

# **Type In Purchasing Procedure**



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## 1. Overview

Type In Purchasing Procedure is used to submit an order for a chemical or consumable that cannot be found in the Jaggaer Hosted Catalogues. Users usually search for the item on supplier's website, or reach out to the supplier for a quote, then place an order through Jaggaer.

#### **!IMPORTANT NOTE BEFORE PLACING AN ORDER!**

- Please do not add a UNSW Store item with a Hosted Catalogue or Type In item in the same shopping cart as it will not be processed properly.
- Hosted Catalogue and Type In item can be submitted together.
- Please contact Finance team if you order single item equipment > \$5000 as they are not to be raised in Jaggaer.

### 2. Type In Purchasing Procedure



#### 3. Add Type In Item

- 1 Fill in all compulsory fields \*
- Product Name
- **Supplier:** Choose the supplier from the dropdown list
- Catalog #
- Order Quantity
- Pkg Quantity, Package Unit of Measure, Number Units/Item: based on product detail
- Price, Currency
- **Item Category Code:** Select the appropriate category for the item from the dropdown list.

Optional fields:

- CAS #, MDL#
- Attachment: Users can attach the quote of the item, which is visible for Finance team to process the order
- Internal Note: Note for Finance (e.g. quote #, freight cost)
- **External Note**: Note for supplier (e.g. delivery requirements)
- 2 Click **Save** then click **Back To Cart** to add the item to your shopping cart.

Search and R     Search and R     Search and R     Search and R						<mark>≌</mark> ₿0	•
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#### 6. Checkout

Complete all mandatory fields denoted by the red asterisk \*

- Cart Name: Auto-generated
- **Recipient:** Auto-filled
- **Delivery To:** Default receiving location assigned to user profile
- **Cost Centre:** Choose one cost centre for the shopping cart.
- Financial Approver: Select an appropriate financial approver for your school/division by searching in the dropdown list.
- Freight (optional): Enter freight amount in numerical value only.
- Intervention Required: Select No if no intervention required
- Click Submit

JAGGA = R+ PROD   Search and Request   Shopping Cart   Checkout Submit 20	<b>₽</b> ₽Q♥ <b>!</b> <u>₽</u> ≈` <b>≗</b> ₽
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Recipient *	Deliver To *
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Shipping	Cost Center *
Normal	SAFETY-OP001-NO_PROJECT Y
Project	Reservation
	Vone V
Freight         Intervention Required         Manual Intervention Reason         Note: If freight required, Intervention Required = Manual Intervention Reason Freight	select Yes and ason Note: Freight amount must be in numerical value only (i.e. no currency symbols or whitespaces) or leave blank if unknown. Any additional notes should be entered in the Internal Note section.

## **3. Frequent Order Cancellation Reasons**

Here are some common reasons why a Jaggaer order might be cancelled and how to avoid them:

- Freight Amount Invalid: Ensure that the freight amount is provided in numerical value only, without any currency symbols or whitespaces (e.g. '\$' sign, 'AUD'). If unknown, leave the field blank. Any additional notes should be entered in the Internal Note section under Edit Details.
- Cost Centre Invalid: Verify that the centre codes assigned to your profile are in the correct format of **DepartmentID-FundID-ProjectID** with no extra whitespaces in between. If your cost centre codes are not in the correct format, notify your local Jaggaer admin for an update.
- **Cost Centre Inactive**: Ensure that your cost centre code is active in Finance system NSF. If not, contact Financial Services team at your organisation to request reactivation or change to another active cost centre.
- Catalog number Invalid: Catalog number must not contain any whitespaces and/or special characters, e.g. ®, ™, µ (replace with 'u').
- Total Requisition Amount > Financial Delegation Amount: When selecting a Financial Approver, ensure their delegation amount (in AUD) is equal or greater than the total amount of your orders. You can find their delegation amount next to their names while searching (Name School Delegation Amount).