



UNSW
CANBERRA

Kintell Platform Guide

Career Transition Mentoring

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Welcome to **Career Transition Mentoring** on Kintell. This manual takes you through all the key concepts you need to know about the Kintell platform and the Career Transition Mentoring Hub.

What is Kintell?

Kintell is an Australian edu-tech company that focuses on 1-to-1 video advice from vetted professionals by integrating search, scheduling, video conferencing, payment, and rating & review in one platform.



Watch this short YouTube video to see Kintell in action.

What is a Kintell Group?

It is a branded digital hub (URL [here](#)) for your global community of advisors and learners.

What is the Career Transition Mentoring Group on Kintell?

The Career Transition Mentoring Group on Kintell is an online hub for UNSW Canberra and UNSW alumni who are current or former defence force personnel. The main focus of the group is to provide a platform through which mentees – individuals making the transition from the military to the civilian workforce – can seek advice and support from mentors – fellow alumni who have successfully transitioned. However, this group also acts as a networking hub for UNSW Canberra alumni.

How can I become a group member?

You can sign up to the platform as either an advisor or a learner. To become an advisor (mentor) on the platform, all you need to do is sign up to the Kintell Career Transition Mentoring Group and create a card. If you do not create a card, you will only be able to access the platform as a learner (mentee). Further information about signing up as an advisor can be found [here](#).

We encourage all alumni who sign up to this platform to create a card in the group. If you are looking for support during your transition you can identify yourself as a mentee on your card by writing Mentee in the title of your card and using the What can I help you with section to outline what you would like help with. Further information about signing up as a mentee can be found [here](#).

How will this group help me?

Once you've been accepted into the Career Transition Mentoring Group you will be able to book a meeting with any group member who has created a card and become an advisor. Mentees currently making the transition will be able to seek support from other group members who have successfully transitioned or chat to other group members who are currently making the transition. We also encourage advisors to book in meetings with each other to seek advice in areas other than transition, or just to network.

Why bookings?

Kintell is all about knowledge sharing and knowledge holders are very busy people. Kintell provides advanced scheduling and rescheduling features that seamlessly integrate with your personal digital calendars like Google or Outlook.

Who can take bookings?

Anyone who has created a card within the group and become an advisor can receive bookings! Advisors can be booked by other advisors or by learners. Learners are those individuals who have joined the group but have not yet created a card and become an advisor.

We encourage all alumni who sign up to this platform to create a card in the group. If you are looking for support during your transition you can identify yourself as a mentee on your card by writing Mentee in the title of your card and using the What can I help you with section to outline what you would like help with. Further information about signing up as a mentee can be found [here](#).

I need more information!

More information about joining the Career Transition Mentoring Group as a mentor, including in depth instructions on how to join can be found in the [Mentor Guide](#).

More information about joining the Career Transition Mentoring Group as a mentee, including in depth instructions on how to join can be found in the [Mentee Guide](#).

How do I join?

If you don't have a Kintell account, please visit [this page](#) and join the platform.

- **URL:** <https://kintell.com/g/career-transition-mentoring/join>
- **Mobile verification:** In order to meet a high standard of cyber security Kintell verifies your mobile number upon joining Kintell. Kintell also sends you SMS reminders about your upcoming bookings.

If you already have a Kintell account, please first log in to your Kintell account, and then visit the above URL. Please do not try to join Kintell again.