

Logging in to DPAU Analysis Environment

DPAU Analysis Environment is hosted on Monash Secure eResearch Platform (Monash SeRP).

Requirements

Internet Browser - DPAU Analysis Environment can be accessed through any modern internet browser. We recommend Microsoft Edge or Google Chrome.

VPN - A VPN is a virtual private network which allows you to access DPAU Analysis Environment services. A VPN connection is compulsory while accessing the DPAU Analysis Environment. DPAU Analysis Environment utilises a VPN client called 'Global Protect'.

Installing the VPN Software

Detailed guidance about Global Protect and the Monash Virtual Private Network (VPN) can be found at <https://www.monash.edu/esolutions/network/vpn>.

You can download Global Protect at <https://vpn.gp.monash.edu/> with your Monash email address (ext-xxxx@monash.edu).

If you have any difficulty downloading Global Protect, please contact Monash SeRP support on serp-support@monash.edu.

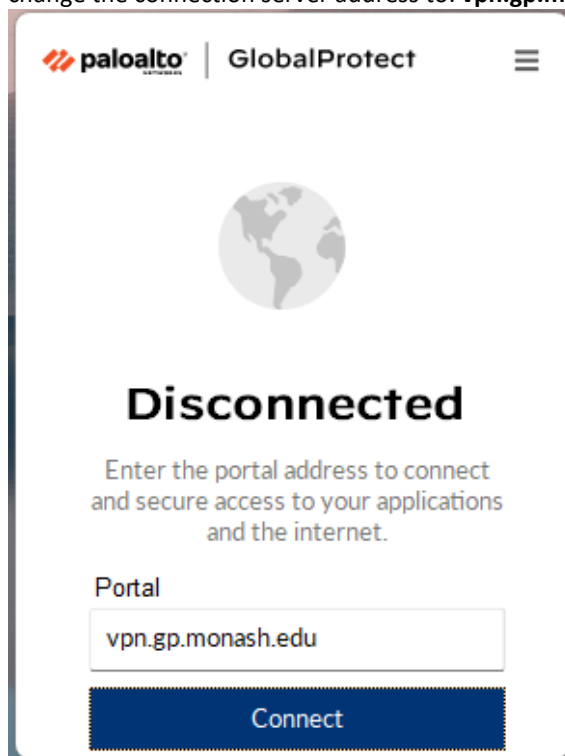
Accessing DPAU Analysis Environment

A. Accessing Portal

DPAU Analysis Environment is accessed via a portal at <https://serp-web.erc.monash.edu/>

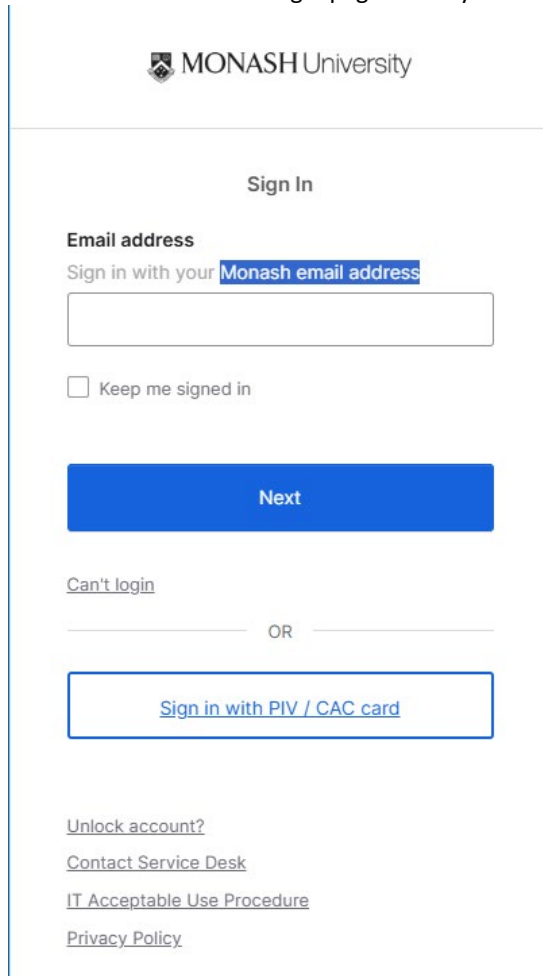
1. Log in to the VPN using your assigned username and password

Open the Global Protect application, if you have Global Protect already installed on your computer, change the connection server address to: **vpn.gp.monash.edu**, then click Connect.



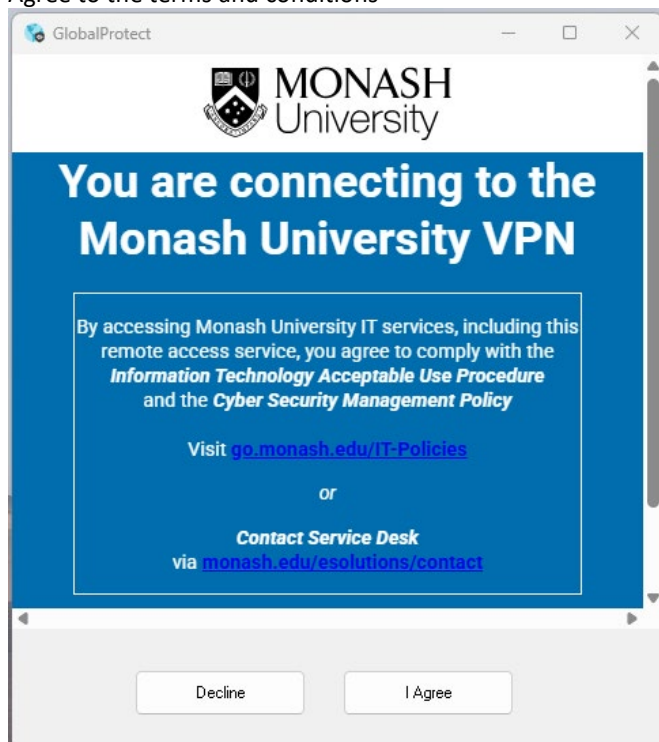


2. You will be taken to the login page. Enter your Monash credentials and sign in.



The image shows the Monash University Sign In page. At the top is the Monash University logo. Below it is the heading "Sign In". Under "Sign In" is the label "Email address" and the text "Sign in with your Monash email address". There is a text input field for the email address. Below the input field is a checkbox labeled "Keep me signed in". A blue "Next" button is below the checkbox. Below the button is a link "Can't login". Below this is a horizontal line with "OR" in the center. Below the line is a link "Sign in with PIV / CAC card". At the bottom are four links: "Unlock account?", "Contact Service Desk", "IT Acceptable Use Procedure", and "Privacy Policy".

3. Agree to the terms and conditions



The image shows a VPN connection screen titled "GlobalProtect". At the top is the Monash University logo. Below it is the heading "You are connecting to the Monash University VPN". Below the heading is a text box containing the following text: "By accessing Monash University IT services, including this remote access service, you agree to comply with the **Information Technology Acceptable Use Procedure** and the **Cyber Security Management Policy**". Below the text box are two options: "Visit go.monash.edu/IT-Policies" and "or **Contact Service Desk** via monash.edu/esolutions/contact". At the bottom are two buttons: "Decline" and "I Agree".



4. Open a web browser (e.g Chrome, Microsoft Edge, Safari) and go to the Portal:
<https://serp-web.erc.monash.edu/>

5. Enter your assigned username and password when prompted

The screenshot shows a dark-themed sign-in interface. At the top, it says "Sign in" in white. Below that is the URL "https://serp-web.erc.monash.edu". There are two input fields: "Username" with the text "ext-XXXX" and "Password" with masked characters. At the bottom, there are two buttons: "Sign in" (light blue) and "Cancel" (dark blue).

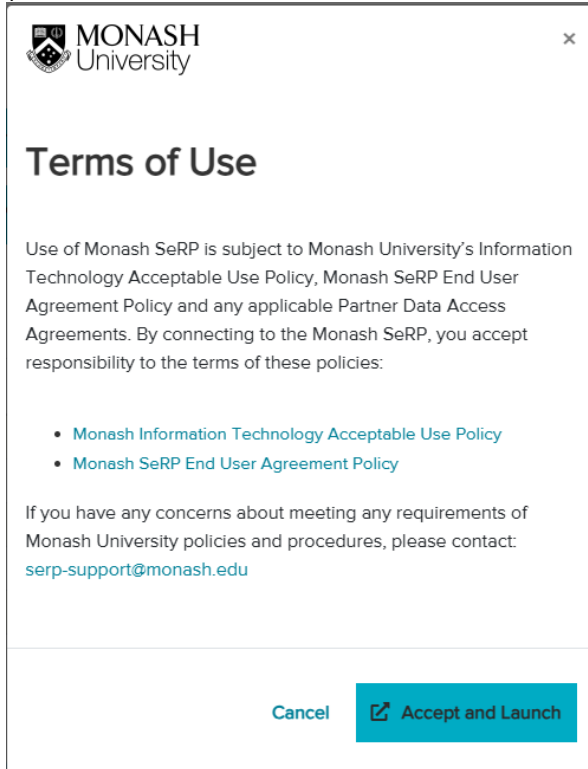
6. When the user portal displays, you will see your available project listed and three options:

- Launch Platform
- File Out Requests
- File In Requests

The screenshot shows the user portal interface. At the top left is the Monash University logo. At the top right, it shows the user's name "ext-rorychen" and a "Sign Out" link. Below this is a section titled "Connect to the Research Platform". At the bottom, there are three buttons: "Launch Platform", "File Out Requests", and "File In Requests".

B. Launch Platform

1. Within the user portal, click Launch Platform
2. Accept Terms of Use



MONASH University

Terms of Use

Use of Monash SeRP is subject to Monash University's Information Technology Acceptable Use Policy, Monash SeRP End User Agreement Policy and any applicable Partner Data Access Agreements. By connecting to the Monash SeRP, you accept responsibility to the terms of these policies:

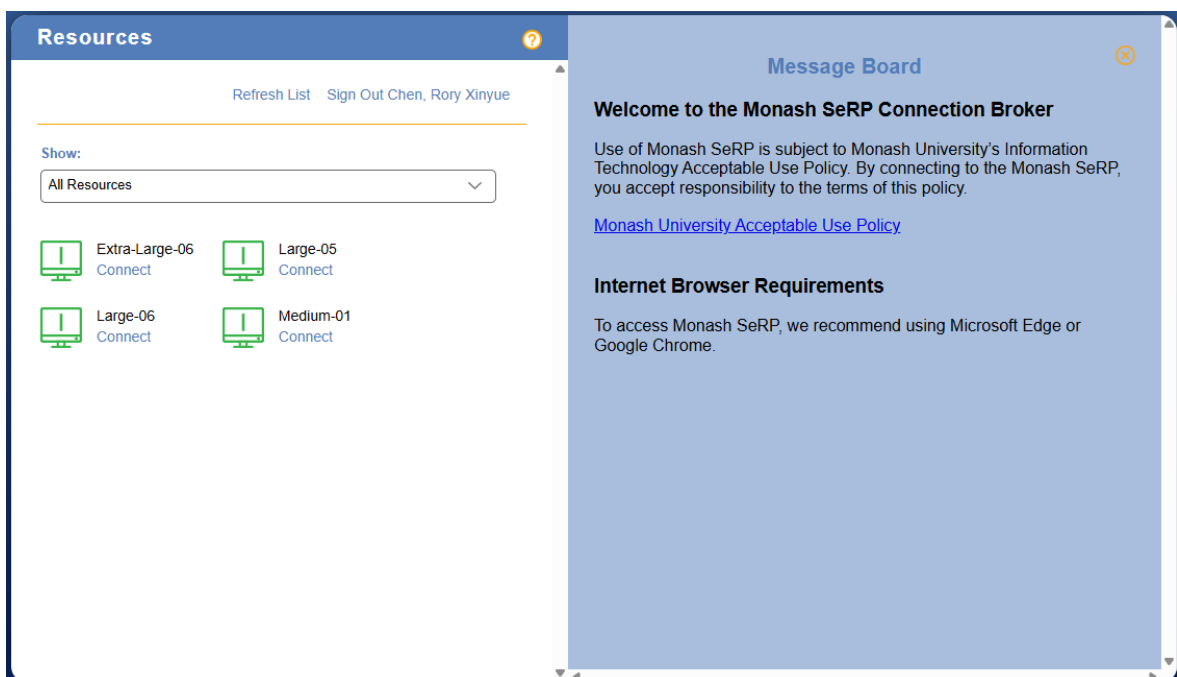
- [Monash Information Technology Acceptable Use Policy](#)
- [Monash SeRP End User Agreement Policy](#)

If you have any concerns about meeting any requirements of Monash University policies and procedures, please contact: serp-support@monash.edu

[Cancel](#) [Accept and Launch](#)

3. A pool of available Virtual Machines will be listed.

Click Connect on any available machine to start the remote connection



Resources

[Refresh List](#) [Sign Out Chen, Rory Xinyue](#)

Show:

 Extra-Large-06 Connect	 Large-05 Connect
 Large-06 Connect	 Medium-01 Connect

Message Board

Welcome to the Monash SeRP Connection Broker

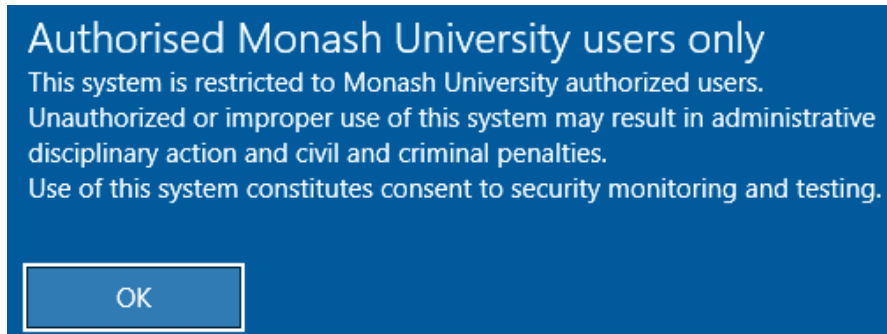
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[Monash University Acceptable Use Policy](#)

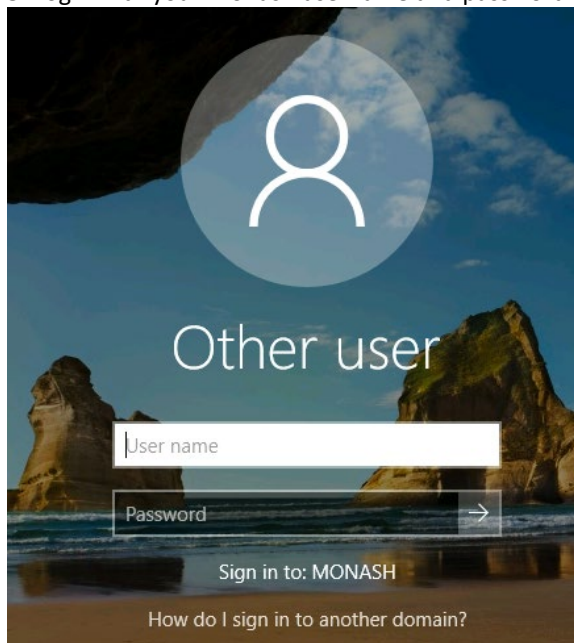
Internet Browser Requirements

To access Monash SeRP, we recommend using Microsoft Edge or Google Chrome.

4. Click OK

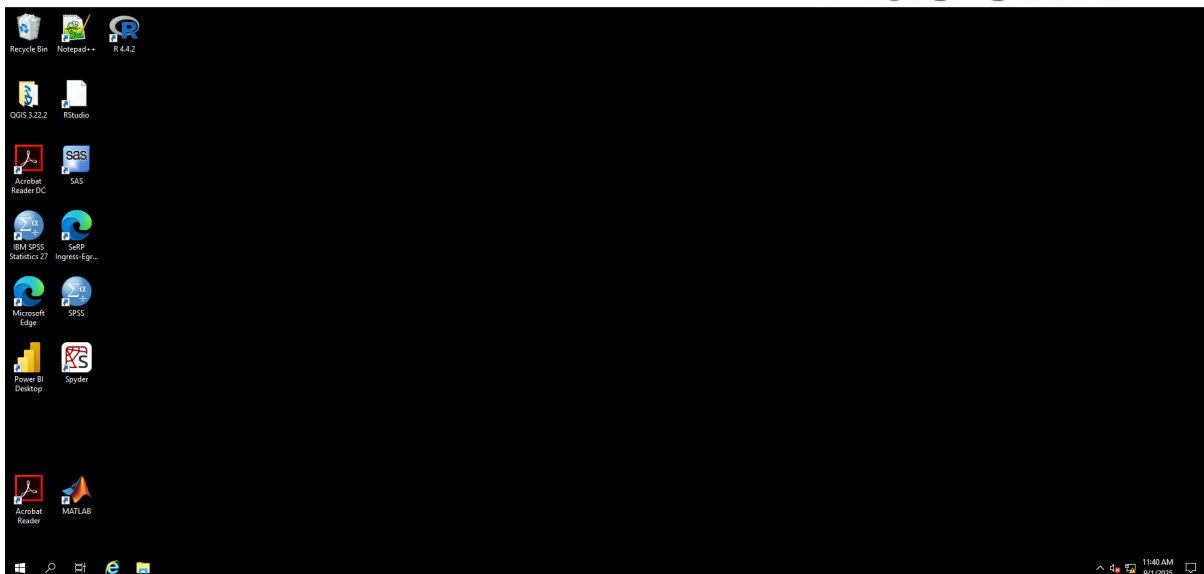


5. Login with your Monash username and password

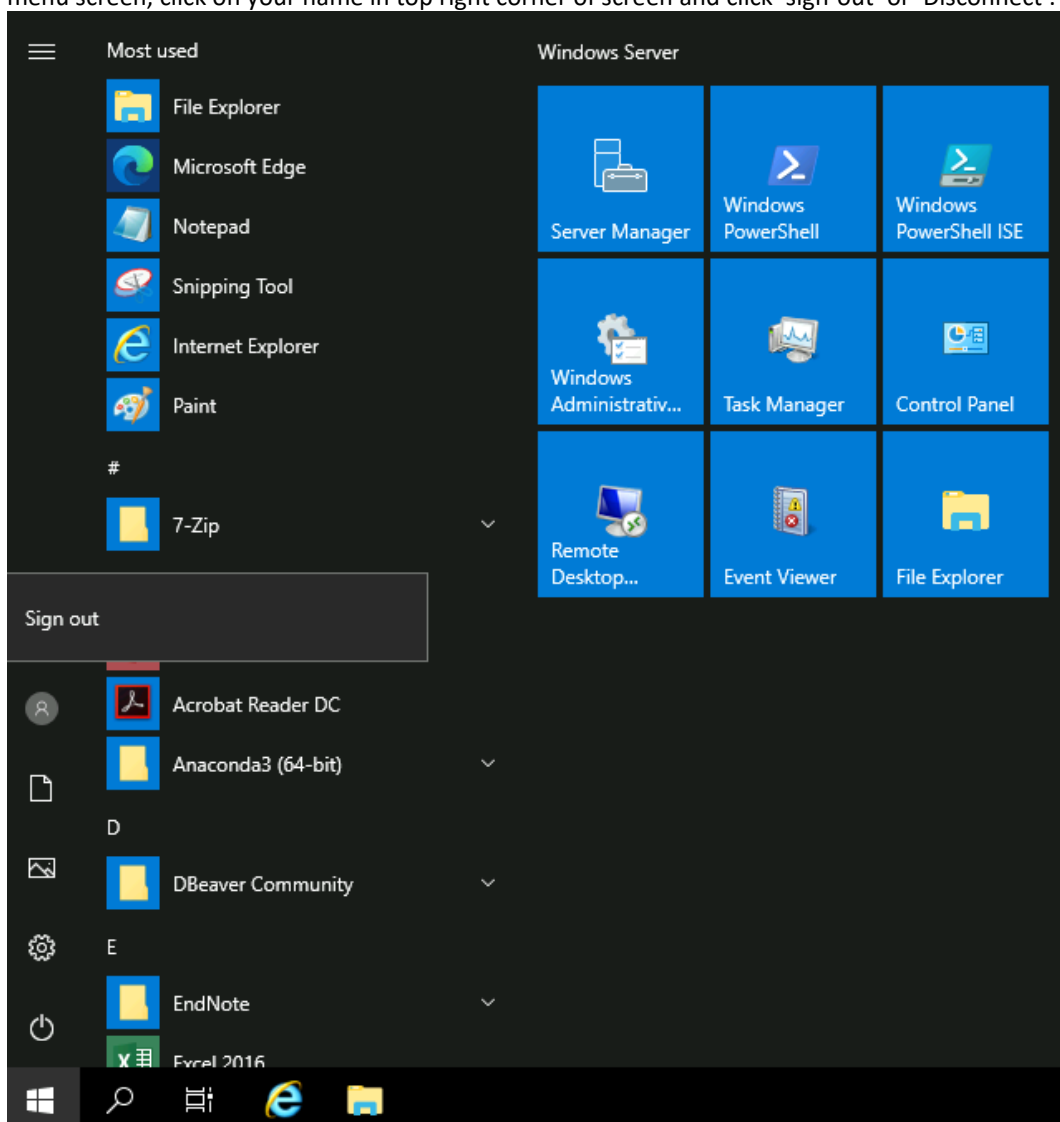


Congratulations, you are now logged in!

Upon first time logging in, it may take a minute to load your personal desktop and then the available tools icons will appear.



To sign-out of the environment, click the 'Windows' button on the lower left of the screen. This will load a menu screen, click on your name in top right corner of screen and click 'sign-out' or 'Disconnect'.



Restrictions

- No internet access is available within the DPAU Analysis environment
- Application installation is disabled.