How to guide (Non zID Users)
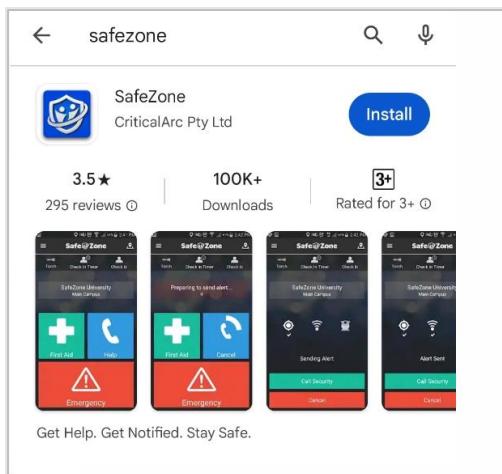# Download and register for SafeZone

Document Purpose

This guide aims to aid individuals at UNSW without a zID in downloading the SafeZone app on their mobile devices and navigating through the registration process.
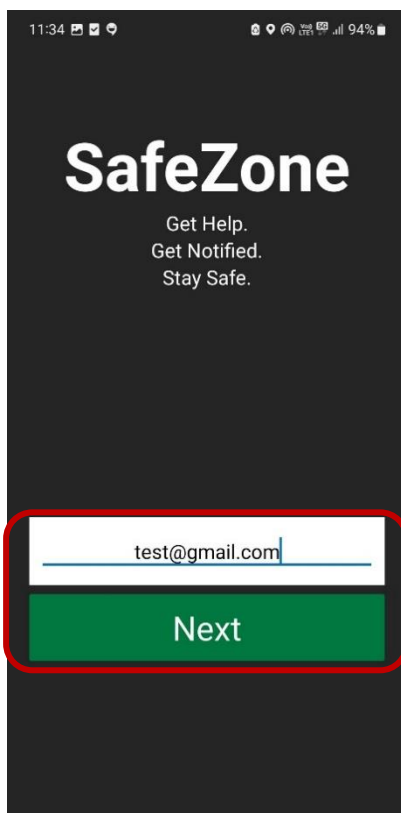
DOWNLOAD THE SAFE ZONE APP

Step 1 - Install the SafeZone App
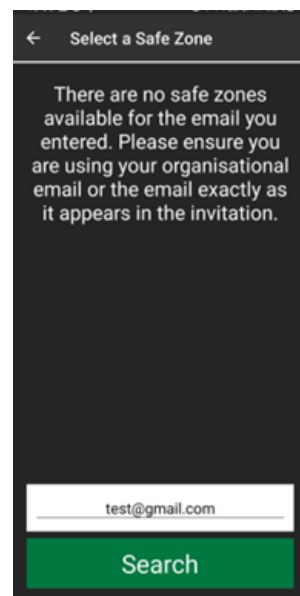Download the SafeZone app on your mobile device from either the Apple Store or Play Store.

Step 2 - Register for the App
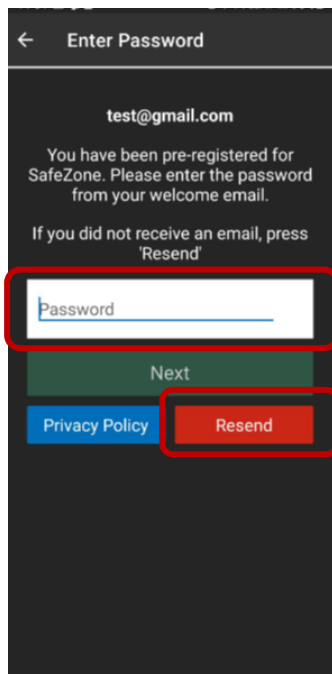Enter you're a non zID email address (example: test@gmail.com) and hit **Next**

If you encounter an error after clicking **Next** (as shown below), please reach out to safezone@unsw.edu.au before proceeding to next step.
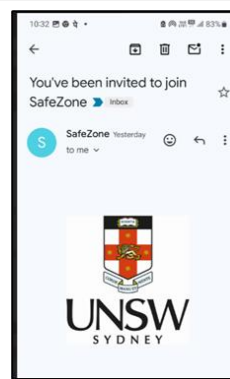
Step 3 – Set up your password

Enter a temporary password as shown below and tap **Next.**

You will receive a welcome email from Critical Arc. If you don't receive an email, click on **Resend** to receive a temporary password

ⓘ Now is a good time to read the SafeZone Privacy Policy. Click the blue button before going ahead.
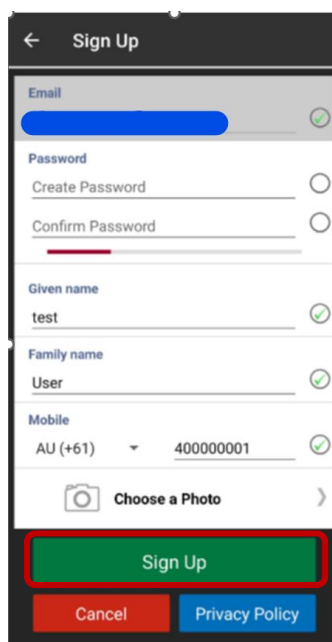
ⓘ Example of the welcome email from Critical Arc. (show below)

Step 4 – Complete the Sign-Up process

Complete the registration form shown below. Enter a new password and provide your personal details and hit **Sign Up**

Note: your email is pre-populated.

ⓘ Providing a photo is optional

End of guide