

### Our arrangements with external providers

UNSW has engaged YourCall Pty Ltd (YourCall) to perform the role of an external Disclosure Officer in addition to the UNSW Disclosure Officers, which are listed [here](#). This means that YourCall can receive written or verbal reports of suspected serious wrongdoing on behalf of UNSW.

YourCall notifies Bron Greene the Director, Conduct and Integrity and Riley O'Keeffe the Manager, Disclosures and Complex Investigations at UNSW when it receives a report. Bron and Riley are provided with unique login access to the YourCall portal read and assess the report. The YourCall portal also provides a private message board, where reporters can anonymously communicate with Bron and Riley after making their report. More information on the message board can be found [here](#).

From time to time, we also engage YourCall to provide expert disclosure training to UNSW staff.

Sometimes investigations of serious wrongdoing are undertaken or assisted by external entities, such as Deloitte Touche Tohmatsu or MinterEllison. The University has these two external entities on a 'retainer' like agreement and we will only engage them if we feel like we need external assistance. You may be required to speak with staff from these external agencies. Where this is to occur, Bron and Riley will be in contact with you first to answer any questions you may have before these external agencies contact you.

Importantly under these arrangements, the external entities must strictly observe the [UNSW Public Interest Disclosure \(Whistleblowing\) Policy and Procedure](#) and the [Public Interest Disclosure Act 2022](#) (NSW). This means that they must maintain confidentiality in relation to reports of serious wrongdoing and its investigation, by protecting the identity of the reporter (if known), in accordance with the PID Policy and the PID Act. For more information on anonymity and confidentiality, visit the [Conduct and Integrity Office SharePoint](#).

If you would like to seek more information on these arrangements, contact Bron Greene and Riley O'Keeffe on (02) 9065 2091 or at [SpeakUp@unsw.edu.au](mailto:SpeakUp@unsw.edu.au). Only Bron and Riley have access to this inbox.

### Our arrangements with our Controlled Entities

In accordance with the [Public Interest Disclosure Act 2022](#) (NSW), each UNSW Controlled Entity is a public agency in their own right. This means that the PID Act and its obligations apply to each Controlled Entity. The [UNSW Controlled Entities Procedure](#) forbids UNSW Controlled Entities from creating their own policy and procedures in regard to public interest disclosures. UNSW Controlled Entities must adopt the [UNSW Public Interest Disclosure \(Whistleblowing\) Policy and Procedure](#).

UNSW Controlled Entities include:

UNSW Hong Kong Foundation Limited	UNSW Global Pty Limited
UNSW Hong Kong Limited	Scientia Clinical Research Limited
UNSW SinoAustralia Innovative Technology and Education (Shanghai) Co. Limited	University of NSW Foundation Limited
Horizons Future Learning Pty Limited	University of NSW Foundation Trust
NewSouth Global India Pvt Limited	University of NSW Press Limited
NewSouth Innovations Pty Limited	UNSW and Study Abroad – Friends and US Alumni Inc
NSW Minerals Industry/UNSW Education Trust	UNSW Centre for Transformational Technologies (Yixing)
Qucor Pty Limited	

As a result, UNSW will exercise all UNSW Controlled Entities functions required under the *Public Interest Disclosures Act 2022* (NSW). These functions can include:

- ensuring the UNSW Controlled Entity meets its compliance obligations,
- receiving public interest disclosures,
- dealing with the public interest disclosure (including to investigate the relevant conduct),
- training UNSW Controlled Entity staff (including the Board of Directors).

If you would like to seek more information on these arrangements, contact Bron Greene and Riley O'Keeffe on (02) 9065 2091 or at [SpeakUp@unsw.edu.au](mailto:SpeakUp@unsw.edu.au). Only Bron and Riley have access to this inbox.