NIM Evaluation Vulnerable Case file Audit Instrument

Note this is a text representation of the instrument it contains some numbering etc not present in the original as this was implicit in the form design, similarly the word detail has been inserted where there were textual response boxes and some of the headings have been tagged as being a header where this helps to understand the form hierarchy.

Case number (Insert)

Demographics (header)

Age: Year of birth (enter 1 Jan if actual date not specified)

Sex:

1. Male

2. Female

Location

1. Remote

2. Town

3. Peripatetic (moves around)

Circumstances (header)

What are their issues?

1. mental health

2. AoD dependence

3. disability

4. victim of financial harassment (family)

5. victim of financial harassment (others)

6. Other (detail)

Family / social circumstances

1. no contact

2. regular contact

3. lives with family

4. Other (detail)

Relationship with family: Seven point scale ranging from Unfriendly/ Neutral/ Friendly

Housing

1. stable

2. lives with family

3. supported accommodation/aged care

4. homeless

5. peripatetic / long grass

IM issues

1. Identified as vulnerable using DHS criteria

2. Financial hardship

3. Financial exploitation

4. Failure to take reasonable self-care

5. Homeless or risk of homelessness

6. Other (detail)

Length of time on IVO: Months

Number of renewals: numbers

Previous IM status

1. Voluntary

2. Compulsory

3. Child Protection

4. Not on IM

5. Not on income support

6. Not known

7. Other (detail)

Comment on previous status

Reason for renewal (if renewed)

Type of assessment

1. FTF contact

2. Not FTF contact (third party information)

3. Phone

4. Other (detail)

Comments on assessment (Header)

Quality of assessment process

1. Full and comprehensive (FTF with client, speak to others)

2. Reasonable (not FTF or information from others)

3. Inadequate (incomplete/superficial)

4. Poor (no contact with client or others - desk based)

Comment on quality of assessment process

Support received (header)

From DHS (details)

Informal support (detail)

Overall (header)

Identified pathway off IM?

1. Yes

2. No

Comment on pathway off IM (detail)

Client's view (Header)

Have they appealed?

1. Yes

2. No

Other evidence of client's view (detail)

Impact of IVO

Positive impacts? (detail)

Negative impacts? (detail)

Overall impact: Seven point scale ranging from Positive/ Neutral/ Negative

Overall - what difference has it made (detail)

Other comments (detail)