlia entered a plea on behalf of Daria and made submissions based on Daria's health conditions, financial circumstances and good record. Tahlia was successful in obtaining a section 10 with a 12 month good behaviour bond for Daria. This was an excellent result, and one we believe that the client would not have been able to achieve without KLC's assistance and representation.

Tenancy Issues- International Student

KLC has seen a steady rise in the number of international students we see with complicated tenancy problems. An example of this is international student Wei (not his real name). Wei left his share house after feeling threatened by his landlord. Thankfully he sought advice early about getting a refund of his bond and getting out of the lease early, and Wei lodged an application with the Tribunal to both seek a refund of his bond and to end his lease early due to the threat of violence. It was only at this point that Wei realised that the landlord had also made an application against him. KLC represented Wei at the Tribunal. We were able to resolve the matter on the basis that the landlord make a payment to Wei. The student was happy with the result and was grateful to be represented against a landlord he was genuinely fearful of. This result may not have been possible if the student had not sought advice early about his options.

Outreaches

Outreach clinics are an important part of KLC's service delivery to our clients. The location of our outreach clinics is informed by our Legal Needs Assessment of our catchment, requests by community organisations and workers, and our resources. The success of our outreaches is in large part due to the strong partnerships KLC has with local community organisations. We are very grateful for the warmth and generosity of all our outreach partners.

Herbert Smith Freehills Secondee Olivia Kelly (centre) with SECC workers

South East Community Connect Outreach (ex-South East Neighbourhood Centre)

Our SECC outreach operates to provide access to clients from the Port Botany and Mascot Wards of Bayside Council (ex-Botany Local Government) areas. It is a popular clinic with three appointments every second Wednesday throughout the year.

Kooloora Community Centre Outreach

KLC's advice outreach clinic at Kooloora sees clients from the five major housing estates in the South Ward of Randwick City Council. This clinic is a fortnightly drop-in clinic which operates during school terms. It's a very successful clinic, with very disadvantaged clients attending who have multiple and complex issues.

Long Bay Correctional Centre Outreach

This outreach clinic helps inmates at Long Bay Prison. KLC responds to requests from prison welfare workers or prisoners directly. Prisoners who contact KLC by telephone are immediately put through to a solicitor for assistance and we regularly arrange legal visits to provide advice. We also regularly attend pre-release information sessions at the prison to help prisoners deal with their legal issues as they face release.

Yarra Bay Outreach

Our Yarra Bay outreach is staffed by our Aboriginal Access Worker and is aimed at the local Aboriginal community. It is a fortnightly (during school terms) drop-in clinic situated in the La Perouse Community Health Centre at Yarra Bay. The emphasis of this clinic is developing relationships with our community and working with them on community legal education and law reform issues, as well as providing advice on legal problems.

Outreach	Clients Targeted
South East Community Connect	People who live in (ex-)Botany LGA
Kooloora Community Centre	Social housing tenants in the South Ward of Randwick LGA
Long Bay Correctional Centre	Civil matters of inmates of Long Bay Correctional Centre
Yarra Bay	Aboriginal and Torres Strait Islander clients

Employment Clinic Report

2017 was another busy year for the Employment Clinic. Employment is the largest single area of advice for KLC and this work informs the Centre's law reform submissions and community legal education programs. Tess Deegan was our Employment solicitor until September when she went on leave. Fiona Duane took over the clinic for the balance of the year. Below is a breakdown of the clinic's service delivery for 2017:-

Problem Type	No. of advices	No. of Legal Tasks	No. of Other Representations
Employment Other (not unfair dismissal or conditions/entitlements)	135	9	2
Employment conditions/ entitlements	142	7	4
Employment unfair dismissal	87	5	7
Total	**364**	**21**	**13**

Case Work

Small Business- Unfair Dismissal

KLC recently represented Sean (not his real name), who was dismissed from employment by a small business. As he worked for a small business, we had a tougher job of arguing that his dismissal was "unfair", as we needed to show that it breached the Small Business Unfair Dismissal Code. The client had been working for the business for three years, but the business was bought by a new proprietor and manager shortly before Sean was dismissed. Our client was dismissed on the spot, without prior warning, for a minor breach of the company's formal policy. A KLC student was able to observe the conciliation conference and played a key role in researching how to deal with potential jurisdictional objections. We were able to reach a settlement of $5,000 in compensation and a work reference for Sean. Unfortunately, the employer was difficult to deal with after the conciliation, and Sean needed to take action to enforce the settlement agreement in the Local Court. This only delayed payment of what Sean was owed. In our experience this is not an isolated example of the problems clients can face when dismissed by small businesses.

Networks & Community Legal Education

Asian Women at Work

Kingsford Legal Centre has had a strong relationship for many years with Asian Women at Work (AWAW), a community organisation based in south-west Sydney that provides support to migrant workers. We have previously worked with AWAW to develop our 'Women at Work' factsheets and deliver community legal education.

We have maintained an effective referral pathway for members of the AWAW network to provide them with legal advice and representation in their employment law matters. In 2017 a client from a CALD background earning a low income and supporting dependent children was referred to us by AWAW. She was dismissed without being given an opportunity to respond to complaints, which turned out to be unfounded. She had worked in the same factory for 8 years before her dismissal without any concerns for her performance. KLC managed to negotiate one of our best settlement agreements in recent years for her- she was utterly thrilled with the result.

Partnerships with community organisations such as AWAW are key to early intervention and accessing vulnerable clients.

ASIAN WOMEN AT WORK INC
일하는 아시안 여성
亞裔女工互助會
PHỤ NỮ Á CHÂU NỖI LÀM VIỆC

Employment Law for School Kids

On 13 September, KLC students Bernie Lai and Yiwen Gao gave a presentation on workplace rights to Year 10 students at Our Lady of the Sacred Heart College (OLSH), Kensington. The OLSH students learned about workplace issues including minimum wage, sexual harassment, discrimination and workplace safety. This workshop is a really useful one for high school students who are often unaware of their rights in the workplace and we are always happy to present on employment law rights to our local High Schools.

Presentation at the Fair Work Ombudsman

Fiona Duane our temporary Employment Clinic Solicitor presented at a skills development day at the Fair Work Ombudsman (FWO) in Sydney in November 2017. Fiona talked about what services KLC offers, in particular the various employment law clinics that we run, the outreach services we provide as well as KLC's clinical legal education programs and community legal education programs. The group also discussed referral pathways to KLC and the types of services that we can provide to our community.

Pro Bono Advice Clinic

The Employment Clinic has been running a pro bono advice clinic with law firms for 18 years. Every Wednesday during semester, a solicitor from one of the four participating firms on our roster attends KLC to give employment advice to our clients and to work with our students. The pro bono clinic significantly increases our capacity to help people with employment law problems and is also a great experience for our students to work with fantastic specialist employment lawyers. The pro bono advice clinic runs extremely smoothly and is an asset which we value highly. Thanks to all of the participating firms for their generous commitment to KLC and our clients: Bartier Perry, Harmer's Workplace Lawyers, Henry Davis York and HWL Ebsworth -

Farewell to Marvellous Mark Paul – KLC's (Favourite) Pro Bono Employment Lawyer

For around 18 years, solicitor Mark Paul, from Bartier Perry, has been coming to KLC as part of the pro bono advice clinic. He was one of the original lawyers to join the clinic. Mark is retiring, so sadly, in September he came for his last pro bono shift. He has been a wonderful role model for our students, demonstrating professionalism, patience and an unrivalled depth of employment law knowledge and experience. For our clients who have been lucky enough to get advice from him, he has been clear, empathetic and kind. Beyond all of that, staff always looked forward to his turn on the roster and will all miss the corridor chats. We all wish Mark the very best in his retirement and want to thank him for his commitment to our Centre, clients and students. Another Unsung Hero of the CLC sector – thanks for your skill and dedication Mark!

Rotary Club of Maroubra presents the
2017 Unsung Volunteer Award
Proudly awarded to:
Michael Steinfeld
Kingsford Legal Centre
13 November 2017
Rotary

Secondees Report

Three secondees from Herbert Smith Freehills worked at KLC during 2017:

Ellen Temby,
Rafe Andrews,
Olivia Kelly.

Since 1992 Herbert Smith Freehills has provided KLC with secondee solicitors, on a six month rotation basis. This is an extraordinary pro bono commitment which greatly enhances KLC's capacity to provide advice and casework to disadvantaged members of our community. Secondee solicitors take on a caseload, attend the South Eastern Connect Community Centre outreach as well as doing many home, hospital and prison visits. These solicitors participate in all parts of KLC's service including teaching law students, delivering community legal education sessions and attending community events.

Advice and Casework

In 2017 Herbert Smith Freehills secondees gave 160 advices, worked on 37 legal tasks and opened 11 new casework files. They provided advice across a broad range of matters, including debt, victims compensation, consumer complaints and domestic violence.

Unfair Debt

Our client, Fatma (not her real name), received Centrelink payments as her only income and owed just over $1,000 in overdue utility bills. She was overwhelmed by other unexpected expenses and medical problems and fell behind in these bills. She heard about a company that helps people negotiate with creditors, and entered into an agreement with the company as she was desperate for a resolution to the debts. The company did not clearly explain to Fatma that it was going to charge her almost twice the amount she owed to the creditors in order to represent her in the negotiations. When Fatma refused to pay this amount, the company served her with a Statement of Claim, even though they had not done any work for her. KLC secondee solicitor Olivia Kelly assisted Fatma by reviewing her documentation and drafting her Statement of Defence for the Local Court. This resulted in the company withdrawing its claim against Fatma and not pursuing the debt. Olivia was also able to assist Fatma by referring her to free local financial counselling services.

Olivia Kelly

Community Legal Education

Our secondees are also key in our delivery of community legal education seminars. In 2017 this included the following presentations:-

- Secondees attended two "Ngara Nura Agency Days" at Long Bay correctional centre. These presentations and advice sessions are on civil law issues for prisoners nearing their release date.
- A workshop in Eastlakes in partnership with South East Community Connect on Powers of Attorney and Enduring Guardianship.

Secondee Experience of KLC

Rafe Andews, Herbert Smith Freehills secondee in 2017, writes of his KLC experience:-

Working as a secondee at Kingsford Legal Centre is rich, varied and rewarding; my 6 months there felt like a professional growth spurt.

I advised clients, ran files, wrote advices and letters, appeared before a Tribunal, and negotiated with a range of parties including government departments, opposing lawyers, companies, police and prosecutors. I coordinated with social workers, chased debt collectors, and visited clients in prison. I learned to manage students as junior lawyers, taught a class, supervised a student to appear in court, and went out in the community to explain the law and spread the word about the services KLC offers.

This responsibility and trust placed in me came matched with support and expertise. It was much easier to practise thinking on my feet and using my judgment when I always knew who I could turn to for help and advice. And that wasn't just for me as a secondee: KLC is comprehensively collaborative, generous, and pragmatic.

I also ran some of the Centre's advice nights, where members of the community come in for short appointments with volunteer solicitors. I met and worked with lawyers from a wide range of backgrounds and disciplines, from sole practitioners to lawyers in big and small law firms, government, public interest, and in-house. I saw and learned all manner of approaches to practice, based on their enormous and diverse experience.

Rafe Andrews

I learned about legal strategy, but also about the discipline required to break down a problem and to explain it to clients. Those problems were rarely exclusively legal ones, and navigating interpersonal and mental health issues was sometimes difficult, sometimes emotional, and always eye-opening.

People come to Kingsford Legal Centre for help. It was humbling and moving to be able to help them, supported by smart lawyers and good people, using the skills and knowledge I've been developing. In turn, it has made me a more responsive and confident lawyer.

I cannot express how grateful I am to every person at KLC and Herbert Smith Freehills who gave me this opportunity.

Kingsford Legal Centre is grateful to Herbert Smith Freehills for their very generous support of our Centre and our clients. We thank our wonderful secondees for working so hard for us and filling all those gaps that seem to constantly appear! We look forward to working with them in 2018 and beyond.

Aboriginal Access Project

Since 2009, Kingsford Legal Centre has employed a part time Aboriginal Access Worker (AAW) to ease the pathway to our Centre for our local Aboriginal and Torres Strait Islander community members, and to our discrimination law clinic for Aboriginal and Torres Strait Islander clients state-wide. KLC aims to provide a flexible, respectful and responsive service delivery model for Aboriginal and Torres Strait Islander clients. We are also active in law reform and policy on issues affecting access to justice for Aboriginal and Torres Strait Islander people.

KLC had two Aboriginal Access Workers in 2017 – Keith Ball and Samantha Hannington.

Service Provision

In 2017 6.4% of KLC's clients identified as Aboriginal and Torres Strait Islander.

Yarra Bay Outreach

KLC's outreach service to the Aboriginal community continues every second Wednesday afternoon at La Perouse Aboriginal Community Health Centre. Aboriginal and Torres Strait Islander community members are free to drop in to the centre to have a yarn with our Aboriginal Access Worker about their legal problems, with no need to book an appointment. The main focus of the outreach is to consult with the community and establish and maintain positive relationships with them. KLC promotes the service via letterbox drops, regular table updates on the KLC website, via social media platforms and by posters at various local community organisations.

Community Liaison

Aboriginal Advisory Group (AAG)

The AAG continued to be a valuable and supportive group to KLC's Aboriginal Access Worker. The AAG consistently provides input to the Aboriginal Access Worker on AAP work. KLC is very grateful for their generous commitment to our centre. Members of the AAG in 2017 were: Ron Timbery, Emma Langton, John Leha, Brendon Lindley, Robyn Murphy, Sharron Smith and Keith Ball.

Law Reform

Submission to the Australian Law Reform Commission's Indigenous Incarceration Rates Inquiry

KLC made a submission to the Australian Law Reform Commission's Indigenous Incarceration rates Inquiry. In our submission, we raised issues including high incarceration rates, police accountability, mandatory sentencing, issues faced by female offenders, and availability of diversionary programs. We raised human rights concerns, including the need to promote self-determination of Aboriginal and Torres Strait Islander people.

Just Reinvest NSW

Following on from our former Aboriginal Access Worker, Kaleesha Morris' work with Just Reinvest NSW, Maria Nawaz attended the Just Reinvest NSW Strategic Directions Committee meeting in 2017. Just Reinvest NSW released a policy paper, which KLC endorsed, outlining key proposals to reduce the rising prison population in NSW and Indigenous incarceration rates.

Response to the Justice Project Issues Paper on Aboriginal and Torres Strait Islander People

KLC made submissions to the Law Council of Australia's Justice Project consultations. In the submission relating to Aboriginal and Torres Strait Islander People we focused on, among other things; self-determination; providing funding for National Congress of Australia's First Peoples and also for National Aboriginal and Torres Strait Islander Legal Services as well as for ATSILS and FVPLS; and incarceration rates.

KLC advocates for human rights at UN in Geneva

KLC was in Geneva in October to attend the UN Human Rights Committee's review of Australia for its compliance with the International Covenant on Civil and Political Rights. KLC and the Human Rights Law Centre led the NGO delegation. The delegation was diverse with representation from Indigenous People's Organisation Australia, Disabled People's Organisations Australia, Refugee Council of Australia and Remedy. We briefed the UN Human Rights Committee and advocated for them to raise key human rights concerns with the Australian government. The review itself was thorough and Australia was challenged in particular for its stance on refugees and offshore detention, as well as its poor progress on Indigenous rights. They also were concerned about high rates of violence against women, particularly Indigenous women, and women and girls with disability. KLC also had an article in The Conversation - With a seat on the UN Human Rights Council, Australia must fix its record on Indigenous rights.

Clinical Legal Education

"As a young Aboriginal woman, and prospective lawyer, the KLC experience has reinforced my commitment to participate in justice initiatives, especially in those aimed at improving access to justice for my mob. If I am not involved in these initiatives directly, i.e. as a permanent CLC or ALS solicitor, the number of volunteer lawyers on the advice night demonstrated to me that I will always have an ability to find time in my work schedule to dedicate to pro bono schemes. At various points throughout the night, I could not help but feel proud to be part of the valuable service that KLC provides to those within our community, especially when so often my family have sat on the other side of the table." Lawyers Ethics and Justice Student 2017

The seminar 'Working with Aboriginal and Torres Strait Islander clients and communities' was delivered to students twice in 2017. Students also attended the Yarra Outreach as well as working on community events, and law reform and policy projects. Students work closely with the AAW on all aspects of their work, including attending the Yarra Outreach, law reform and community legal education projects.

Community Legal Education

Community Legal Education (CLE) is a key part of Kingsford Legal Centre's service delivery program. It is informed by our advice and casework clinics as well as our community development work. KLC runs an extensive program both proactive and reactive to community requests. KLC's general CLE program is coordinated by Solicitors and Clinical Supervisors Natalie Ross and Dianne Anagnos. In 2017 KLC's CLE program held 19 workshops and events.

Community Workers Series

KLC has continued its regular community workshop series. This series presents plain English law seminars to local community workers. Some of the topics covered in 2017 were:-

- Legal Basics
- Amendments to AVO and domestic violence laws
- Debt issues
- Compensation for victims of domestic violence, sexual assault and child abuse.
- National Disability Insurance Scheme

CLE by Request

KLC also runs an extensive 'By Request' CLE program for our local community. Highlights of the program in 2017 include a South Eastern Community Connect (SECC) Community Information Session for relatives of people with dementia about guardianship

Family Law/Domestic Violence CLE

In 2017, KLC held the following CLE as part of our Family Law/Domestic Violence CLE program:-

- Guest Speaker – Eastern Suburbs Domestic Violence Network on 'Non-Consensual Sharing of Intimate Images'
- Seminar on 'Victims Compensation & Domestic Violence for Sexual Assault Survivors' - community workers series
- Seminar on 'Domestic Violence Update' – community workers series

Other CLE Work in 2017

KLC has done a number of workshops and seminars for high school students in 2017, including:-

- Matraville High on Law Reform
- Year 10 students at OLSH Kensington about their employment rights.
- Year 10 and 11 students at Matraville Sports High School about the legal issues facing newly arrived migrants and refugees.

KLC students Wendy Tran and Basim Zaidi and KLC Solicitor Dianne Anagnos

Tenancy Training for our Volunteers

KLC held a training (followed by drinks!) session which focused on tenancy law issues – an issue which we have seen coming up a lot in advice nights. The session was led by Mark West, from the specialist Eastern Area Tenants Service and a former CTTT (now NCAT) member, Charlotte Steer, who teaches Housing Law at UNSW Sydney. The training was well attended and informative – big thanks to Mark and Charlotte for generously sharing their time and knowledge.

International Students and Online Scams

KLC solicitors noticed that a number of international students were falling victim to online scams. So in September we wrote a short article for Student Development International to include in their international students newsletter. The content of the article focused on scams and online shopping, providing students with information on identifying potential scams, protecting themselves from scams and what students should do if they believe they have been scammed.

KLC Solicitor Natalie Ross

Law Reform And Policy

KLC has a dedicated Law Reform and Policy Solicitor position coordinating our proactive and reactive law reform and policy projects, which aim to address systemic injustice and improve the lives of our disadvantaged clients. Our law reform projects are informed by the advice and casework of the Centre and all members of staff participate in this area of our service. Maria Nawaz was KLC's Law Reform Solicitor in 2017. All KLC law reform submissions are available on our website.

Major Law Reform Projects in 2017

Australian Law Reform Commission's Indigenous Incarceration Rates Inquiry

KLC made a submission to the Australian Law Reform Commission's Indigenous Incarceration rates Inquiry. In our submission, we raised issues including high incarceration rates, police accountability, mandatory sentencing, issues faced by female offenders, and availability of diversionary programs. We raised human rights concerns, including the need to promote self-determination of Aboriginal and Torres Strait Islander people. We intend to engage in further advocacy on this issue when the inquiry report is released in early 2018.

Review of Australia's Compliance with the International Covenant on Economic, Social and Cultural Rights (ICESCR)

In May 2017 the United Nations Committee on Economic, Social and Cultural Rights reviewed Australia's compliance with the International Covenant on Economic, Social and Cultural Rights. KLC, in conjunction with the National Association of Community Legal Centres coordinated, wrote and edited the NGO Shadow Report, working with key civil society groups to raise concerns about human rights in Australia. The report focuses on rights including self-determination, health, work, family, education, social security, non-discrimination and equality. In the report, we have made numerous recommendations about how the government can better meet our international treaty obligations and ensure economic, social and cultural rights. The report was endorsed by over 40 organisations. KLC also developed factsheets used to brief committee members.

Review of Australia's Compliance with the International Covenant on Civil and Political Rights (ICCPR)

The United Nations Human Rights Committee reviewed Australia's compliance with the ICCPR in October 2017. Kingsford Legal Centre and Human Rights Law Centre coordinated the civil society report. The report raised concerns about Australia's human rights record on issues including democratic rights and freedoms, equality and non-discrimination, rights of persons with disability, Aboriginal and Torres Strait Islander incarceration, rights of LGBTIQ persons, violence against women, and refugees. In the report, and in person at the appearance in Geneva, KLC made numerous recommendations about how the government can better meet our international treaty obligations and ensure civil and political rights. When the UN released their concluding observations, we engaged in follow up media work to urge the government to implement the recommendations.

Other Law Reform Highlights in 2017

KLC engaged in other law reform activities which aimed to address systemic injustice:

Fund Equal Justice Campaign

KLC joined other CLCs and peak bodies CLCNSW and NACLC in a successful campaign to reverse the federal 30% funding cuts to CLCs.

Marriage Equality Campaign

KLC partnered with Inner City Legal Centre, the UNSW ALLY Network and our Law Faculty colleagues to promote the participation of UNSW Sydney students in the postal survey on marriage equality. In particular we targeted students who hadn't yet enrolled with AEC, urging them to sign up and have their voices heard. We also assisted students who were already enrolled to check that the AEC had their correct address. Stalls were held in the Law Faculty and outside the main library, over a week, and attracted lots of students who were very engaged in the issue.

Submissions

- Submission to the UN Special Rapporteur on Violence Against Women's Country visit to Australia.
- Submission to the review of the Offence of Serious Vilification in NSW.
- Submission to the NSW government's Justice for everyday problems: Civil Justice in NSW discussion paper.
- Submission to NSW Parliament General Standing Committee No 3 Inquiry into the provision of education to students with a disability or special needs in government and non-government schools in New South Wales.
- Submission to the Australian Human Rights Commission Disability Discrimination Commissioner's Shaping our future – discussions on disability rights consultation.
- Submission to Inquiry into Human Rights Legislation Amendment Bill 2017
- Preliminary Submission to Australian Law Reform Commission's Inquiry into Indigenous Incarceration Rates
- Response to the Justice Project Issues Paper on Aboriginal and Torres Strait Islander People
- Response to the Justice Project Issues Paper on People with a Disability
- Submission to the NSW Department of Justice Consultation on the civil litigation reforms of the recommendations of the Royal Commission into Institutional Child Sexual Abuse

Committees and Alliances

KLC has also advocated for improvements to access to justice through participating in a number of committees and alliances:

- Eastern Suburbs Domestic Violence Network
- CLC NSW Board
- CLC NSW Employment Law Network
- NACLC Employment Law Network
- CLC NSW Law Reform & Policy Network
- CLC NSW Domestic Violence and Victims Compensation subcommittee – co-convenor
- NACLC Human Rights Network – co-convenor
- NLAF Prisoners Group
- Just Reinvest NSW
- Legal Aid Board - CLC Representative
- NACLC Board - NSW Representative
- NCAT Administrative and Equal Opportunity Division Consultative Forum
- NCAT Liaison Group - CLC NSW Representative
- Law Society of NSW Human Rights Committee
- Young Lawyers NSW Human Rights Committee - Chair

Communications

In 2017 Social/Digital Media expert Amelia Boyd-Olsen continued working at KLC until November to boost KLC's presence in this arena. This has proved very effective in expanding the reach of KLC's message to different stakeholders.

Kingsford Legal Centre E-Bulletin

The E-Bulletin is a monthly publication which outlines the work of the centre, including casework, community legal education and law reform. It is also an opportunity for the Centre to publicise events and to celebrate achievements of staff, students and volunteers. The e-Bulletin has around 600 subscribers. In 2017 KLC produced 10 editions of the E-Bulletin

Community Newsletters

In 2017 KLC wrote a plain English law article for Kooloora Community Centre's Inside Gossip newsletter on tenancy repairs for public housing tenants. Further, KLC solicitors noticed that a number of international students were falling victim to online scams, so In September they wrote a short article for Student Development International to include in their International Students Newsletter.

Research Publications

Australian Clinical Legal Education – Designing and Operating a Best Practice Clinical Program in an Australian Law School – ANU Press

KLC Director Associate Professor Anna Cody, along with some of Australia's leading clinical legal education academics – Adrian Evans, Anna Copeland, Jeff Giddings, Peter Joy, Mary Anne Noone and Simon Rice – are proud to announce the publication of the above book. It is the culmination of many years of research. The book sets out in detail the many complex issues associated with developing law students' public-interested professionalism in an Australian context. It also offers very practical guidance on how to construct and operate a best practice clinical program. The book is available to purchase in hard copy or free download at: http://press.anu.edu.au/publications/australian-clinical-legal-education

Award Nominations & Successes

Australian College of Educators (ACE) Award

KLC achieved a NSW award from the Australian College of Educators. The award is for Social Justice and Community Service and recognises the work of KLC, which links the University and its law students with social justice work.

City of Randwick Australia Day Community Service Award

KLC Office Manager Denise Wasley received an Australia Day Community Service Award for her outstanding service to the community of the City of Randwick. This award reflects KLC's commitment to delivering a community development model of service to our clients and our focus on our large housing estate community.

Unsung Hero – KLC Volunteer Mike Steinfeld

KLC was very proud to see the Rotary Club of Maroubra honour KLC volunteer of well over 30 years, Mike Steinfeld, at their event in early November. The Rotary Club event is to honour those community heroes who quietly give back to their community – and Mike is certainly one of those!. Mike is a part of KLC DNA and we all admire and respect him so were gratified to see him honoured by Rotary. We were also very grateful to receive a very generous donation of $300 from them. Thanks Rotary Club of Maroubra and of course, thanks Mikey!!

In the Media:-

- Anna Cody was interviewed on Victims Compensation by the ABC – the online article is at:- http://www.abc.net.au/news/2017-06-16/victims-of-crime-in-nsw-push-government-for-more-compensation/8621910

Anna was interviewed on the following radio programs to discuss the ICCPR recommendations:

- UN Human Rights Committee criticises Australia's offshore detention policy, ABC News Radio http://radio.abc.net.au/programitem/pgE6gyNDx7?play=true
- UN's report card on Australia's human rights, ABC Melbourne, Drive program http://www.abc.net.au/…/melbou…/programs/drive/drive/9118438
- UN slams Australian human rights, Radio Adelaide http://radioadelaide.org.au/2017/11/14/un-slams-australian-human-rights/

KLC also had articles in The Conversation:

- UN slams Australia's human rights record https://theconversation.com/un-slams-australias-human-rights-record-87169
- With a seat on the UN Human Rights Council, Australia must fix its record on Indigenous rights https://theconversation.com/with-a-seat-on-the-un-human-rights-council-australia-must-fix-its-record-on-indigenous-rights-86060

Management Committee

Kingsford Legal Centre appreciates the contribution made by our Management Committee members during 2017. The committee met three times during the year: in March, June and October and provided valuable direction on several issues arising throughout the year. Thank you to Professor Jill Hunter for chairing the committee and to the committee members: Professor George Williams, Dean Faculty of Law (UNSW), Sean Brennan (UNSW Law School), Fei Wong, (UNSW Law School), Anne Cregan (Gilbert & Tobin) and Janet Green (Junction Neighbourhood Centre). KLC staff welcomes the Management Committee's commitment and support of the Centre and looks forward to working closely with its members again in 2018.

KLC Management Committee Members (l-r): Professor George Williams (Dean), Professor Jill Hunter (Chair); Associate Professor Anna Cody (Director); Anne Cregan; Associate Professor Sean Brennan (absent – Fei Wong, Janet Green)

Working With Our Community

For over 30 years KLC has prioritised getting out into our community and working closely with community organisations to ensure that we understand their concerns and legal issues and respond appropriately. We believe that our clients are experts in their own lives and in their own communities and that our role is to resource them to deal with justice issues sustainably.

Management Committees

A number of KLC staff were on local community management committees in 2017 including:- South East Community Connect (SECC), Deli Women and Children's Centre and the Eastern Area Tenancy Service (EATS). These cement KLC's relationships with these key community organisations and ensures that we are up to date on issues affecting these services' clients.

Public Housing Tenants Groups

In 2017 KLC attended meetings of the Bilga Tenants Group and the South Maroubra Tenants Action Group. Both groups are very well run and extremely effective in advocating on systemic issues of public housing tenants. These meetings are key in giving KLC staff insight into issues that are affecting the day to day lives of public housing tenants.

Anti-Poverty Week Bake Sale

KLC ran its annual bake sale to raise awareness of the work of grassroots community organisations in alleviating poverty. Due to stellar work from Roselle Nunes and students Michelle and Raymond $1,227.00 was raised for The Deli Women and Children's Centre. KLC would like to thank our wonderful sponsors for their generous donations: Sonoma Artisan Sourdough Bakers, Luxe Bakery, Bourke Street Bakery, The Sweet Spot Patisserie, Brasserie Bread and The Cheesecake Shop in Maroubra Junction.

South Eastern Community Centre (SECC) Positive Aging Celebration

KLC went along to SECC's 'Positive Aging' day at Eastlakes Community Hall, to celebrate the UN's World Elder Abuse Awareness Day. The event was very well attended and there was a lot of interest in our services. All up, a very enjoyable and informative day!

Michelle Bovill, Vicky Johnston, Roselle Nunes, Raymond Smith

KLC Hosts Indonesian Delegation

20 Indonesians interested in studying the Australian / NSW legal assistance sector visited KLC on 27 July as part of the Open Society Justice Initiative. This is a program of the Open Society group of Foundations. They are working in Indonesia with local groups, including in particular the TIFA Foundation, and are seeking to support the establishment of legal assistance services delivered in local / regional contexts to ordinary citizens. In particular, they were interested in observing and learning from the funding and operation of community legal centres, legal aid and other access to justice services in NSW. The visit was organised by the Law & Justice Foundation.

KLC Director Anna Cody (2nd from left) & Indonesian delegation

ASPIRE Expert Panel

ASPIRE is a UNSW Sydney award-winning outreach program working in communities where the number of students who go on to university is low. In August KLC solicitor, Anita Will, sat on a 'panel of experts' for ASPIRE's Career Scene Investigation event catered to around 40 students from Birrong Girls' and Birrong Boys' High Schools. Anita shared with the students about her journey to becoming a lawyer with the aim of providing some insight to students who may be considering studying law at university.

Marriage Equality

KLC partnered with Ally and ICLC to run stalls on campus encouraging students to sign up to vote and if already enrolled, to check that AEC had their correct address. The stalls were very successful and many students took the opportunity to enrol. Social media around this was also very successful, particularly on twitter.

Family Fun Day

The sun was shining on Memorial Park in Matraville on Friday, 24 November 2017 for the Matraville Family Fun Day. Olivia Kelly Secondee Solicitor, Anita Will and Fiona Duane Solicitors of Kingsford Legal Centre hosted a stall at the event, with the assistance of Josh Chin PLT Student. KLC flexed our fun muscles and entertained the community with mask decorating and a ball tossing game with prizes. This free community event was enjoyed by over 200 people young and old.

Volunteers

Paddle winner Fiona Duane and KLC Director Anna Cody

During 2017 Kingsford Legal Centre boasted a roster of over 70 volunteer solicitors who provide advice at the Centre three evenings a week. Without their commitment and professionalism KLC could only service a fraction of the clients that we currently do. They are the heart and soul of KLC and we are very grateful for their generosity to our clients and students. We look forward to working with them in 2018. Congratulations are due to our 2017 paddle winner Fiona Duane (ex-volunteer now staff member) for the "Ultimate State of Zen" Award, for not losing her cool when a client asked her if she was volunteering as a requirement of a community service order.

Kingsford Legal Centre Volunteers 2017

Aaron McKinnon
Alan Segal
Alex Ying
Alexandra George
Alice Paul
Allison Lenard
Anna Harley
Anna Kerr
Arturo Norbury
Ben Malone
Cherlyn Chia
Christa Ludlow
Daniela Hartman
Danielle Mawer
Danuzia Pontes
Dave McMillan
David Chen
Deborah Lum
Eliza Sarlos
Erin Gavin
Fiona Robson
Gina Block
Graeme Ulbrick
Helen Sims
Hetti Blackburn
Isobel McGarity
Ivy Tseng
Jeane Wells
Jenna Pervan
Jessica Hall
Jo Ong
Joe Kennedy
John Nash
John Rappell
Judit Albecz
Judith Burnet
Justin Wong
Ken Yardy
Larissa Andelman
Larna Phillips
Lena Nash
Lily Shang
Lisa Kastropil
Liz O'Brien
Loretta Houlahan
Madelaine Kloucek
Maggie Hayes
Marea Wilson
Marie-Louise Scarf
Mary O'Connell
Matt Kwan
Matt McGirr
Meagan Murrell
Mikaela Eldridge
Mike Steinfeld
Nayomi Senanayake
Nicole Purves
Rachael Vincent
Rachel Ranjan
Ramya Kumar
Rhonda Pietrini
Rita Caruana
Rumana Ahmed
Sarah McCarthy
Sean Kim
Simon Bruck
Sue Mordaunt
Sylvia Hobbs
Therese Lynch
Tina Gavel
Ting Tsia
Troy Swan
Wendy Muir

Students

Clinical Legal Education Courses at KLC

Thanks to all of our wonderful clinical students from 2017 – we wish them all well into the future and hope to see many of them on our volunteer roster over the coming years.

Students Comments about their KLC Experience

The experience has been invaluable, as I have learnt practical skills which would be fundamental in real life legal work.

All KLC staff are very approachable, experienced and helpful. I have learnt a lot from each one of them.

I really enjoyed my time at KLC. I am very thankful for all the staff who mentored me and made me feel so welcome. I really enjoyed my practical experience of working with clients and on case files and would love to come back to volunteer or even to help finish off my case file.

I do not regret doing KLC! It has been one of my favourite electives, and I feel like this is something us as law students should have been able to do from the very beginning of our courses. I learned more than I thought I would, even if it meant just reading and hearing about other students' and solicitors' comments.

Thank you for giving students the opportunity to learn and work in this fantastic and extremely beneficial environment. It has given me a lot of understanding about the work that CLCs do and the need for reform advocacy.

Semester 1 2017

Amy Schneider	Jane Zou	Nancy Lee
Andy Hong	Jaspreet Nagra	Paige Bisset
Arielle Mayer	Jordan Hallam	Rebecca Iacono
Basim Zaidi	Josh Chin	Rene Carlos Piano
Brittany Nabarro	Kawshalya Manisegaran	Sarah Hu
David Yalpi	Kitty Lu	Tahlia Jennings
Dylan Munitz	Lucy Hee	Wendy Tran
Edison Wang	Melanie Tam	Yiwen Gao
Emilie Lentz	Michelle Graham	
Eric Li		

Semester 2 2017

Albert Tjahja	Emmeline Hirst	Ray Martin
Alexander Tong	Erinna Lethbridge	Raymond Smith
Alissa Ho	Gianna Korkofingas	Rosie Davidson
Allara Freedman	Hailey Ng	Ruth Kim
Angela Liu	Jarrod Mitchell	Sandeep Deol
Belinda Yehson	Jason Moore	Sonya Campbell
Bernie Lai	Joshua Wang	Una Kim
Brendon Zhu	Katherine Le	Yijian Deng
Brigitte Rheinberger	Kevin Ryan	Yiwen Gao
Bronwyn Curran	Michael Pham	Yo Han Lee
Christina Chen	Michelle Bovill	
David Cong Chanh Vu	Nicola Clarke	

Lawyers Ethics and Justice Students

Over 450 Law Lawyers and Society students attended the Centre for a one-off advice night during 2017. We look forward to seeing these students later in their degree in one of our clinical courses.

Staff

DIRECTOR
Associate Professor Anna Cody

PRINCIPAL SOLICITOR
Emma Golledge (Jan – Aug)
Dianne Anagnos (Aug – Dec)

OFFICE MANAGER
Denise Wasley

SOLICITOR/CLINICAL SUPERVISOR
Dianne Anagnos (Jan-Aug)
Natalie Ross
Anita Will (July – Dec)

EMPLOYMENT LAW SOLICITOR/ CLINICAL SUPERVISOR
Tess Deegan (Jan-Sept)
Fiona Duane (Sept-Dec)

LAW REFORM AND POLICY WORKER/CLINICAL SUPERVISOR
Maria Nawaz

FRONT OFFICE SUPERVISOR
Roselle Nunes

ABORIGINAL ACCESS WORKER
Keith Ball (Apr-May)
Sammy Hannington (Oct-Dec)

COMMUNICATIONS WORKER
Amelia Olsen-Boyd

HERBERT SMITH FREEHILLS SECONDEES
Ellen Temby
Rafe Andrews
Olivia Kelly

CLSIS DATA WORKER
Gloria Bankhead

Finance Report

Refreshed: 16/02/2018

Kingsford Legal Centre

UNSW SYDNEY

Statement of Financial Performance
For the Year Ended December 2017

	Note	2017 $'000	2016 $'000	2015 $'000
REVENUE				
Research Revenue:	1	-	-	-
Donations & Bequest - Draw downs		17	11	-
UNSW Contributions		-	-	-
Faculty Contributions	2	882	937	731
Other Restricted Revenue	3	471	483	438
Commercial Activity - Fees for Service		-	-	-
Sundry Other Revenue		1	-	-
Total Revenue		**1,371**	**1,430**	**1,169**
EXPENSE				
Salaries, Oncosts and other staff costs		**1,109**	**1,125**	1,159
Scholarship Stipends		-	0	-
Contract & Consulting Services		0	1	0
Repairs and Maintenance		-	-	-
Consumables		10	11	13
Travel		37	21	23
Equipment Non Capitalised		4	5	13
Entertainment		2	2	1
Marketing		2	2	2
Miscellaneous Expenses		123	143	38
Total Non-People Costs		**177**	**185**	**90**
Total Expenses		**1,286**	**1,310**	**1,249**
TOTAL CONTRIBUTION - SURPLUS/(DEFICIT)		**$ 84**	**$ 120**	**$ (80)**
Depreciation		-	-	-
SURPLUS / (DEFICIT) after Depreciation		**$ 84**	**$ 120**	**$ (80)**
Cashflow Funded Capital Expenditure (CAPEX)		-	-	-

NOTES:

1 Revenue in Advance will be noted in Creditors & Other Liabilities.
- Research Revenue generated (cash basis). - - -
- Category 1 Research Revenue therein - - -

2 UNSW Budget model includes other revenue items
- *Teaching Revenue* - - -
- *Block Grants* - - -
- *Indirect Cost Recoveries* - - -

3 Other Research Revenue includes internal fund transfers.

4 Restricted Funds - Cash at year end	$ 248	$ 174	$ 56
5 Funds available in Division of Advancement	$ 30	$ 22	$ 31

Certified correct to the Ledger:

Anna Polykarpou
Finance Business Partner, UNSW Law

Acknowledgements

During 2017 Kingsford Legal Centre received income and grants from:

- UNSW Sydney Law Faculty
- Federal Attorney General
  - Community Legal Services Program (CLSP)
  - Family Law Focused Clinical Education Project (Family Law/Family Violence Clinic)
- NSW Attorney General – Community Legal Services Program (CLSP)

Kingsford Legal Centre would like to acknowledge the support provided by:

- Herbert Smith Freehills for their ongoing secondee program
- The La Perouse Local Aboriginal Land Council for providing the venue and their support of the weekly outreach service held at Yarra Bay House
- Kooloora Community Centre for providing the venue and their support of an outreach service
- South East Community Connect for providing the venue and their support of an outreach service
- The following law firms for their participation in the employment law clinic: Harmer's Workplace Lawyers, Henry Davis York, Ebsworth & Ebsworth and Bartier Perry.
- Guest speakers at the Wednesday afternoon classes
- Staff of the UNSW Law Faculty and Law School
- UNSW Australia Law Society for their generous donation of profits from the Revue
- Rotary Club Maroubra for their generous donation

LITTLE BAY

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